

9/5/2022

Lonpac Insurance Bhd  
300 Beach Road  
07, The Concourse #17-04  
Singapore 199555  
**Attention: Motor Claims Department**  
Vehicle No.: SLP7728L

Dear Sirs,

**ACCIDENT INVOLVING SLP7728L & SLT5019S ALONG PIE TOWARDS CHANGI BEFORE TOA PAYOH EXIT ON 23.04.2022 AT ABOUT 1645 HOURS.**

We are the authorized workshop for **TEY SOON SENG**, owner of motor vehicle no. **SLP7728L**. We are instructed by the owner to claim damages against you/your insured in connection with a road traffic accident involving our client's vehicle registration number **SLP7728L** and vehicle registration number **SLT5019S** driven by your insured/you at the date and time as stated above.

We are instructed that the accident was caused by your insured's/your negligent driving and/or management of your insured/your vehicle. As a result of the accident, our client's vehicle was damaged and has been put to loss and expense. We are submitting these claims on behalf of owner/claimant for your considerations.

01) Lump Sum Repair		\$	6600	with 6 days
02) 6 Repair Days @ \$120/day		\$	720	
03) LTA Search Fees		\$	7.45	
04) Loss of Use/Rental 12 Days @ \$120/days	25/04/22-06/05/22	\$	1440	
<b>Total:</b>		\$	<u>8767.45</u>	

We enclosed herewith the supporting documents for the claim:-

- (a) Tax Invoice
- (b) Rental Tax Invoice
- (c) GIA report lodged by driver of SLP7728L

The demand herein is in respect of our client's claim for damages pertaining to his/her motor vehicle and any settlement following or subsequent to this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

**Please note that this demand is made without prejudice to our client's right to claim for his/her personal injury damages arising out of the same accident.**

Yours Faithfully

Lim Chen Ya - 98073304



Date: 09/05/2022

Policy No: 5112014753-02

Claim Ref. No: 21/22/22/VP05/025713 = SLT5019S & SLP7728L

To: LONPAC INSURANCE BHD

I/We hereby declare that the repair works done to my/our vehicle, bearing registration number SLP7728L which was involved in an accident on 07/05/2022 along PIE TOWARDS CHANGI BEFORE TPY EXIT, SINGAPORE has been completed by KY AUTO PTE LTD to my/our satisfaction. I/We agree that the payment amount paid to KY AUTO PTE LTD for the repairs shall be in full satisfaction and discharge of all claims which I/We may have in respect of our mentioned vehicle said policy number insured by NTUC INCOME INSURANCE CO-OPERATIVE LTD.

Signature of Owner:



Company Stamp (if applicable):

Policyholder's

Name: TEY SOON SENG



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VP05/025713  
DATE : 17 NOV 2022

## DISCHARGE VOUCHER

I/We, TEY SOON SENG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLT5019S the sum of Singapore Dollar Seven Thousand Five Hundred Only (**\$7,500.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLP7728L and SLT5019S on 23/04/2022 along/at PIE TWDS CHANGI BEFORE TPY EXIT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ Grace Conny Tan AND/OR Goh Pin Xian**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **“KY AUTO PTE LTD”**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

25-Nov-2022

.....  
Signature of vehicle owner/Date

Tey Soon Seng 25-Nov-2022

.....  
Name of vehicle owner /Date

**KY Auto Pte Ltd**

25 Kaki Bukit Road 4  
#05-23, Synergy  
Singapore 417800  
kyautosg@gmail.com  
Company Registration No. 202028057R



**INVOICE**

**BILL TO**  
LONPAC INSURANCE BHD  
300, BEACH ROAD, 07 THE CONCOURSE, #17-04  
SINGAPORE 199555

**INVOICE** 5163  
**DATE** 09/05/2022  
**TERMS** Due on receipt  
**DUE DATE** 09/05/2022

**CAR PLATE NO** SLP7728L  
**CAR MODEL** TOYOTA WISH

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
09/05/2022	SALES	LUMP SUM REPAIR			\$6,600.00

Thank you for your time and patience with us. **BALANCE DUE** \$6,600.00

Transfer the amount to the business account below.

Kindly cross & make cheque payable to: "KY AUTO PTE. LTD."  
or electronic transfer to Bank Account No. 601-305220-001  
Bank OCBC (7339) OR UEN No. 202028057R  
Penalty at 1.5% per month will be charge from due date.

LV Leasing Venture  
BLK 963, HOUGANG AVE 9  
#04-554, Singapore 530963 Tel: 88669092



INVOICE

KY AUTO PTE LTD  
25 KAKI BUKIT ROAD 4  
#05-23 S417800

DATE 09/05/2022  
INVOICE NO. INV/9142/2022/002

CAR PLATE NO: SGT 9142 R  
CAR MODEL HYUNDAI I30

ITEM	ACTIVITY	DESCRIPTION	AMOUNT
1.	RENTAL	RENTAL PERIOD 25/04/22 - 06/05/2022 (Replacement for SLP7728L)	\$1440.00

BALANCE DUE **S\$1440.00**

Transfer the amount to the business account below.

Kindly cross & make cheque payable to: "LV LEASING VENTURE." or electronic transfer to Bank Account No. 588-148965-001, Bank OCBC.

Alternative you can PayNow to our UEN 53390191W.

Penalty at 1.5% per month will be charge from due date.



LEASING VENTURE

25 Kaki Bukit Road 4, Synergy@KB, #05-86 S417800  
H/P: +65 8866 9092 (Jason) / +65 8866 6689 (Vincent)  
ROC: 53390191W Email: Leasingventure@gmail.com

## VEHICLE RENTAL AGREEMENT

Invoice: \_\_\_\_\_

HIRER'S PARTICULAR		RENTAL DETAILS																																		
<p>Name: <u>Tey Soon Seng</u></p> <p>NRIC/Passport No.: <u>S8465764F</u></p> <p>Address: <u>BLK 686A Choa Chu Kang</u> <u>Crescent #10-246 S681686</u></p> <p>Driving License No.: <u>002833217F</u></p> <p>Date of Birth: <u>11/01/1984</u></p> <p>Mobile: <u>98945819</u> Tel: _____</p>	<p>Non-Waiver Excess: <u>\$3500</u></p> <p>Duration: <u>25/04/2022</u> to <u>06/05/2022</u></p> <p>Time OUT: <u>1400</u> IN: <u>1800</u></p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th colspan="4" style="text-align: center;">Chargable Rates</th> <th style="text-align: center;">Amount</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">12</td> <td style="text-align: center;">Days</td> <td style="text-align: center;">@</td> <td style="text-align: center;">\$</td> <td style="text-align: center;">120</td> </tr> <tr> <td></td> <td style="text-align: center;">Weeks</td> <td style="text-align: center;">@</td> <td style="text-align: center;">\$</td> <td></td> </tr> <tr> <td></td> <td style="text-align: center;">Months</td> <td style="text-align: center;">@</td> <td style="text-align: center;">\$</td> <td></td> </tr> <tr> <td colspan="4"></td> <td></td> </tr> <tr> <td colspan="4" style="text-align: right;">Deposit:</td> <td style="text-align: center;">SGD\$</td> </tr> <tr> <td colspan="4" style="text-align: right;">Subtotal:</td> <td style="text-align: center;">SGD\$ 1440</td> </tr> </tbody> </table> <p style="text-align: right; margin-top: 10px;">Total Charge(SGD\$): <span style="border: 1px solid black; display: inline-block; width: 100px; height: 20px; vertical-align: middle;"></span></p>	Chargable Rates				Amount	12	Days	@	\$	120		Weeks	@	\$			Months	@	\$							Deposit:				SGD\$	Subtotal:				SGD\$ 1440
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VEHICLE DETAILS																																				
<p>Vehicle No.: <u>SJT9142R</u></p> <p>Make &amp; Model: <u>Hyundai I30 1.6</u></p> <p>Chassis No.: _____</p> <p>Engine No.: _____</p>																																				
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<p>Mileage Out: _____ Mileage In: _____</p>		<p>Payment Records:</p> <p>Cash / Bank Transfer</p> <p>Reference: _____</p> <p>Additional Remarks:</p> <p style="margin-top: 20px;">I have read and agree to the terms and condition on both sides of this rental agreement.</p> <p>NOTE:</p> <ul style="list-style-type: none"> <li>* HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS.</li> <li>* AN ADMINISTRATIVE CHARGES WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REDIRECTED.</li> <li>* VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE.</li> </ul> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 45%;"> <p>Staff</p> <div style="border: 1px solid black; width: 100%; height: 50px; margin-top: 5px;"></div> </div> <div style="width: 45%;"> <p>Hirer's Signature</p> <div style="border: 1px solid black; width: 100%; height: 50px; margin-top: 5px; position: relative;"> <span style="position: absolute; top: 10px; left: 10px; font-family: cursive;">My</span> </div> </div> </div>																																		



1.1.1. The Hire car shall be provided by the Owner to the Hirer for the purpose of the Hire car only.

1.1.2. The Hirer shall be responsible for the full amount of the insurance excess & fees upon reporting the accident.

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## 2. SECURITY DEPOSIT

- a) The Hirer shall upon signing The Agreement, pay to the owner a security deposit amount of \$500 (hereinafter referred to as "The deposit").
- b) Without prejudice to the owner's other rights, the owner shall be entitled to forfeit and/or retain part of the Deposit in the event the Hirer breaches the agreement, fails or neglects to pay any sums or charges due to or owing to the owner.
- c) The Deposit will be fully refunded (interest free) only after the Hirer fully discharges its obligations stated in the agreement, thereafter Fourteen (14) days later.
- d) The Deposit cannot be used to set-off against any credit fees or any other payments.
- e) In the event if the Hirer fails to collect the vehicle within seven (7) days from the date of execution of this contract, the Deposit will be forfeited and the owner reserves all rights to claim for any resultant damages from the Hirer.

## 3. SERVICING & MAINTENANCE, REPAIR AND BREAKDOWN & EMERGENCY SERVICES

### a) SERVICING & MAINTENANCE :-

- i) The Hirer shall be responsible & cost of the Hirer to send the vehicle for servicing & maintenance at the owner's designated workshop as follows :-

- Engine oil and oil filter change(s) every 10,000KM or mileage otherwise determined by the owner.
- Gearbox oil transmission oil change(s) 40,000KM or mileage otherwise determined by the owner.
- Tire rotation at every 10,000KM or mileage determined by the owner.
- Tire change(s) every 10,000KM or mileage otherwise determined by the owner.

- ii) The owner reserves all rights to demand any resultant costs and/or damages from the Hirer for non-conformance of clause 3(a).

- iii) In the event that the Hirer sends the vehicle to the owner's workshop(s) without adhering to clause 3(a), the Hirer will still be liable to pay rental for the time spent under such circumstances.

- iv) The Hirer must ensure that the vehicle has reasonable fuel, engine oil, auto transmission oil, radiator water at all times, the owner reserves all rights to secure all costs of damages resulting from the non-observance of the aforementioned.

- v) The owner shall provide 24-hour breakdown & emergency services at no extra cost of the Hirer if the vehicle suffers a breakdown or it results in an accident arising out from the Hirer's fault.

- vi) The 24-hour breakdown & emergency services are applicable in whole Singapore only, all cost associated with any 24-hour breakdown & emergency services arising from the use of the vehicle outside Singapore will be borne by the Hirer. The Hirer hereby acknowledges that if keys are locked, changing of petrol/tank lines and starting cannot be completed, fuel tank does not constitute a breakdown. The Hirer accepts a charge of S\$70.00 per occurrence of the 24-hour breakdown & emergency service is being utilized for each occasion.

- vii) Any request for provision of fuel or not to top up due to the Hirer's negligence will be at the cost of the Hirer.

## 4. REPLACEMENT VEHICLE

- a) A replacement vehicle (if available), not necessarily of the same make and model, may be provided by the owner's discretion in the event that the vehicle breaks down or is involved in an accident not arising from the Hirer's fault.

- b) The Hirer shall be responsible for the fuel and still liable to clause 3 for the replacement vehicle.

- c) Insurance excess will also apply to the replacement vehicle.

- d) If the replacement vehicle is not available, payment to clause 3(a) Rental will be provided by the owner on a case to case basis.

## 5. USE OF VEHICLE

- a) The Hirer may use the vehicle for business solely, unless otherwise advised/assigned by the owner. The vehicle is not to be used, and the Hirer agrees not to use or permit for it to be used, for any purpose for which it is not expressly designed, and not to use it for driving, racing, pace-making, competing in any form of motor sport, drag-racing, smuggling, carrying contraband cigarettes or any illegal purpose whatsoever. In the event the vehicle is Compulsorily Insured by anyone, the Hirer guarantees liable for all costs, i.e. damages, legal costs, etc. incurred for the retrieval or making good of the loss.

- b) The Hirer shall be responsible for the petrol, electronic road pricing (ERP) charges parking charges and traffic, parking related fines provided by the other fees arising from the use of the vehicle or replacement vehicle provided by the owner throughout the period of the agreement.

- c) The Hirer accepts that the use of the vehicle in Malaysia is subjected to the Legislations of the Malaysian Government.

- d) No additional driver(s) other than the Hirer is allowed to drive the vehicle; nor can the vehicle be sublet to others without prior approval from the owner, otherwise the Hirer shall be deemed to have breached the agreement resulting in the forfeiture of the deposit and shall still be liable for all other obligation to the owner under the agreement.

## 6. HIRER'S COVENANTS

- a) The Hirer or any named driver must be between the age of 21 to 60 years old and possess a valid Singapore or international driving license with at least 2 years driving experience by law.

- b) The Hirer agrees not to :-

- (i) Make or permit to be made any repairs or adjustments to The Vehicle and must promptly notify the Owner of any damages.
- (ii) Remove or deface any identification marks or plates affixed to the vehicle.
- (iii) Fit any accessories to or to modify the vehicle in any way without the consent of the Owner, and.
- (iv) use of permit the vehicle to be used or operated in a manner that endangers the Singapore law, including trading or soliciting for customers publicly.

- c) The Hirer agrees to indemnify the Owner against all claims arising from the use of The Vehicle.

## 7. INSURANCE

- a) The Owner shall insure The Vehicle against :-
- > all 3rd Party Risks and Liabilities;
  - > Loss or Theft to The Vehicle; and
  - > Damage to The Vehicle, subject to the appended Non-Waiverable Insurance Excess.

OWN DAMAGE INSURANCE EXCESS & FEES PER ACCIDENT	
COUNTRY	AMOUNT
SINGAPORE	SGD\$5000.00
MALAYSIA	SGD\$8000.00
THIRD PARTIES INSURANCE EXCESS & FEES PER ACCIDENT	
COUNTRY	AMOUNT
SINGAPORE	SGD\$5000.00
MALAYSIA	SGD\$8000.00

- b) Non-Waiver Excess & Fees

- (i) The Hirer will be responsible for the full amount of the insurance excess & fees upon reporting the accident.

- (ii) Insurance Excess will be double should the driver responsible for the accident is under 25 years old and/or has less than 2 years of driving experience and/or is not The Hirer (if additional driver by The Owner).

- (iii) In the event of an accident, the Hirer shall :-

- (i) Obtain vehicle registration numbers, name & address of the parties involved and of the witness(es); take photos of all cars involved.

- (ii) Not admit fault or liability;

- (iii) Not abandoning The Vehicle with adequate provision for safe guarding and securing the same;

- (iv) Notify the Owner immediately; and

- (v) Make a police report if any party suffers injury.

- (vi) A replacement vehicle can be arranged if the damage of the vehicle during the accident is claiming against 3rd parties. Otherwise, there will be NO replacement vehicle for claiming against own damages and the Hirer must continue to fulfil its obligations for the rental fee.

- (vii) The Owner reserves the rights to adjust the monthly rental fee accordingly for approval of additional driver (vi).

## 8. INSURANCE(CON'D)

- a) Any accident may result in an increase in the insurance premium for subsequent insurance renewals. The Owner reserves the right to adjust the monthly rental fee accordingly.

- b) The Hirer will be fully liable for all damages for any unreported accident.

## 9. TERMINATION

- a) The owner reserves the right to terminate The Agreement if the Hirer :-

- (i) Fails to pay the rental fee or if other payment(s) remain unpaid for more than seven (7) days after becoming due;

- (ii) commits a breach to any parts of this agreement; or

- (iii) does or allow to be done any act or thing which in the opinion of the owner's may jeopardize the owner's rights in the vehicle;

- (iv) by GICAT or any other Taxi Hailing Service withdraw from the Republic of Singapore;

- (v) If the owner makes amendment(s) addendum(s) to the Agreement with prior notice to the Hirer and does not receive acceptance;

- (vi) Upon the termination of the Agreement, The Hirer agrees to pay to the Owner :-

- (i) All arrears of the Rental and all other sums accrued and unpaid at the date of termination;

- (ii) Cost of all repairs required at the date of termination;

- (iii) Penalty computed as total rental fee for the remaining un-expired rental period;

- (iv) All legal costs incurred if any course of legal actions is required to recover any amounts due by the Hirer to EV Leasing's owner under the Agreement.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Apr 2022 / 16:01:07

Receipt Date/Time : 25 Apr 2022 / 16:01:06

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-220425-003085

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLT5019S As at 23 Apr 2022/16:45:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SLT5019S Enquiry Fee 20220425155953152349	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20220425160017227	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Company Name:

KY AUTO PTE LTD

Bank Account Details

Beneficiary Name:

KY AUTO PTE LTD

Bank Name / Branch Name:

OCBC BANK

Bank Account No.:

601-305220-001

Bank Code / Branch Code:

601

Swift Code

OCBCSGSG

Email Address:

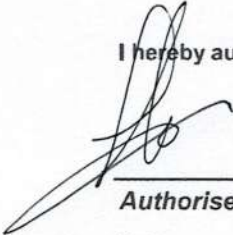
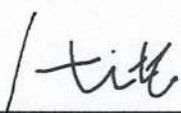
KYAUTOSG@GMAIL.COM

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

LIM CHEN YA / MANAGER / 98073304 / KYAUTOSG@GMAIL.COM

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.

 /   
\_\_\_\_\_  
Authorised Signature and Company Stamp



Date:

Acknowledged by :

\_\_\_\_\_  
Name / Date:

## Hsiao Tong (LKKAuto)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Wednesday, 26 October 2022 3:22 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [SEEK MANDATE] - 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022

## Lonpac External - General

Hi Hsiao Tong,

For rental, although TPV is Toyota Wish 1.8L I noted that he rented Hyundai i30 (which should be 1.6L and below).

Therefore please try to negotiate rental at \$90 per day first, up to \$100 per day.

Total mandate is from \$7,507.45 up to \$7,607.45.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 26 October 2022 12:11 pm  
**To:** ENG HUEY NI <hneng@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022

Your ref: **21/22/22/VP05/025713**  
Our ref : CC4/LPC22003911/Uga3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLT5019S(LONPAC) AND SLP7728L(TP) ON 23/04/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KY AUTO PTE LTD" at **\$7,807.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,197.15	\$ 6,600.00
2. Loss of RENTAL (12days x \$120.00)	\$ 1,440.00	\$ 1,200.00 (10days x \$120.00)
3. Loss of use (6days x \$120.00)	\$ 720.00	-
4. LTA SEARCH FEE	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 19,364.60</b>	<b><u>\$ 7,807.45</u></b>

Surveyor recommended 6days for repair + 1PRS +3PH = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Monday, 18 July 2022 8:52 am

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>

**Subject:** RE: 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022

Hi Huey Ni,

We are in the process of generating mandate report.

Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Saturday, 16 July 2022 11:26 am

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>

**Subject:** RE: 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022

## Lonpac External - General

WITHOUT PREJUDICE

Hi Cecilia,

Any update on this case?

Thank you.

Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Thursday, 9 June 2022 1:39 pm

**To:** KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>

**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022

## Lonpac External - General

WITHOUT PREJUDICE

Hi Isabella,

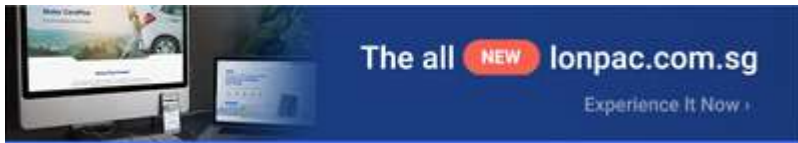
Thank you for your email.

Our appointed adjuster firm LKK Consultant will get back to you on the direct settlement soon. Please bear with us for a little while. Thanks.

Aside to Cecilia – as spoken, please do the needful. Thanks

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



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**From:** KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>  
**Sent:** Thursday, 9 June 2022 10:13 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** Re: 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022

Dear GERALD,

May I know what is the status for this claim?

Best Regards,  
*Isabella*

**KY AUTO PTE. LTD.**  
25 KAKI BUKIT ROAD 4  
#05-23 SYNERGY@KB  
SINGAPORE 417800  
HP: 98073304/81898979

On Wed, May 11, 2022 at 11:51 AM KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)> wrote:

Dear OIC,

Please refer to attached - DV/LOD/Satisfactory Form/Tax Invoice/GIA Report/LTA Search Receipt.

Please feel free to request any other documents required.

Thank you.

Best Regards,  
*Isabella*

**KY AUTO PTE. LTD.**

25 KAKI BUKIT ROAD 4  
#05-23 SYNERGY@KB  
SINGAPORE 417800  
HP: 98073304/81898979

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.