Mei Kwan (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sq.cntaiping.com>

Sent: Thursday, 19 May, 2022 8:51 AM

To: Mei Kwan (LKKAuto)

Cc: Cecilia Chong (LKK Auto); Admin A

Subject: RE: SNM22D202862/C02/GBB2102S/TANCHC / (TP: LKK REF -

CC3/CTI22003864/Vga3)

[Strictly Confidential]

Password: GBB2102S2201

** Note: Please cc to com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

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From: Jacqueline Tan

Sent: Thursday, 19 May 2022 8:50 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com> Subject: RE: SNM22D202862/C02/GBB2102S/TANCHC / FW: Direct Settlement - Accident Involving GBB2102S (OI: CTI - TBA) and SHC3158ZA (TP: LKK REF - CC3/CTI22003864/Vga3) on 21/04/2022

Hi Mei Kwan,

Enclosed Insd SAS for your necessary action.

Password will sent with next email.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 18 May 2022 6:49 PM

To: Jacqueline Tan < <u>jacqueline.tan@sg.cntaiping.com</u>>

Cc: Cecilia Chong (LKK Auto) < Cecilia Chong @lkkauto.com>; Admin A < admin-a @lkkauto.com> Subject: RE: SNM22D202862/C02/GBB2102S/TANCHC / FW: Direct Settlement - Accident Involving GBB2102S (OI: CTI - TBA) and SHC3158ZA (TP: LKK REF - CC3/CTI22003864/Vga3) on 21/04/2022

[Strictly Confidential]

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Dear Jacqueline,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 28 April, 2022 4:17 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Cecilia Chong

(LKK Auto) < Cecilia Chong@lkkauto.com>

Subject: RE: SNM22D202862/C02/GBB2102S/TANCHC / FW: Direct Settlement - Accident Involving GBB2102S (OI: CTI - TBA) and SHC3158ZA (TP: LKK REF - CC3/CTI22003864/Vga3) on 21/04/2022

[Strictly Confidential]

Hi Mei Kwan,

Please be informed that Insured have yet to report the accident.

Kindly liaise with Insured for the report and keep us updated.

Thank you.

** Note: Please cc to com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 27 April 2022 12:00 PM

To: 'Meikwan@lkkauto.com' <<u>Meikwan@lkkauto.com</u>>; 'admin-a@lkkauto.com' <<u>admin-a@lkkauto.com</u>>; Cecilia Chong (LKK Auto) <<u>CeciliaChong@lkkauto.com</u>>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202862/C02/GBB2102S/TANCHC / FW: Direct Settlement - Accident Involving GBB2102S (OI: CTI - TBA) and SHC3158ZA (TP: LKK REF - CC3/CTI22003864/Vga3) on 21/04/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D202862/C02/GBB2102S/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 26 April 2022 3:51 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB2102S (OI : CTI - TBA) and SHC3158ZA (TP : LKK

REF - CC3/CTI22003864/Vga3) on 21/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3158Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP police report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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