# Meng Yan

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 26 April 2022 2:27 PM

**To:** service@kkimhin.com.sg; 'SUR'; assignments **Cc:** Claims Dept of CTI; sandrakhong@gmail.com

Subject: RE: SNM22D201011/C02/SJP3179X/LEWLC / FW: Accident Involving GBA 7782 B and

SJP 3179 X on 9 Feb 2022

#### WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Please forward us with the copy of your client's accident report.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

Regards,

## Jenny Lew

Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: service@kkimhin.com.sg <service@kkimhin.com.sg>

Sent: Tuesday, April 26, 2022 2:22 PM

To: Jenny Lew < jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; service@kkimhin.com.sg; sandrakhong@gmail.com

Subject: RE: SNM22D201011/C02/SJP3179X/LEWLC / FW: Accident Involving GBA 7782 B and SJP 3179 X on 9 Feb 2022

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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We would like to choose Kenneth LKK. Thank you.

Please advise liability.

Best Regards Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd

From: Jenny Lew < jenny.lew@sg.cntaiping.com >

**Sent:** Tuesday, 26 April 2022 2:08 pm

To: 'service at kkimhin.com.sg' <service@kkimhin.com.sg>; sandrakhong@gmail.com

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Subject: RE: SNM22D201011/C02/SJP3179X/LEWLC / FW: Accident Involving GBA 7782 B and SJP 3179 X on 9 Feb 2022

## Without Prejudice

Our reference: SNM22D201011/C02/SJP3179X/lewlc

Your reference: GBA7782B

Dear Sirs / Madam,

## ACCIDENT INVOLVING <u>SJP3179X & GBA7782B on 09/02/2022</u>

We refer to your email of 25/04/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

\*\* Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

# Jenny Lew

Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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----Original Message----

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Tuesday, April 26, 2022 12:21 PM

To: 'service at kkimhin.com.sg' <service@kkimhin.com.sg>; sandrakhong@gmail.com; Jenny Lew

<jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D201011/C02/SJP3179X/LEWLC / FW: Accident Involving GBA 7782 B and SJP 3179 X on 9 Feb 2022

Without Prejudice

Dear Jenny,

Please conduct PRS for GBA7782B.

Note: officer in charge Jenny Lew 63896172.

### NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

#### W:

https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Cjenny.lew%40sg.cntaiping.com%7C644927b54d4542d0a53108da273c3873%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637865437031611727%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTil6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Ety7UaHkoEZE%2FDyBZhh7H0jAwuFFXjHm5kUlH91pyhs%3D&reserved=0 | FB:

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----Original Message-----

From: service@kkimhin.com.sg <service@kkimhin.com.sg>

Sent: Monday, 25 April 2022 4:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com> Cc: service@kkimhin.com.sg; sandrakhong@gmail.com

Subject: Accident Involving GBA 7782 B and SJP 3179 X on 9 Feb 2022

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Your Ref: SJP 3179 X (China Taiping)

Our Ref: GBA 7782 B

Dear Officer

Good day to you.

Enclosed the GIA report of our client GBA 7782 B and SJP 3179 X on 9 Feb 2022.

Vehicle is in the workshop. Please arrange to let us choose from your list of surveyors.

Thank you.

Best Regards Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd

