



TC AutoClinic Pte. Ltd. 25 Leng Kee Road Singapore 159097 Tel: 6703 8511 Fax: 6479 3965 BRN 199105199R

BREAKDOWN OF PAYMENT

Dear S	flotor Claims Department Sir/ Madam,					
Accide	ent involving vehicle SDX8188R and SLW1585J	on <u>25/04</u>	/2022			
The ac	cident was caused solely by your insured's negligence. We therefore at loss as itemised below:	, seeking co	mpensation from you for my			
a)	Repair Cost/ Excess		\$\$1440.24			
(d	Loss of Use/ Rental of vehicles for 3 day(s) @ S\$ 90 pe	r day	\$\$ 288.90			
c)	LTA/ GIA Search Fees		\$\$7.45			
d)	Towing Fees		S\$ NA			
e)	Others		s\$ NA			
		TOTAL	s\$ 1736.59			
I enclose herewith copy of the following: (please tick the appropriate boxes) Repair Invoice						
All pay	ment should be payable to T.C. AUTOCLINIC PTE LTD (TCA ettlement of my claim.	C) and	the said payment as full and			
	acknowledge receipt and let me have your favourable reply soon.					

*Contact person: Sayedinah Ali HP:92992693 DID:67038515 FAX:64793965 Email:sayedinah@tanchong.com



LETTER OF AUTHORITY AND INDEMNITY

- □ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- □ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- □ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Ty	pe of Claim:
1	Third Party (Direct Settlement)
	Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE	REGISTRATION	No. SDX8188R	AND SLW1585J	
ON 25/04/2022	AT SLIP	ROAD TOWARDS	NAPIER ROAD	

- 1. I, the owner of vehicle no. SDX8188R hereby instruct you and authorise you to act for me with respect to the following:
 - (a) To submit my claims for all loses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
- I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
- 3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
- 4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
- 5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
- 6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
- 7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
- 8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
- 9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
- 10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
- For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop Company Name TC AUTOCLINIC PTE LTD		
Name TAN ZHIXIANO	G BRIAN			
Address NA		Claim Officer's Name SAYEDINAH ALI		
Telephone No 9642938 8	3	Telephone No 92992693		
Date 12/05/2022 Emaibriantan@hotmail.com				
Company Stamp [For Co Regn Vehicle]	Authorized Signature	Claim Officer Signature		



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLW 1585J (Insd veh)	
	SDX 8188R (TP veh)	Model: NISSAN KICKS
Date of Accident/ Time:	25/04/2022	

Repair Estin	mate	:\$	3,098.38	
Final Repai	r Cost	:\$	1,440.24	W/GST
Loss of Use	2	:\$		days at \$ per day
Rental (if a	ny) W/GST	:\$	288.90	3 days at \$96.30per day
LTA / GIA S	earch Fee	:\$	7.45	
Others:		:\$		
		:\$		
Final Settle	ement Sum	:\$	1,736.59	
Is Third Pa	rty Workshop GIA Regis			
B)	For GIA Registered		BOLA Applicable: Yes/No BC	
,	BOLA Liability:	(%)	Assessed Liability (*):	
	* Accessed Lightlity	to be filled on	ly for chain collisions and for cases where BOLA de	oes not apply.

NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp Name of Representative: SAYEDINAH ALI

Date: 27/05/2022

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: MR KELVIN HENG

Date: 27/05/2022

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:

LKK

Date: 27.05.2022



NAME

ADDRESS

MODEL

TELEPHONE

ENGINE NO

TC AutoClinic Pte. Ltd.

Service Centres 1 Sixth Lok Yang Road, Singapore 628099 Tel: 62622212
25 Leng Kee Road, Singapore 159097 Tel: 67038511/12/13
913 Bukit Timah Road, Singapore 589623 Tel: 64694091/2/3
19 Ubi Road 4, Singapore 408623 Tel: 67038666
Regn No.: 199105199R GST Regn No.: 19-9105199-R



TAX INVOICE

CO. REG: 19-9105199-R

INVOICE NO

INVOICE DATE **TERMS**

WE2104549 13-MAY-2022

DATE REC'D

CREDIT

SA/SE

05-MAY-2022

JOB NO

SAY

EG184908

MILEAGE

YOUR REFERENCE

021077

045/IC/TCAC/SAY/20

VEHICLE NO : MNTFEAP15Z0000404

: 68804741

CHASSIS NO : HR12360331C

8 SHENTON WAY

: FDWARV9P15HDA-D---

AXA INSURANCE PTE LTD

:#27-01 AXA TOWER S(068811)

EU/S	JOB DESCRIPTION Credit terms	30 Advanyst
	LABOUR	
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED	NC
2	PANEL REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT &	110 00
2	FUNCTION TEST	110.00
3	CONDUCT 3RD PARTY CLAIM AXA DATE: 25/04/2022	NC
	TIME: 0955 LOCATION: JUNCTION NEAR GLENEAGLES HOSP	
4	REPAIR/REPLACE REAR BUMPER & END PANEL	250.00
5	RESPRAY REAR BUMPER & END PANEL QC & CONSULT CHECK	200.00
7	CARWASH & VACUUM	NC NC
	SUBTOTAL :	560.00
	PARTS COVER OF ACKET ALL	
1	COVER SENSOR BRACKET LH Qty:1 @ \$103.90 each (Special Nett Item)	103.90
2	COVER SENSOR BRACKET RH	103.90
	Qty:1 @ \$103.90 each (Special Nett Item)	
3	COVER SENSOR BRACKET CENTER 2 PCS	156.60
4	Qty:2 @ \$78.30 each (Special Nett Item)	472 00
4	Qty:1 @ \$591.60 each (Disc:20.00% After Disc:\$473.28each)	473.28
	SUBTOTAL :	837.68
		TO LED
	and the part of the matter of the control of the co	

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.



TC AutoClinic Pte. Ltd.

Service Centres 1 Sixth Lok Yang Road, Singapore 628099 Tel: 62622212 25 Leng Kee Road, Singapore 159097 Tel: 67038511/12/13 913 Bukit Timah Road, Singapore 589623 Tel: 64694091/2/3 19 Ubi Road 4, Singapore 408623 Tel: 6703866 Regn No.: 199105199R GST Regn No.: 19-9105199-R Tel: 67038666



MILEAGE

EG184908

YOUR REFERENCE :

021077

045/IC/TCAC/SAY/20

TAX INVOICE CO. REG: 19-9105199-R NAME INVOICE NO AXA INSURANCE PTE LTD INVOICE DATE WE2104549 **ADDRESS TERMS** 13-MAY-2022 8 SHENTON WAY DATE REC'D CREDIT TELEPHONE : #27-01 AXA TOWER S(068811) SA/SE 05-MAY-2022 : 68804741 JOB NO SAY ENGINE NO : FDWARV9P15HDA-D---

VEHICLE NO : MNTFEAP15Z0000404

SDX8188R

CHASSIS NO : HR12360331C

	ODXOTOON				
Pregue 2		JOB DESCRIPTION	Credit	terms .	Tayonia of
	Insurance Co : A.	XA INSURANCE PTE LTD			
	Policy No: 7	210040143-01			
		IRECT SETTLEMENT / THIRD PAR	TY CLAT	M	
		5-APR-2022		MANUSCRETT.	
		45/IC/TCAC/SAY/2022			
		URVEYOR FROM INSURANCE CO			
	041 / 07 1	ORVETOR THOM INSURANCE CO			
				Santania in	
a raina as					
distribution in the second					
AND THE RESERVE OF THE PERSON					
As a standard of					
designate La			CONTROL STATE		
1 1					
A 181 10/E		LABOUR			560.00
		PARTS	:		837.68
		SUBTOTAL			1397.68
		ADD. DISCOUNT		incomes with the	51.66
					genut and a second
the state of the s		TOTAL			1346.02
		GST(7%)			94.22
20		AMOUNT DUE			1440.24
		AMOUNT DUE			1440.24

(NB : NC=No Charge; P=Included in Package; W=Warranty G=Goodwill) DOLLARS:

ONE THOUSAND FOUR HUNDRED FORTY

AND CENTS TWENTY FOUR ONLY.

WORKSHOP MANAGER



Hiring Agreement

Co.Reg.No.: 198403671HGST GST Reg.No.: M2-0067432-1

TP2022343

CUSTOMER'S COPY SALESMAN CODE: RIDA

Vehicle Number: SLE9769M	nicle Number: SLE9769M Make & Model: SUBARU FORESTER 2.0H, AWD CVT						
Change Over 1:	Date	Date:					
Change Over 2:					Date:		
Hirer Name: TCAUTOCLINIC PTE LTD			Check In / Out Date Out: 09/05/2022	00 KmOut: 6	3948.00		
Address: 25 LENG KEE ROAD			Petrol Level: F				
Singapore: 159097			Agreed Date of Return: 17/05/2022 09:00:0	0			
Contact Person: KELVIN HENG	Т.	el: 67038517	Date h: 25 20 27 Time h: 00:00:00	Kmh: 5	126		
1st Driver Name: TAN ZHIXIANG BRIAN			Petrol Level: F Collision Damage Walver				
Address: -			X	LINES			
Singapore: -				r Declines CDW			
0642 0388				Dodnied CD11			
Occupation:			Daily: S\$0.00 Non-Waiverable Excess				
Passport / NRIC No: SXXXX965E		ationality: SINGAPOREAN	SS: 0.00	ess S\$: 2,000.00	a		
Driver's Licence No: SXXXX965E			Windscreen Excess \$100,00	accident dscreen Excess \$1			
Country of Issue: SINGAPORE		iving Exp:	Signature: Sign	nature:	r		
Country of Issue: SINGAPORE	D	iving Date:	*The above is subjected to 7% GST.				
Additional Driver			EYID Excess				
Name:			Additional \$3,000 + Existing Excess applie	es to:			
Address:			- D'				
Singapore:			a.Drivers age 23 years & below b.Drivers age 70 years & above				
			c.Less than 2 years driving experience				
Contact No:		1					
		ate of Birth:	Signature:				
		ationality:	*The above is subjected to 7% GST.				
		iving Exp:					
Country of Issue:	Dr	iving Date:	Per Day	90	00		
			Per Month Rental Charges 3 DAYS × \$90	700 07/	00		
Remarks / Delivery Location	D (FDFF LIDODADE)		CDW	720 270	00		
SDX8188R - TP CLAIM - TCAC LK SAYE	(FREE UPGRADE)		Malaysia Charge	0	00		
			Other Charge		1		
Hirer hereby agrees to abide to the terms	and conditions as set out overlea	f. If I opt to pay by credit / charge card,my	7% GST	50 18	4090		
signature here will be deemed to have been lalso agree to allow the company to hold a			Sub Total	770	40		
Agreement for the term of hire by credit ca The Hirer agrees that smoking and carriag be applicable to ionize the vehicle.	ard/ cash. ge of pets are not allowed in the h	ired vehicle. An extra charge of S\$250 will	OVERALL CHARGES	\$ 288	.90		
The Hirer agrees that the vehicle must be		ate. Late return is chargeable.					
More than 1 hrs More than 2 hrs	20% of the daily rental charges 40% of the daily rental charges		Deposit Tax Invoice				
More than 3 hrs	60% of the daily rental charges		Deposit Inv: Amount				
More than 4 hrs	80% of the daily rental charges		O/R No: Date				
More than 5 hours	100% (1 day rental chargeable)						
PENALTY FOR EARLY TERMINATION The hirer acknowledged and understands the	hat early termination under any cir	cumstances within the hiring period will be	For Official Use				
subject to penalty, Early termination can only be requested by	the Hirer subject to the following	Terms & Conditions -	IW O'R				
a) The Hirer gives Downtown Travel Service intention to terminate early. The Earlier Te	es Pte Ltd advance notice of no les	s than one (01) month prior of the Hirer's	IW O/R	Date			
b) The Hirer shall be liable to pay Downtow avoidance of doubt, the unutilized period s	n Travel Services Pte Ltd full renta	al amount for the unutilized period. For the	IW O/R	Date			

HIRER'S SIGNATURE

DOWNTOWN TRAVEL SERVICES PTE DID





DOWNTOWN TRAVEL SERVICES PTE LTD

19 Lorong 8 Toa Payoh Singapore 319255 Tel (65) 6334 1700 Fax (65) 6336 4677 Co. Reg. No. 1984-03671/H GST Reg. No. M2-0067432-4

TC AUTO CLINIC PTE LTD

(LENG KEE)

25 LENG KEE ROAD

S(159097)

ATTN: KELVIN HENG

GST Reg No. : M2-0067432-4

Tax Invoice : S1020084

Inv. date...: 12-MAY-2022 Print date..: 12-MAY-2022

Print time..: 15:51:32

Page no....: 1

Agreement no: TP2022343

Payment Due: 11-JUN-2022

Amount....: \$288.90

Salesman...: RIDA

Description Amount

RENTAL CHARGE FROM 09-MAY-2022 TO 12-MAY-2022 SUBARU FORESTER 2.01-L AWD CVT - SLE9769M

(TAN ZHIXIANG BRIAN)

270.00

TOTAL SGD(BEFORE GST) 270.00

ORE GST) 270.00 GST(7%) 18.90

TOTAL SGD(AFTER GST) 288.90

Interest at 1.25% per month on overdue account.

DOWNTOWN TRAVEL SERVICES PTE LTD

Authorised Signature

Reg No. 198403671H

> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

25 Apr 2022 / 11:53:21

Receipt Date/Time: 25 Apr 2022 / 11:53:21

Tax Invoice/Receipt

Receipt No.: ITNET-00000-220425-001517

Previous Receipt No.:

S	N Item Description/ Business Transaction Reference		Amount Before	GST Amount	Amount After GST
	No.		GST (S\$)	(S\$)	(S\$)
Re	sult of Insurance Enquiry - SGV2998J				
	at 21 Apr 2022/00:13:50				
Ins	urance Co: AIG ASIA PACIFIC INSURAN	NCE PTE. LTD.			
1	Insurance Enquiry - SGV2998J		7.00	0.10	7.10
	Enquiry Fee 20220425115042855398		7.00	0.49	7.49
	20220 (201100 12000000	Sub-Total	7.00	0.49	7.49
Re	sult of Insurance Enquiry - SLW1585J				
	at 25 Apr 2022/00:09:55				
Ins	urance Co: AXA INSURANCE PTE LTD				
2	Insurance Enquiry - SLW1585J				
	Enquiry Fee		7.00	0.49	7.49
	20220425115042950041	Sub-Total	7.00	0.40	7.40
Da	cult of Incurence Enguine CM742721	Sub-Total	7.00	0.49	7.49
	sult of Insurance Enquiry - SMZ4273L at 22 Apr 2022/00:18:30				
	urance Co: AXA INSURANCE PTE LTD				
3	Insurance Enquiry - SMZ4273L				
	Enquiry Fee		7.00	0.49	7.49
	20220425115043051080				
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	21.00	1.47	22.47
		Rounding Difference			0.02
		Total Amount Payable			22.45
		Paid By			
		418238XXXXXX1156	eNETS (Credit Card	22.45
		Total			22.45
		Cash Change			0.00
		Tendered Amount			22,45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 24 May 2022 2:36 pm

gohhweechin@gmail.com

Subject: <STANDARD LETTER> ACCIDENT INVOLVING SLW 1585J & SDX 8188R ON 25/04/2022

Importance: High

24 MAY 2022

GOH HWEE CHIN

DRIVER: LIEW WOEI KANG

Dear Sir/ Mdm

OUR REF : CC4/ASM22003869/Ega3

YOUR REF : SLW 1585J

ACCIDENT INVOLVING SLW 1585J & SDX 8188R ALONG/AT EXITING GLENEAGLES HOSPITAL

ON 25/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **TC AUTOCLINIC PTE LTD** acting on behalf of the owner of SDX 8188R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter & Relationship with driver

- ADDEMDUM FORM TO BE SIGN & RETURN
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- COUNTER CLAIM STATUS AGAINST THIRD PARTY
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com| FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary





Re:<MANDATE IA>

Туре

Question

Message

APPROVED

Reply