

## Admin-D (LKKAuto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 26 April 2022 2:15 PM  
**To:** Juliana .; assignments  
**Cc:** mota@apautomotive.services; nic@apautomotive.services; Marcus Teo; info  
**Subject:** RE: SNM22D202813/C02/XE6832R/CHNGPW / FW: ARRANGE PRI FOR SME 3938U (YOUR REF: XE 6832R)

### Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6224 7175  
**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Juliana . <juliana@apautomotive.services>  
**Sent:** Tuesday, April 26, 2022 12:28 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** mota@apautomotive.services; nic@apautomotive.services; Marcus Teo <marcus@apautosg.com>; info <info@apautosg.com>; ClickUp: SME 3938U <a.c.28nbtcb.u-37601217.6db85e53-87cf-40e0-b353-4f769f5236d1@tasks.clickup.com>  
**Subject:** Re: SNM22D202813/C02/XE6832R/CHNGPW / FW: ARRANGE PRI FOR SME 3938U (YOUR REF: XE 6832R)

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Dear Adeline

We are pleased to choose Taufikh from LKK to inspect our client vehicle

Hear from you soon

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

***Ms Juliana***

**AP Automotive Services Pte Ltd**

**(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886

On Tue, 26 Apr 2022 at 12:18, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM22D202813 C02/ XE6832R /Chngpw**

Your reference: SME3938U

Dear Sirs

**ACCIDENT INVOLVING XE6832R & SME3938U ON 22/04/2022**

We refer to your email of 25/04/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, April 26, 2022 11:48 AM  
**To:** Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>; [mota@apautomotive.services](mailto:mota@apautomotive.services);  
[nic@apautomotive.services](mailto:nic@apautomotive.services); Marcus Teo <[marcus@apautosg.com](mailto:marcus@apautosg.com)>; info <[info@apautosg.com](mailto:info@apautosg.com)>;  
Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D202813/C02/XE6832R/CHNGPW / FW: ARRANGE PRI FOR SME 3938U (YOUR REF: XE 6832R)

Without Prejudice

Dear Adeline,

Please conduct PRS for **SME3938U**.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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城 Taiping SG

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**From:** Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>  
**Sent:** Monday, 25 April 2022 3:13 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>; Nic Chia <[nic@apautomotive.services](mailto:nic@apautomotive.services)>; Marcus Teo <[marcus@apautosg.com](mailto:marcus@apautosg.com)>; info <[info@apautosg.com](mailto:info@apautosg.com)>; ClickUp: SME 3938U <[a.c.28nbtcb.u-37601217.6db85e53-87cf-40e0-b353-4f769f5236d1@tasks.clickup.com](mailto:a.c.28nbtcb.u-37601217.6db85e53-87cf-40e0-b353-4f769f5236d1@tasks.clickup.com)>  
**Subject:** ARRANGE PRI FOR SME 3938U (YOUR REF: XE 6832R)

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Dear Sir / Madam

**"WITHOUT PREJUDICE"**

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person : NIC – 9789 5159

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

***Ms Juliana***

**AP Automotive Services Pte Ltd  
(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A  
Singapore 528840

TEL : 6970 4786  
FAX : 6787 4886