

Meng Yan

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 26 April 2022 2:36 PM
To: Tropical Success; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SNM22D202772/C03/GBK9380L/LEEPG / FW: 3rd party claim SFL37K/GBK9380L DOA:21.04.22

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Tropical Success <tsac303@singnet.com.sg>
Sent: Tuesday, 26 April 2022 2:30 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: RE: SNM22D202772/C03/GBK9380L/LEEPG / FW: 3rd party claim SFL37K/GBK9380L DOA:21.04.22

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Dear Cecilia

Please assign to Kenneth Kong (LKK)

Regards
Calvin

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 26 April 2022 12:32 pm

To: tsac303@singnet.com.sg

Subject: RE: SNM22D202772/C03/GBK9380L/LEEPG / FW: 3rd party claim SFL37K/GBK9380L DOA:21.04.22

Without Prejudice

Our reference: SNM22D202772/C03/GBK9380L/LEEPG

Your reference: SFL37K

Dear Sirs,

We refer to your email of 25/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 26 April 2022 12:17 pm

To: tsac303@singnet.com.sg; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D202772/C03/GBK9380L/LEEPG / FW: 3rd party claim SFL37K/GBK9380L DOA:21.04.22

Without Prejudice

Dear Cecilia,

Please conduct PRS for SFL37K.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7C695e7d5e2e314bf11c5608da273b9baf%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637865434426213228%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=ghGoAnkGb4oDK3wDIMfE12Uom2lWm7tUXY0VeHaCZUc%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7C695e7d5e2e314bf11c5608da273b9baf%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637865434426213228%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=RPUKE%2BuHBV2mdapJhHy94vNEhE%2Bx5Taj%2BQ4OvsE4mV0%3D&reserved=0> | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: Tropical Success <tsac303@singnet.com.sg>
Sent: Monday, 25 April 2022 3:55 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: 3rd party claim SFL37K/GBK9380L DOA:21.04.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear claim department

Please assign 3rd party survey for vehicle SFL37K at our workshop. Your insured vehicle is GBK9380L. Password for report: SFL37K6034J. video link below:
https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.dropbox.com%2Fs%2F3ehdc7xorn7cz8q%2F20220421_191959_Rear-camera.avi%3Fdl%3D0&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7C695e7d5e2e314bf11c5608da273b9baf%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637865434426213228%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=1VI2MKtC8FuJBolYr3Zd0hsfb0ul7%2FjWOV6%2FoCMOHMs%3D&reserved=0
https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.dropbox.com%2Fs%2Fiz5tible4fwov7s%2F20220421_191959_Forward-camera.avi%3Fdl%3D0&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7C695e7d5e2e314bf11c5608da273b9baf%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637865434426213228%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=UQwp3Obkz7s0burDDw3hHH1dxuJzqrJVDS7IFgtBE%3D&reserved=0

Regards
Calvin
Tropical Success Auto Care
Tel : 64817773

-----Original Message-----

From: Tropical Success <tsac303@singnet.com.sg>
Sent: Saturday, 23 April 2022 1:55 pm
To: 'twahuat@gmail.com' <twahuat@gmail.com>
Subject: FW: report & video

Dear william

Please find attached accident report. Password: SFL37K6034J

https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.dropbox.com%2Fs%2F3ehdc7xorn7cz8q%2F20220421_191959_Rear-camera.avi%3Fdl%3D0&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7C695e7d5e2e314bf11c5608da273b9baf%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637865434426213228%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=1VI2MKtC8FuJBolYr3Zd0hsfb0ul7%2FjWOV6%2FoCMOHMs%3D&reserved=0
https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.dropbox.com%2Fs%2Fiz5tible4fwov7s%2F20220421_191959_Forward-camera.avi%3Fdl%3D0&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7C695e7d5e2e314bf11c5608da273b9baf%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637865434426213228%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=UQwpgt3Obkz7s0burDDw3hHH1dxuJzqrJVDS7IFgtBE%3D&reserved=0

calvin

-----Original Message-----

From: no-reply@shift-technology.com <no-reply@shift-technology.com>

Sent: Saturday, 23 April 2022 11:43 am

To: tsac303@singnet.com.sg

Subject: Your accident report has been successfully submitted

Dear Sir/Madam,

An accident report has been submitted on your behalf with reference number: SS1Q224N0001

The last 3 characters of vehicle number registered in this report is: 37K

Please find attached a copy of the accident report.

The password to open it is your vehicle plate number + the last 5 characters of NRIC/UEN of the recipient.

- For example, for vehicle plate number "SBA1234A" and NRIC "S0000001", the password is "SBA1234A0001".

- If same email address is used for both driver and owner, the password is the first-party vehicle plate number + last 5 characters of NRIC/UEN of the owner

Please contact your Authorised Reporting Center (ARC) for any update or modification of this accident report.

Sincerely yours

GIA Records Management Centre

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