

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 October 2022 12:11 PM
To: ENG HUEY NI
Cc: MT_Claim_SG; Admin A
Subject: [SEEK MANDATE] - 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SLP7728L LOD.pdf

Your ref: **21/22/22/VP05/025713**
Our ref : CC4/LPC22003911/Uga3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLT5019S(LONPAC) AND SLP7728L(TP) ON 23/04/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver' s favour.

We seek your approval to offer repairer "KY AUTO PTE LTD" at **\$7,807.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,197.15	\$ 6,600.00
2. Loss of RENTAL (12days x \$120.00)	\$ 1,440.00	\$ 1,200.00 (10days x \$120.00)
3. Loss of use (6days x \$120.00)	\$ 720.00	-
4. LTA SEARCH FEE	\$ 7.45	\$ 7.45
Total	\$ 19,364.60	<u>\$ 7,807.45</u>

Surveyor recommended 6days for repair + 1PRS +3PH = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 18 July 2022 8:52 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; KY AUTO <kyautosg@gmail.com>
Subject: RE: 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022

Hi Huey Ni,

We are in the process of generating mandate report.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Saturday, 16 July 2022 11:26 am
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; KY AUTO <kyautosg@gmail.com>
Subject: RE: 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022

Lonpac External - General

WITHOUT PREJUDICE

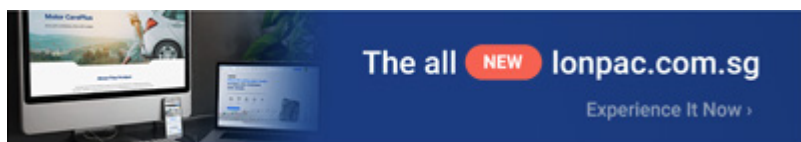
Hi Cecilia,

Any update on this case?

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, 9 June 2022 1:39 pm

To: KY AUTO <kyautosg@gmail.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022

Lonpac External - General

WITHOUT PREJUDICE

Hi Isabella,

Thank you for your email.

Our appointed adjuster firm LKK Consultant will get back to you on the direct settlement soon. Please bear with us for a little while. Thanks.

Aside to Cecilia – as spoken, please do the needful. Thanks

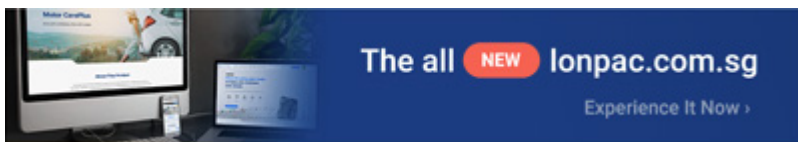
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



From: KY AUTO <kyautosg@gmail.com>

Sent: Thursday, 9 June 2022 10:13 am

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: 21/22/22/VP05/025713 = SLT5019S & SLP7728L ON 25.04.2022

Dear GERALD,

May I know what is the status for this claim?

Best Regards,

Isabella

KY AUTO PTE. LTD.

25 KAKI BUKIT ROAD 4

#05-23 SYNERGY@KB
SINGAPORE 417800
HP: 98073304/81898979

On Wed, May 11, 2022 at 11:51 AM KY AUTO <kyautosg@gmail.com> wrote:

Dear OIC,

Please refer to attached - DV/LOD/Satisfactory Form/Tax Invoice/GIA Report/LTA Search Receipt.

Please feel free to request any other documents required.

Thank you.

Best Regards,
Isabella

KY AUTO PTE. LTD.
25 KAKI BUKIT ROAD 4
#05-23 SYNERGY@KB
SINGAPORE 417800
HP: 98073304/81898979

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