

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 23 May 2022 1:52 PM
To: Claims; SUR
Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SDY 886 G DOA 21/4/22
Attachments: SDY 886 supp.pdf

Dear Kee Siang,

Please proceed the supplementary as attached of our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 29 April 2022 9:42 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SDY 886 G DOA 21/4/22

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SDY 886G (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 28 April 2022 10:07 AM
To: Claims <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SDY 886 G DOA 21/4/22

Dear Kee Siang,

Not yet. Will send you an email once approve.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 28 April 2022 9:48 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SDY 886 G DOA 21/4/22

Dear all,

Any update on claim approval for this case?

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 27 April 2022 9:00 AM

To: 'Meng Yan (LKK Auto)'; 'assignments'; 'SUR'

Cc: 'Claims'

Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SDY 886 G DOA 21/4/22

Dear all,

Any update on claim approval for this case ?

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 23 April 2022 11:51 AM

To: 'Meng Yan (LKK Auto)'; 'assignments'; 'SUR'

Cc: claims@premiumauto.com.sg

Subject: EST - OWN DAMAGED CLAIM FOR VEHICLE SDY 886 G DOA 21/4/22

Dear all,

Attached above is the estimate for your kind reference.

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 22 April 2022 1:23 PM
To: claims@premiumauto.com.sg; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SDY 886 G DOA 21/4/22

Dear Jennis,

Noted with thanks.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 22 April, 2022 12:22 PM
To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OWN DAMAGED CLAIM FOR VEHICLE SDY 886 G DOA 21/4/22

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 26/4/22 @ 10:30 am @ Ubi. Owner waiting.

Thank you.

Best Regards,
Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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