

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 10 June 2022 5:36 PM
To: 'Chee So Chow'; SUR
Subject: RE: SNM22D202688C02 - Accident involving GBB 7529 L & SKS 7177 Y on 19/04/2022 (PRE-REPAIR SURVEY REQUEST)
Attachments: SGS7177Y IA.pdf

Dear Ms Chee,

Enclosed herewith preliminary advice of SKS 7177Y.

Kindly assist to create claim in Merimen System.

The make & model is VOLVO XC 60 T5.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 26 April 2022 12:22 PM
To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM22D202688C02 - Accident involving GBB 7529 L & SKS 7177 Y on 19/04/2022 (PRE-REPAIR SURVEY REQUEST)

Dear So Chow,

Thank you for the assignment.

Repairer arrange on 27.4.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 26 April, 2022 11:17 AM
To: Admin A <admin-a@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Subject: FW: SNM22D202688C02 - Accident involving GBB 7529 L & SKS 7177 Y on 19/04/2022 (PRE-REPAIR SURVEY REQUEST)

[Confidential]

Hi Team

Please arrange . [MOHD TAUFIKH](#) to conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Assessment Department <assessment@jewmotors.com>

Sent: Tuesday, April 26, 2022 10:59 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

Subject: Re: SNM22D202688C02 - Accident involving GBB 7529 L & SKS 7177 Y on 19/04/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign [7. MOHD TAUFIKH](#) to conduct the survey.

Thank you.

Regards,

JOHN

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 26 Apr 2022 at 10:48, Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

Dear John

We refer to your email of 25/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Assessment Department <assessment@jewmotors.com>

Sent: Monday, April 25, 2022 10:07 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

Subject: Re: Accident involving SKS 7177 Y & GBB 7529 L on 19/04/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

May I have the list of surveyors please.

Thank you.

Regards,

JOHN

Motor Claims Department

Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 22 Apr 2022 at 18:04, Assessment Department <assessment@jewmotors.com> wrote:

Without Prejudice

Dear Sir/ Mdm.,

Kindly take note there's a typo for the previous email. Your insured is **GBB7529L**.

Attached the LTA search

Thank you.

Regards,

JOHN

Motor Claims Department

Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 22 Apr 2022 at 17:22, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir,

Not able to confirm cover for GBG7529L. pls provide proof of cover to process pri.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Assessment Department <assessment@jewmotors.com>

Sent: Friday, 22 April 2022 11:21 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

Subject: Accident involving SKS 7177 Y & GBG 7529 L on 19/04/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm.,

We refer to the above matter.

We represent our client, CHAN KIM HOONG to notify you of the aforesaid accident involving our client's vehicle SKS7177Y and your insured's vehicle GBG7529L on 19/04/2022 at 1845HRS along BKE TOWARDS KJE (PIE/TUAS).

This serves as a **NOTICE** that we are claiming against GBG7529L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person: JOHN (9199 7483)

Contact Email: assessment@jewmotors.com

VEH IN (Date & Time) : 22/04/2022

PRS ARRANGEMENT (Date & Time) : 25/04/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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JOHN

Motor Claims Department

Tel: 9199 7483