

Re: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS; O/Ref: TAX/03/22/2031/JG

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 12/5/2022 2:36 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Gan Kwai Leng (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <KwaiLeng.Gan@strides.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Hi Joey,

Enclosed survey report

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 9 May 2022 1:23 pm

To: Gan Kwai Leng (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <KwaiLeng.Gan@strides.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS; O/Ref: TAX/03/22/2031/JG

Dear Joey,

Thank you for the email.

Dear Denise,

Please assist. Our ref : CS3/SMR22002508/Gty3-1

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan Kwai Leng (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <KwaiLeng.Gan@strides.com.sg>
Sent: Monday, 9 May 2022 9:33 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS; O/Ref: TAX/03/22/2031/JG

Dear Yan,

Please let us have the paper survey report soonest possible.

Thanks & Regards,
Joey

From: Gan Kwai Leng (Strides Automotive Services Pte Ltd)
Sent: Thursday, 5 May 2022 9:08 am
To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Subject: RE: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS; O/Ref: TAX/03/22/2031/JG

Dear Yan,

Please let us have the paper survey report soonest possible.

Thanks & Regards,
Joey

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 26 April 2022 2:54 pm
To: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com
Subject: RE: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS; O/Ref: TAX/03/22/2031/JG

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Dear Joey,

Noted with thanks.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>
Sent: Tuesday, 26 April, 2022 2:28 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS; O/Ref: TAX/03/22/2031/JG

Dear Yan,

Enclosed TP survey report.

Please raise paper survey report to us soonest possible.

Thanks & Regards,
Joey

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 17 March 2022 3:57 pm

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) HuaYen.Ong@strides.com.sg; 'assignments' assignments@lkkauto.com; sur@lkkauto.com

Cc: MTPRI MTPRI@smrt.com.sg; Gan Kwai Leng (Strides Automotive Services Pte Ltd) KwaiLeng.Gan@strides.com.sg

Subject: RE: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS

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Dear Hua Yen,

Thank you for the assignment.

Repairer arrange on 18.3.22.

Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: Thursday, 17 March, 2022 3:50 PM

To: assignments <assignments@lkkauto.com>; Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>

Subject: FW: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS

Ref: TAX/03/22/2031

Dear Yan

Kindly survey on “Without Prejudice” basis.

TP: JSN7092

Insured: SHD6335D

Workshop: Sin Seng Hong Spray Painting & Services

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Thursday, 17 March 2022 3:07 pm

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; 'Jacqueline Tan' <jactan@visionlawllc.com>; Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>

Subject: RE: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS

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Our Ref: S42.JSN7092.22 (sj)

Your Ref: SHD 6335 D

17 March 2022

STRIDES AUTOMOTIVE SERVICES PTE LTD

60 Woodlands Industrial Park E4

Singapore 757705

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email dated 17 March 2022 informing that your wish to conduct a pre-repair survey on our client's vehicle .

Please be informed that the said vehicle can be inspected at:

Contact Person: Sin Seng Hong Spray Painting & Services
Block 3023A Ubi Road 1
#01-63
Singapore 408717
Mr Andy Yeo (9627-8521)

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor : _____
(Name & Signature)

2nd Survey on _____
Appointed surveyor : _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor : _____
(Name & signature)

If

you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) [<mailto:HuaYen.Ong@strides.com.sg>]
Sent: Thursday, 17 March, 2022 2:23 PM
To: Jerome Soh
Cc: MTPRI; 'Jacqueline Tan'; Gan Kwai Leng (Strides Automotive Services Pte Ltd)
Subject: RE: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS

Dear Sir,

We are not agreeable of your surveyor list.

We will appoint our surveyor to conduct a PRI at your client's workshop.

Thanks & Regards
Hua Yen

From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Thursday, 17 March 2022 1:49 pm
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; 'Jacqueline Tan' <jactan@visionlawllc.com>; Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>
Subject: RE: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS

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Our Ref: S42.JSN7092.22 (sj)
Your Ref: SHD 6335 D

17 March 2022

STRIDES AUTOMOTIVE SERVICES PTE LTD

60 Woodlands Industrial Park E4

Singapore 757705

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS**(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your letter dated 17 March 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyor for your consideration:

- | | |
|--------------------------|---------|
| 1. Patrick Ng Kong Beng | |
| 7. Matthew Ng Yong Chin | |
| 2. Jayson Liaw Leong San | 8. Ong |
| Poh Meng | |
| 3. Loi Boon Juan | 9. Tan |
| Chin Suan | |
| 4. Lim Say Koon | 10. Lee |
| Kok Weng | |
| 5. Ang Guea Kiang | 11. |
| Phillip Foo | |
| 6. Liaw Leong San | |

Please reply within 2 working days.

Jerome Soh (on behalf of Anjali M)

Assistant Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) [<mailto:HuaYen.Ong@strides.com.sg>]

Sent: Thursday, 17 March, 2022 11:28 AM

To: Jerome Soh

Cc: MTPRI; Jacqueline Tan; Gan Kwai Leng (Strides Automotive Services Pte Ltd)

Subject: RE: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS

Ref: TAX/03/22/2031

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHD6335D as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huyen.Ong@strides.com.sg

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Wednesday, 16 March 2022 4:56 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Jerome Soh <jeromesoh@visionlawllc.com>
Subject: FW: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT ABOUT 2200 HOURS

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Our Ref: D22/750/STRIDES/EW

Dear Hua Yen,

For PRI

Thank you & Regards,
Caroline Cabrera
Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

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Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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and notify the sender immediately by return e-mail.

From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Wednesday, March 16, 2022 4:07 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims
<MotorClaims@msfirstcapital.com.sg>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: Pre-Repair Survey on ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG
HOUGANG STREET 22 AT ABOUT 2200 HOURS

Our Ref: S42.JSN7092.22 (sj)

Your Ref: **SHD 6335 D**

16 March 2022

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road

#16-01 City House

Singapore 068877

Attention: Motor Claims Department

-
Dear Sirs,

**ACCIDENT INVOLVING JSN 7092 & SHD 6335 D ON 10 MARCH 2022 ALONG HOUGANG STREET 22 AT
ABOUT 2200 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO
PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Lee Chin Huat to notify you of a road traffic accident on **10 MARCH 2022** at about **2200 HOURS** at/along **HOUGANG STREET 22** involving our client's vehicle registration number **JSN 7092** and vehicle registration number **SHD 6335 D** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M)

Assistant Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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