

# Claim Audit

| AUDIT TRAIL |                            |  |   |                                |
|-------------|----------------------------|--|---|--------------------------------|
| No.         | On                         | Audit                                    | Remarks   | By                             |
| 1           | 22<br>Apr<br>2022<br>16:34 | <b>Clm Veh<br/>Model<br/>Changed</b>     |   | [ ] Merimen<br>Administrator   |
| 2           | 22<br>Apr<br>2022<br>16:34 | <b>Clm Created</b>                       | Reg No: SDY886G. Policy No: 7210013893. Acct Date: 2022/04/21. Claim Type: SC.<br>Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Create<br>d from SAS:SPOR224M0001 | [I] Merimen<br>Administrator   |
| 3           | 27<br>Apr<br>2022<br>12:21 | <b>Clm<br/>Registration<br/>Modified</b> | Setl.Type:3->0. Claim Type:SC->OD.  | [ ] CELINE<br>FONG             |
| 4           | 27<br>Apr<br>2022<br>12:21 | <b>Adj Clm<br/>Retrieved</b>             | Adj: LKK Auto Consultants Pte Ltd (HQ)  | [ ] CELINE<br>FONG             |
| 5           | 27<br>Apr<br>2022<br>12:21 | <b>Adj Co<br/>Assigned</b>               | LKK Auto Consultants Pte Ltd (HQ):  | [A] CELINE<br>FONG             |
| 6           | 27<br>Apr<br>2022<br>12:21 | <b>Adj Next<br/>Rpt<br/>Changed</b>      | Next Rpt:Final Rpt.Due Date:2022/05/09  | [A] CELINE<br>FONG             |
| 7           | 27<br>Apr<br>2022<br>12:21 | <b>Adj<br/>Mandate<br/>Set</b>           | Approved:0.00.Reinsp:Adj decides.   | [A] CELINE<br>FONG             |
| 8           | 27<br>Apr<br>2022<br>12:21 | <b>Clm<br/>Registration<br/>Modified</b> | Rep:1137->200611.   | [A] CELINE<br>FONG             |
| 9           | 27<br>Apr<br>2022<br>12:21 | <b>Clm Veh<br/>Model<br/>Changed</b>     | (205236) AUDI Q2 999cc 1.0 TFSI S TRONIC (A).   | [A] CELINE<br>FONG             |
| 10          | 27<br>Apr<br>2022<br>12:22 | <b>Adj<br/>Adjuster<br/>Assigned</b>     | [None] -> ADRIAN LING   | [A] CELINE<br>FONG             |
| 11          | 28<br>Apr<br>2022<br>12:14 | <b>Clm<br/>Registration<br/>Modified</b> | Init.Est.:->5,000 - 6,000. Excess: -> 800.00. 2F Remarks: -> Not Applicable. GST: -<br>> 7.00.  | [I] Loo, Tong<br>Shing         |
| 12          | 28<br>Apr<br>2022<br>13:49 | <b>Adj Rpt<br/>Initiated</b>             |   | [A] Elaine<br>Kuan Hwa<br>Meen |
| 13          | 28<br>Apr<br>2022<br>13:49 | <b>Clm Dtl<br/>Modified</b>              | Claim Conclusion: -> 3.   | [A] Elaine<br>Kuan Hwa<br>Meen |
| 14          | 28<br>Apr<br>2022<br>13:49 | <b>Clm Dtl<br/>Modified</b>              | JPJ Reg. Date: -> 2021/02/05.   | [A] Elaine<br>Kuan Hwa<br>Meen |
| 15          | 28<br>Apr<br>2022<br>13:49 | <b>Clm Details<br/>Notified</b>          |   | [A] Elaine<br>Kuan Hwa<br>Meen |
| 16          | 28<br>Apr<br>2022<br>14:37 | <b>Adj Im.<br/>Advice<br/>Submitted</b>  | Next Rpt:Final Rpt.Due Date:2022/05/09  | [A] SHIAU<br>CHAN              |

| AUDIT TRAIL |  |   |                    |
|-------------|--|---|--------------------|
| No.         | On Audit   | Remarks   | By                 |
| 17          | 28 Apr 2022 14:37<br><b>Adj Mandate Request</b>  | Cur.Req:11529.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.  | [A] SHIAU CHAN     |
| 18          | 28 Apr 2022 15:23<br><b>Adj Next Rpt Changed</b> | Next Rpt:Final Rpt.Due Date:2022/05/09. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after re | [I] Lim, Kok-Chong |
| 19          | 28 Apr 2022 15:23<br><b>Adj Mandate Set</b>      | Approved:10728.00:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.         | [I] Lim, Kok-Chong |

Date From

Date To

Audit Type



### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1   | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|---------|-------|--------|
| 2787559     | 28 Apr 2022 13:49:27 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SDY886G |       | 11.00  |