Veron Chen (LKKAuto)

From: joshua@falconair.com.sq

Sent: Wednesday, 15 June 2022 3:57 PM

To: Veron Chen (LKKAuto); Guo Qiang (LKKAuto)

Subject: RE: DEST TOP - OD Survey Assignment - 2022 22004641SL-SJY448S

Attachments: SJY448S 2- EST.pdf

Dear Veron,

Please see attach adjusted by Guo Qiang.

Confirm COR at L/S \$5,050.00 before GST and excess.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)

Tel: 67897997

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Monday, 13 June 2022 2:06 pm

To: Joshua <joshua@falconair.com.sg>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Subject: DEST TOP - OD Survey Assignment - 2022 22004641SL-SJY448S

Dear Joshua,

Please refer surveyor's marking.

We will be advising our Principal a cost of repair of LS \$4800/- with 6 days of repair, subject to their approval.

Kindly check and acknowledge.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: joshua@falconair.com.sg <joshua@falconair.com.sg>

Sent: Saturday, 11 June 2022 9:09 AM

To: Guo Qiang (LKKAuto) < <u>GuoQiang@lkkauto.com</u>> **Cc:** Veron Chen (LKKAuto) < <u>veronchen@lkkauto.com</u>>

Subject: FW: DEST TOP - OD Survey Assignment - 2022 22004641SL-SJY448S

Dear Guo Qiang,

Have amended the estimate.

Kindly see attach for adjusted estimate and after paint photos.

Kindly confirm COR at L/S \$5,150.00 before GST and excess.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)

Tel: 67897997

From: joshua@falconair.com.sg <joshua@falconair.com.sg>

Sent: Tuesday, 10 May 2022 2:19 pm

To: 'Veron Chen (LKKAuto)' < veronchen@lkkauto.com>; 'Admin-D (LKKAuto)' < admin-d@lkkauto.com>;

'assignments' < assignments@lkkauto.com'>; 'SUR' < sur@lkkauto.com'>; 'guoqiang@lkkauto.com'

<guoqiang@lkkauto.com>

Subject: RE: DEST TOP - OD Survey Assignment - 2022 22004641SL-SJY448S

Dear Sir/Mdm,

Please see attach for the adjusted estimate and after paint photos.

Kindly confirm COR at L/S \$5,300.00 and 6 repair days.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)

Tel: 67897997

From: Veron Chen (LKKAuto) < <u>veronchen@lkkauto.com</u>>

Sent: Thursday, 28 April 2022 7:43 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; joshua@falconair.com.sg; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: DEST TOP - OD Survey Assignment - 2022 22004641SL-SJY448S

Dear Joshua,

As instructed by our client, please proceed to repair the insured vehicle SJY 448S, Lump Sum Repair, (Excess \$1000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 26 April 2022 8:47 PM

To: joshua@falconair.com.sg; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: DEST TOP - OD Survey Assignment - 2022 22004641SL-SJY448S

Dear Joshua,

Received with thanks.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: joshua@falconair.com.sg <joshua@falconair.com.sg>

Sent: Tuesday, 26 April 2022 4:25 PM

To: assignments < assignments@lkkauto.com>

Subject: FW: DEST TOP - OD Survey Assignment - 2022 22004641SL-SJY448S

Dear Sir/Mdm,

Please see attach for the estimate and photos.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)

Tel: 67897997

From: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Sent: Monday, 25 April 2022 4:31 pm

To: <u>assignments@lkkauto.com</u> **Cc:** <u>joshua@falconair.com.sg</u>

Subject: DEST TOP - OD Survey Assignment - 2022 22004641SL-SJY448S

Internal

Dear LKK

We are appointing your good office for Desk Top OD survey:

Kindly Contact: Joshua Ng @ 67897997

Falcon-Air Auto Services (Tampines)

Please download the documents from this link below

File: SF0G224P0004_25-04-2022_132323.pdf

Size: ~ 0 MByte, Download available until: 4/30/2022

Passwords will be sent in a separate email.

Thank you.

Regards

Shanti

Claims Service
Claims & Performance Management
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
Phone: +65 6395 8963 | www.allianz.sg



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