

Meng Yan

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 26 April 2022 2:03 PM
To: service@kkimhin.com.sg; 'SUR'; ASSIGNMENTS@LKKAUTO.COM
Cc: Claims Dept of CTI; sandrakhong@gmail.com
Subject: RE: SNM22D202036/C02/PC3142Z/TANKW / FW: Accident Involving SLA 9998 P and PC 3142 Z on 23 March 2022

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: service@kkimhin.com.sg <service@kkimhin.com.sg>

Sent: Tuesday, April 26, 2022 12:59 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; service@kkimhin.com.sg; sandrakhong@gmail.com

Subject: RE: SNM22D202036/C02/PC3142Z/TANKW / FW: Accident Involving SLA 9998 P and PC 3142 Z on 23 March 2022

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Dear Billy

Thank you for your email.

Please appoint Kenneth Kong (LKK). Thank you.

Kindly advise liability.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

-----Original Message-----

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Tuesday, 26 April 2022 12:38 pm

To: 'service at kkimhin.com.sg' <service@kkimhin.com.sg>; sandrakhong@gmail.com; 'service at kkimhin.com.sg' <service@kkimhin.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202036/C02/PC3142Z/TANKW / FW: Accident Involving SLA 9998 P and PC 3142 Z on 23 March 2022

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING PC3142Z & SLA9998P on 23/03/2022

We refer to your email of 25/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-
 1. Gary Soon (FTA) 6. Marcus Chua (LKK)
 2. Chow Bo Xiong (FTA) 7. Kenneth Kong (LKK)
 3. Ben Chua (FTA) 8. Adrian Ling (LKK)
 4. Ng You Han (FTA) 9. Mohd Taufikh (LKK)
 5. Henry Ng (FTA) 10. Steve Chen (LKK)
3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W:

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%7Cbilly.tan%40sg.cntaiping.com%7Cbe97dd5a305942d5f75508da274198b9%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637865459980548128%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=ta2oHqFxGrBCYKZEHL%2Fv1ZFXs6z8BYyPs66feyKYkO4%3D&reserved=0 | FB:
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Cbilly.tan%40sg.cntaiping.com%7Cbe97dd5a305942d5f75508da274198b9%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637865459980548128%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=toOiltoP7qbylgEUD6vCblrcc0CRqOEO8CQvFQ39nyg%3D&reserved=0> | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, April 26, 2022 12:35 PM

To: 'service at kkimhin.com.sg' <service@kkimhin.com.sg>; sandrakhong@gmail.com; 'service at kkimhin.com.sg' <service@kkimhin.com.sg>; Billy Tan <billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202036/C02/PC3142Z/TANKW / FW: Accident Involving SLA 9998 P and PC 3142 Z on 23 March 2022

Without Prejudice

Dear Billy,

Please conduct PRS for SLA9998P.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Cbilly.tan%40sg.cntaiping.com%7Cbe97dd5a305942d5f75508da274198b9%7C52fbc9ef9a574c5ba4ca46f2633868e5>

%7C0%7C0%7C637865459980548128%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6I6k1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=ta2oHqFxGrBCYKZEHL%2Fv1ZFXs6z8BYyPs66feyKYkO4%3D&reserved=0 | FB:
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchina Taipingsg%2F&data=05%7C01%7Cbilly.tan%40sg.cntaiping.com%7Cbe97dd5a305942d5f75508da274198b9%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637865459980548128%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6I6k1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=toOiltoP7qbylgEUD6vCblrcc0CRqOE08CQvFQ39nyg%3D&reserved=0> | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: service@kkimhin.com.sg <service@kkimhin.com.sg>
Sent: Monday, 25 April 2022 4:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: sandrakhong@gmail.com; service@kkimhin.com.sg
Subject: Accident Involving SLA 9998 P and PC 3142 Z on 23 March 2022

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Your Ref: PC 3142 Z (China Taiping)
Our Ref: SLA 9998 P

Dear Officer

Good day to you.

Enclosed the GIA report of our client SLA 9998 P who was hit by your insured PC 3142 Z on 23 March 2022.

Vehicle will come for survey and repairs tomorrow (26 April 2022 - Tue).
Please arrange to let us choose from your list of surveyors and arrange for survey.

Kindly advise liability as well. Thank you.

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

