

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 23 May 2022 3:26 PM
To: 'Melody Teoh'; SUR
Subject: RE: Accident Involving FBP2727R & GBE7067L on 20/04/2022 // EQ REF: DM22HO00648/MT
Attachments: FBP2727R IA.pdf

Dear Melody,

Enclosed herewith preliminary advice of FBP 2727R.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 26 April 2022 11:38 AM

To: 'Melody Teoh' <melody.teoh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Accident Involving FBP2727R & GBE7067L on 20/04/2022 // EQ REF: DM22HO00648/MT

Dear Melody,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Sent: Tuesday, 26 April, 2022 9:51 AM

To: 'assignments' <assignments@lkkauto.com>

Subject: FW: Accident Involving FBP2727R & GBE7067L on 20/04/2022 // EQ REF: DM22HO00648/MT

Dear LKK,

Please assign your surveyor to conduct PRS on without prejudice basis.

Survey venue & details as below. Our insured has yet to report the said accident.

Thank you.

Announcement

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: motor claims <>

Sent: Tuesday, April 26, 2022 9:50 AM

To: 'raymond@bhh.com.sg' <raymond@bhh.com.sg>

Subject: RE: Accident Involving FBP2727R & GBE7067L on 20/04/2022 // EQ REF: DM22HO00648/MT

WITHOUT PREJUDICE

Dear Sirs,

We acknowledge receipt of your email of even date.

In compliance to Pre-Action Protocol for NIMA cases, we note that you have agreed to the appointment of our surveyor

We have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey on **26.04.2022** at

****ALL LOD PLEASE EMAIL TO MOTORCLAIMS@eqinsurance.com.sg**

Thank you.

Announcement

“With effect from 1st January 2022, please send all PRS / LOD to [motorclaims@eqins](mailto:motorclaims@eqins.com.sg)”

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -read
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

Melody Teoh

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Tuesday, April 26, 2022 9:31 AM

To: motor claims <motorclaims@eqinsurance.com.sg>

Subject: RE: Accident Involving FBP2727R & GBE7067L on 20/04/2022 // EQ REF: DM22HO00648/MT

Dear Melody,

Appreciate for you to assign LKK Auto Consultants for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



From: motor claims <motorclaims@eqinsurance.com.sg>

Sent: Tuesday, 26 April 2022 9:02 AM

To: 'raymond@bhh.com.sg' <raymond@bhh.com.sg>

Subject: RE: Accident Involving FBP2727R & GBE7067L on 20/04/2022 // EQ REF: DM22HO00648/MT

WITHOUT PREJUDICE

Dear Raymond,

We refer to your email below.

Our insured has yet to report the said accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objection to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p>1) AJAX Inspection Services Pte Ltd</p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p>2) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p>3) LBS Automotive Appraisal Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p>	<p>4) Priority Services</p> <p>Tel: 6293 4822</p>

Fax: 6281 8748	Fax: 6296 3283
Contact Person: Amy/ Grace	Contact Person: Sharon
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 6748 6076	Tel: 6256 3561
Fax: 6748 0361	Fax: 6741 4108
Contact Person: Elson/Elgene	
7) Appraisals Associates Pte Ltd	8) Infiniti Appraisal Service
Tel : 6747 2822	Tel : 9668 4818/9009 9001
Fax: 6747 0070	Fax: 6458 7432
9) Formteam Adjusters Pte Ltd	
Tel: 6509 1788	
Fax: 6509 6221	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before the to the owner.

Thank you.

Announcement

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -re-arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be agreed appointment basis.

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Monday, April 25, 2022 5:51 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: Accident Involving FBP2727R & GBE6067L on 20/04/2022

Dear Sir / Madam,

We attached the third party claim document for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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Facebook: <http://www.facebook.com/bhhsq>



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