Elaine (LKK Auto)

To: 'Chew, Elizabeth'; 'Motor Claims'

Cc: 'Shiau Chan (LKKAuto)'; 'Huey Yon (LKKAuto)'; 'SUR'

Subject: RE: [External] RE: GAIG Ref:CLMOMVC000004156-50114128 / OUR INSURED -

SHC7855T / TP VEH NUMB: CB7550L / DOA 26.04.2022 - ARRANGE FOR SURVEY

Attachments: GAI-LKKInvoice-AC2202697.pdf; GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection.pdf;

LKKPhoto.pdf; Resurvey Photo-1.pdf; Resurvey Photo-2.pdf

Dear Elizabeth,

Enclose Survey Report of SHC 7855T.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Wednesday, 11 May 2022 12:30 PM

To: 'Chew, Elizabeth'; Reports (LKKAuto); 'Motor Claims'; assignments; SUR

Subject: RE: [External] RE: GAIG Ref:CLMOMVC000004156-50114128 / OUR INSURED - SHC7855T / TP VEH NUMB:

CB7550L / DOA 26.04.2022 - ARRANGE FOR SURVEY

Dear Elizabeth,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Tuesday, 10 May 2022 3:02 PM

To: 'Chew, Elizabeth' < <u>Elizabeth.Chew@sg.gaig.com</u>>; 'Motor Claims' < <u>motorclaims@sg.gaig.com</u>>; Shiau Chan (LKKAuto)

<siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: [External] RE: GAIG Ref:CLMOMVC000004156-50114128 / OUR INSURED - SHC7855T / TP VEH NUMB:

CB7550L / DOA 26.04.2022 - ARRANGE FOR SURVEY

Dear Elizabeth,

Thank you for the assignment.

Dear Shiau Chan.

Please assist. Our ref: CS/GAI22003897/Eqy3

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew, Elizabeth < <u>Elizabeth.Chew@sg.gaig.com</u>>

Sent: Tuesday, 10 May 2022 10:47 AM

To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>; 'assignments'

<assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: [External] RE: GAIG Ref:CLMOMVC000004156-50114128 / OUR INSURED - SHC7855T / TP VEH NUMB:

CB7550L / DOA 26.04.2022 - ARRANGE FOR SURVEY

Dear Yan,

We have received TP workshop Letter of Demand.

Kindly submit and let us have your survey report on an urgent basis, thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | elizabeth.chew@sq.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Published December 3, 2021

Moody's A1 (Good) Published January 28, 2021

Standard & Poor's A+ (Strong) Affirmed June 1, 2021 For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: 26 April 2022 2:35 PM

To: Motor Claims <motorclaims@sg.gaig.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Chew, Elizabeth < Elizabeth. Chew@sg.gaig.com>

Subject: [External] RE: GAIG Ref:CLMOMVC000004156-50114128 / OUR INSURED - SHC7855T / TP VEH NUMB : CB7550L

/ DOA 26.04.2022 - ARRANGE FOR SURVEY

Dear Shery,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, **Yan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims <motorclaims@sg.gaig.com>

Sent: Tuesday, 26 April, 2022 1:58 PM

To: Taxis Customer Service < taxiscs@stengg.com; assignments < tsuf@lkkauto.com; SUR < tsuf@lkkauto.com; Admin-

D (LKKAuto) admin-d@lkkauto.com>

 $\textbf{Cc:} \ \underline{kelly.ding@dingauto.sg;} \ \underline{sarah@dingautomotive.com;} \ \underline{claims@dingautomotive.com;} \ \underline{Chew, Elizabeth}$

<Elizabeth.Chew@sg.gaig.com>

Subject: RE: GAIG Ref:CLMOMVC000004156-50114128 / OUR INSURED - SHC7855T / TP VEH NUMB : CB7550L / DOA 26.04.2022 - ARRANGE FOR SURVEY

Without Prejudice

Hi,

Noted on your request, as our client has not reported the accident we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sq.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sq.qaiq.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Moody's A1 (Good) Published January 28, 2021

Standard & Poor's A+ (Strong) Affirmed June 1, 2021

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: Taxis Customer Service <taxiscs@stengg.com>

Sent: 26 April 2022 1:03 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: kelly.ding@dingauto.sg; sarah@dingautomotive.com; claims@dingautomotive.com; Chew, Elizabeth

<Elizabeth.Chew@sg.gaig.com>

Subject: [External] RE: GAIG Ref:CLMOMVC000004156-50114128 / OUR INSURED - SHC7855T / TP VEH NUMB : CB7550L / DOA 26.04.2022 - ARRANGE FOR SURVEY

Hi All,

Please appoint LKK Auto Consultants to conduct the pre-repair survey for the above mentioned accident vehicle.

Thanks.

From: Motor Claims < motorclaims@sg.gaig.com >

Sent: Tuesday, April 26, 2022 12:25 PM

To: Taxis Customer Service <taxiscs@stengg.com>

Cc: kelly.ding@dingauto.sg; sarah@dingautomotive.com; claims@dingautomotive.com; Chew, Elizabeth

<Elizabeth.Chew@sg.gaig.com>

Subject: GAIG Ref:CLMOMVC000004156-50114128 / OUR INSURED - SHC7855T / TP VEH NUMB : CB7550L / DOA

26.04.2022 - ARRANGE FOR SURVEY

*** WARNING! THIS EMAIL ORIGINATES FROM OUTSIDE ST ENGINEERING. ***
Do not click on links or attachments if you are unsure of the source.

Without Prejudice

Dear Sirs.

Moving forward email us at MotorClaims@sg.gaig.com only for motor claims related matters.

Our client has not reported accident.

We append the following list of our panel surveyors:-

- 1. AJAX Adjusters & Surveyors Pte Ltd
- 2. A-PAC Adjusters & Surveyors Pte. Ltd.
- 3. Priority Services
- 4. RT Appraisal Pte Ltd
- 5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sq.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com

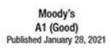


Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190









Standard & Poor's A+ (Strong) Affirmed June 1, 2021

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: Taxis Customer Service <taxiscs@stengg.com>

Sent: 26 April 2022 11:47 AM

To: General Claims < General Claims @sg.gaig.com>; Motor Claims < motorclaims @sg.gaig.com>

Cc: kelly.ding@dingauto.sg; sarah@dingautomotive.com; claims@dingautomotive.com

Subject: [External] 50114128 / OUR INSURED - SHC7855T / TP VEH NUMB : CB7550L / DOA 26.04.2022 - ARRANGE FOR SURVEY

Without Prejudice

Dear All,

Kindly assist to arrange survey for the above mentioned SHC7855T (our insured) claiming against your

insured - CB7550L.

Thanks!

With warmest regards,

Loong

Ding Automotive Pte Ltd

31 Corporation Rd, Singapore 649806 Tel: 9689 1857 / 6265 7130

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