

Our Ref: CT0422/SHC3158Z/CK(st)
Date: 18.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 21.04.2022 INVOLVING SHC3158Z & GBB2102S ALONG CLEMENTI AVE 2 SLIP RD TO COMMONWEALTH

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3158Z, which was involved in the captioned accident with your insured vehicle No GBB2102S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,337.61
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,160.37**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHC3158Z , GBB2102S** **ON 21-Apr-22 13:30**
ALONG **CLEMENTI AVE 2 SLIP RD TO COMMONWEALTH AVE WEST**

I / We **TEE HOCK SENG** (Hirer) NRIC No.: **SXXXX290G**

and/or (Relief) NRIC No.: **SXXXX290G**

Taxi Number **SHC3158Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **22-Apr-2022**

Name of Hirer **TEE HOCK SENG**

Hirer NRIC **SXXXX290G**

Signature :



Address **278 CHOA CHU KANG AVENUE 3 #0...
680278**

Contact No. **97353446**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00042502201 Claim No : SNM22D202862/C02/GBB2102S/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,040.37**
SINGAPORE DOLLARS TWO THOUSAND FORTY AND CENTS THIRTY SEVEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC3158Z

Insured Vehicle No. : GBB2102S

Date of Loss : 21/04/2022

Place of Accident : QUEENSWAY SLIP ROAD TOWARDS COMMONWEALTH AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GUSTO ENTERPRISE

Driver Name : MUHAMMAD TAHIR BIN AZMI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,337.61
(3) Loss of Use /Rental/Earning	S\$	700.76
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,040.37
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 30.1.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3158Z

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.08.2019

CHASSIS CODE
KMHC851CVKU165101

INV. NO/DATE
91672117 05.05.2022

JOB NO.
305513267

ODOMETER READING

DATE/TIME IN
22.04.2022 09:20

Description : 3P 21.04.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	49.50	0.00	49.50
SUB-TOTAL						428.10

JOB NATURE

0001	L	REAR BUMPER REVERSE SENSOR		162.00		162.00
0002	PB	PANEL BEATING SHC3158Z-TP		350.00		350.00
0003	SP	SPRAYPAINT CHARGE		250.00		250.00
0004	17-01	CHECK ALL LIGHTING		30.00		30.00

1) Whilst using the vehicle, the customer shall be responsible for the safekeeping of the vehicle and shall not be held liable for any damage to the vehicle or its contents. The company shall not be responsible for any damage to the vehicle or its contents if the customer is found to be negligent or if the damage is caused by the customer's own actions or those of any third party.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, REPORT ANY DAMAGE TO THE COMPANY OR ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE NOT PAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 10 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91672117	1,337.61	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3158Z

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.08.2019

CHASSIS CODE
KMHC851CVKU165101

INV. NO/DATE
91672117 05.05.2022

JOB NO.
305513267

ODOMETER READING

DATE/TIME IN
22.04.2022 09:20

S/No	Part No.	Qty	Unit Price	%Disc	Net
0005	L REMOVE/ REFIX REVERSE SENSOR		30.00		30.00
	SUB-TOTAL				822.00

Items total	1,250.10
Add GST @ 7.000 %	87.51
Invoice amount	1,337.61

Issued by : CHEWBEELENG 05.05.2022 08:44:36
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO OR OF ANY PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM FIRST DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91672117	1,337.61	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22040344

Date: 28 April 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/04/2022 @ 13:30 hrs
ALONG CLEMENTI AVE 2 SLIP RD TO COMMONWEALTH AVE
WEST
INVOLVING GBB2102S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3158Z** (the "Taxi"). The Taxi was hired to **TEE HOCK SENG IC NO SXXXX290G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBB2102S

Date of Accident

21/04/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 24/03/2022 - 23/03/2023

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 22/04/2022 10:27

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SNC 31882

28158Z

[illegible]

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 23 May 2022 8:23 am
To: 'syaheerah1988@hotmail.com'
Subject: <STANDARD LETTER> ACCIDENT INVOLVING GBB 2102S & SHC 3158Z ON 21/04/2022

Our Ref: CC3/CTI22003864/Vga3

23 MAY 2022

**GUSTO ENTERPRISE
DRIVER: MUHAMMAD TAHIR BIN AZMI**

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 2102S & SHC 3158Z ON 21/04/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

EzLyna (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 22 August 2022 11:10 pm
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)
Cc: Admin A
Subject: RE: SNM22D202862/C02/GBB2102S/TANCHC / (TP : LKK REF - CC3/CTI22003864/Vga3)

Hi Cecilia,

Please proceed as proposed.

Kindly settled in breakdown basic.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Tuesday, 5 July 2022 2:14 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202862/C02/GBB2102S/TANCHC / (TP : LKK REF - CC3/CTI22003864/Vga3)

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D202862**

Our ref : CC3/CTI22003864/Vga3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBB 2102S (OI) & SHC 3158Z (TP) ON 21/04/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,040.37 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,887.72	\$ 1,337.61
2. Loss of Rental (4days x \$125.19)	\$ 500.76	\$ 500.76 (4days x \$125.19)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 200.00 (4days x \$50.00)
Total	\$ 3,710.48	<u>\$ 2,040.37</u>

**02 days recommendation for repair + 1 Sunday + 1 PRS = 4days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 19 May 2022 8:51 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202862/C02/GBB2102S/TANCHC / (TP : LKK REF - CC3/CTI22003864/Vga3)

[Strictly Confidential]

Password: GBB2102S2201

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jacqueline Tan

Sent: Thursday, 19 May 2022 8:50 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202862/C02/GBB2102S/TANCHC / FW: Direct Settlement - Accident Involving GBB2102S (OI : CTI - TBA) and SHC3158ZA (TP : LKK REF - CC3/CTI22003864/Vga3) on 21/04/2022

Hi Mei Kwan,

Enclosed Insd SAS for your necessary action.

Password will sent with next email.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 18 May 2022 6:49 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202862/C02/GBB2102S/TANCHC / FW: Direct Settlement - Accident Involving GBB2102S (OI : CTI - TBA) and SHC3158ZA (TP : LKK REF - CC3/CTI22003864/Vga3) on 21/04/2022

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