

Meng Yan

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 26 April 2022 4:20 PM
To: Motor Claims; assignments@lkkauto.com; sur@lkkauto.com
Cc: jiapei
Subject: RE: SL - Re: SNM22D202825/C02/YN4804B/LEEPG / FW: SL - 1st Notice to Conduct Pre-Repair Survey - Your insured: YN 4804B; Our Ref: JP/SL/GBK 9967U/LFM - Accident involving GBK 9967U and YN 4804B along Outram Road towards Cantonment Road on 17.03.2022
Attachments: P GIA_Redacted.pdf; 2nd PRS (reject).pdf

Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

Address : Sin Hock Lee Motor Repair
Blk 51 Ubi Avenue 1,
#01-09 Paya Ubi Industrial Park
Singapore 408933

Contact Person/Tel : Mr Leong Fook Mun (Tel no: 9272 6000)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Tuesday, 26 April 2022 4:13 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: SL - Re: SNM22D202825/C02/YN4804B/LEEPG / FW: SL - 1st Notice to Conduct Pre-Repair Survey - Your insured: YN 4804B; Our Ref: JP/SL/GBK 9967U/LFM - Accident involving GBK 9967U and YN 4804B along Outram Road towards Cantonment Road on 17.03.2022

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Dear Sirs,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: 26 April 2022 15:56

To: Motor Claims <motorclaims@kscgp.com>; jiapei <jiapei@kscgp.com>

Subject: RE: SNM22D202825/C02/YN4804B/LEEPG / FW: SL - 1st Notice to Conduct Pre-Repair Survey - Your insured: YN 4804B; Our Ref: JP/SL/GBK 9967U/LFM - Accident involving GBK 9967U and YN 4804B along Outram Road towards Cantonment Road on 17.03.2022

Without Prejudice

Our reference: SNM22D202825/C02/YN4804B/LEEPG

Your reference: JP/SL/GBK 9967U/LFM

Dear Sirs,

We refer to your email of 26/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 26 April 2022 3:53 pm

To: 'motorclaims@kscgp.com' <motorclaims@kscgp.com>; 'jiapei@kscgp.com' <jiapei@kscgp.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D202825/C02/YN4804B/LEEPG / FW: SL - 1st Notice to Conduct Pre-Repair Survey - Your insured: YN 4804B; Our Ref: JP/SL/GBK 9967U/LFM - Accident involving GBK 9967U and YN 4804B along Outram Road towards Cantonment Road on 17.03.2022

Without Prejudice
Save as to costs

Dear Cecilia,

Please conduct PRS for GBK9967U. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Tuesday, 26 April 2022 10:07 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: SL - 1st Notice to Conduct Pre-Repair Survey - Your insured: YN 4804B; Our Ref: JP/SL/GBK 9967U/LFM - Accident involving GBK 9967U and YN 4804B along Outram Road towards Cantonment Road on 17.03.2022

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Thank you.

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Best Regards,

Sharon

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