

J-MART MOTOR PTE LTD

Block 5, Defu Lane 10, #01-578,
Defu Industrial Park C, Singapore 539186
Tel : 6343-0934 Fax : 6343-0921
Email : jmartauto@gmail.com
Registration No: 201400246D
GST Reg. No: 201400246D

China Taiping Insurance (S) Pte Ltd

Attn: Motor Claims Dept

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SJB 2277B & SGR 160T ALONG Toa Payoh Lor2 ON 22/4/2022

We understand that you are the insurer of SGR 160T vehicle.

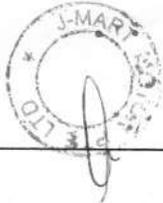
I/We wish to inform you that my/our vehicle SJB 2277B have been completed repairs to my/our satisfaction by M/s J-MART MOTOR PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair Plus GST	S\$2727.11
2.	Loss of Rental (\$\$120x 6 Days)	S\$720.00
3.	Towing.	S\$ 00.00
	TOTAL	S\$ 3447.11

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



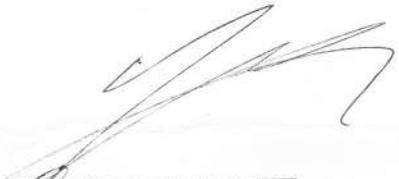
AUTHORIZATION TO ACT

I, Chia Kay Wee (the third party claimant") of 6 Pasir Ris Link #08-25 (S18161) (address), owner of SJB 2277B (vehicle no.) hereby authorize J-Mart Motor Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJB 2277B that was damaged pursuant to the accident which occurred on 22/4/2022 (date) along Toa Payoh Lor 2 (location) involving vehicle no/s SGR 160T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of April (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00072082100 Claim No : SNM22D202736/C02/SGR160T/TANKL
Claimant : CHIA KAY WEE
Amount : **S\$3,127.11**
SINGAPORE DOLLARS THREE THOUSAND ONE HUNDRED TWENTY SEVEN
AND CENTS ELEVEN Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJB2277B
Insured Vehicle No. : SGR160T

Date of Loss : 22/04/2022
Place of Accident : LOR 2 TOA PAYOH INFRONT OF SFCCA

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SOH TING SONG
Driver Name : SOH TING SONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

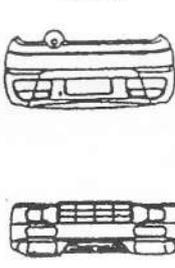
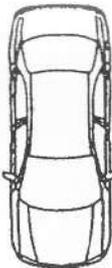
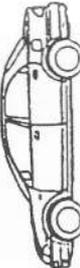
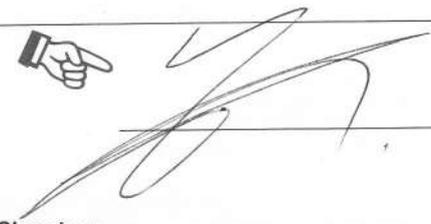
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,727.11
(3) Loss of Use/ Rental/Earning	S\$	400.00
(4) GIA/ Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	3,127.11

Claimant Name : Chia Kay Wee NRIC No : S6945990J

Signature : _____ Date : 17/10/22

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS Name: (as in I/C) <u>Chia Kay Wee</u> NRIC / PASSPORT No: <u>S6945090J</u> Address (Res): <u>6 Pasir Ris Link #08-25</u> <u>(518161)</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ Driving Licence No: <u>As Above</u> D/L Type: <u>Local</u> / International Issue Date: _____ Date of Birth: _____ Tel: (O) _____ (R) _____ HP _____	Vehicle No: <u>SLH 8738T</u> Replace Veh No: _____ Mileage Out: _____ Mileage Out: _____ Make & Model: <u>Toyota Wish</u> Auto / Manual Group: _____ OUT: Date <u>22/4/22</u> Time: <u>12:00 pm</u> HIRE / PERIOD EXPIRY _____ COLLISION DAMAGE WAIVER Excess <u>2500</u> YES / NO PERSONAL ACCIDENT INSURANCE YES / NO																																																	
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) _____ NRIC / PASSPORT No: _____ Address (Res): _____ Driving Licence No: _____ D/L Type: Local / International Issue Date: _____ Date of Birth: _____ Occupation: _____ Driving Exp: _____	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th colspan="4">CHARGES</th> </tr> <tr> <td>Daily</td> <td><u>6 @ \$ 120</u></td> <td>per day</td> <td><u>\$ 720/-</u></td> </tr> <tr> <td>Weekly</td> <td>@ \$</td> <td>per week</td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$</td> <td>per month</td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$</td> <td>per hour</td> <td></td> </tr> <tr> <td>Others</td> <td>@ \$</td> <td></td> <td></td> </tr> <tr> <td>CDW</td> <td>@ \$</td> <td>per day / month</td> <td></td> </tr> <tr> <td>PAI</td> <td>@ \$</td> <td>per day / month</td> <td></td> </tr> <tr> <td>Delivery Service</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="3" style="text-align: right;">SUB TOTAL \$</td> <td><u>720/-</u></td> </tr> </table>	CHARGES				Daily	<u>6 @ \$ 120</u>	per day	<u>\$ 720/-</u>	Weekly	@ \$	per week		Monthly	@ \$	per month		Hours	@ \$	per hour		Others	@ \$			CDW	@ \$	per day / month		PAI	@ \$	per day / month		Delivery Service				SUB TOTAL \$			<u>720/-</u>									
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VEHICLE CHECK LIST D - DENTS S - SCRATCHES A - ACCIDENTS <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  RIGHT </div> <div style="text-align: center;">  FRONT </div> <div style="text-align: center;">  TOP </div> <div style="text-align: center;">  LEFT </div> </div>	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th colspan="7">PETROL LEVEL</th> </tr> <tr> <td>Out</td> <td>E</td> <td><u>1/4</u></td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> <tr> <td>In</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> <tr> <th colspan="7">EXTENSION</th> </tr> <tr> <td colspan="7">Collection Service</td> </tr> <tr> <td colspan="7">Misc.</td> </tr> <tr> <td colspan="6" style="text-align: right;">TOTAL CHARGES \$</td> <td><u>720/-</u></td> </tr> </table>	PETROL LEVEL							Out	E	<u>1/4</u>	1/2	3/4	F		In	E	1/4	1/2	3/4	F		EXTENSION							Collection Service							Misc.							TOTAL CHARGES \$						<u>720/-</u>
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ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S/Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD <input type="checkbox"/> Cartridges	Rented Out By: _____ Hirer's Signature  Addition Driver's Signature _____																																																	

I had read and agreed to the terms and conditions on both sides of this agreement. If I have presented a charge/credit card for payment, I agreed that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All informations I had given **A & T CAR RENTAL PTE. LTD.** in connection with this agreement is true.

*** IMPORTANT**

1. ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY **A & T CAR RENTAL PTE. LTD.**

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO **A & T CAR RENTAL PTE. LTD.** AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
<u>28/4/22</u>	<u>9.45am</u>				 SIGNATURE OF HIRER / DRIVER

No.: 0110

OFFICIAL RECEIPT

DATE: 28/4/22

RECEIVED FROM Chai Kay Nee

THE SUM OF DOLLARS Seven Hundred Twenty Only

BEING PAYMENT OF SLH 8738T 22/4/22 - 28/4/22

\$ 720	4 2
--------	--------

A & T CAR RENTAL PTE. LTD.

CHEQUE NO.: _____

28
AUTHORISED SIGNATURE

FUND TRANSFER REQUEST FORM

IMPORTANT: Statement Pursuant to Section 25(5) of the Insurance Act, Singapore: You are to disclose in this Proposal Form fully and faithfully all the facts which you know or ought to know, otherwise the policy issued hereunder may be void.

1 Requestor Information

A. DETAILS OF POLICY OWNER

Name of Policy Owner

Policy Number

NRIC / Passport No. / Entity Registration No.

B. DETAILS OF PAYEE

Name of Bank Account Holder

Nationality

Singaporean Singapore PR Others, please specify:

NRIC / Passport No. / Entity Registration No.

Date of Birth

Is the Payee under Section 1B the same as Policy Owner?

Yes No If No, please state the basis of this payment and attach supporting document(s) to this form:

2 Payment Instructions - Direct Fund Transfer (DFT)

To link my DFT Account to my PayNow

- Please ensure that you have registered your NRIC / UEN with the bank.
- We will not be responsible for any delays if NRIC / UEN is wrong or not registered with any bank.

NRIC / UEN:

OR

To link my DFT Account to my designated bank account

- This account must belong to the Policy Owner or the Payee stated under Section 1B (the "Agreed Payee").
- Please submit a copy of your bank book or recent bank statement for account verification (You need to circle the account for crediting if your statement shows more than 1 bank account).
- Bank account must be a Singapore Bank account and the amount payable must be denominated in Singapore dollars.

Bank Name: OCBC Bank

Bank Account Number: 686221946001

Email to notify on transfer: jmartauto@gmail.com

Note:

- These instructions will supersede any previous instructions (if any) regarding the mode of payment
- DFT facility will not be applicable for any Policy that is the subject of a trust nomination created under Section 49L of the Insurance Act (Cap. 142).

3 Declaration & Acknowledgement

1. I/We understand the purpose and contents of this Fund Transfer Request Form and declare that the information above are true, correct and complete, whether written by me/us or by anyone else on our behalf and I/We accept full responsibility for them. I/We confirm that I/We would like China Taiping Insurance (Singapore) Pte. Ltd. ("CTPIS") to perform the transaction selected above and acknowledge that CTPIS will not accept or process any incomplete form.
2. I/We confirm that the policy as identified by the Policy Number stated above (the "Policy") is owned by the Policy Owner stated above and has not been assigned to any other party. [Note: This declaration is only applicable to the Policy Owner or the authorised representative of the Policy Owner completing this form.]
3. I/We agree to indemnify and hold CTPIS harmless against any and all losses (whether direct, indirect, special or consequential) suffered by me/us or any third party arising from or in connection with CTPIS accepting and acting on my/our instructions set out in this Fund Transfer Request Form (including where relevant, the use of the electronic banking services stated in this Fund Transfer Request Form to effect payment) except where such loss is attributable solely to the gross negligence or wilful default of CTPIS.
4. I/We authorise CTPIS to effect the payment in accordance with the instruction as set out in this Fund Transfer Request Form.
5. If I/We opt to link my/our DFT account to my/our PayNow, I/We agree to register for PayNow using my/our NRIC/UEN number (if this has not been done already) and for all payments to be paid via PayNow as per my/our instructions set out in this Fund Transfer Request Form. I/We further agree that any payment made via the PayNow facility to my/our NRIC/UEN number shall be good and valid discharge and full and final settlement of any liability and obligations of CTPIS.
6. I/We am/are aware that this Fund Transfer Request will not be effective until it is formally accepted by CTPIS.
7. I/We further confirm that I/We have read and understood and hereby consent to the collection, use, disclosure and processing of my/our personal data in accordance with and agree to be bound by CTPIS's Privacy Policy which is made available on our website at <http://www.sg.cntaiping.com/privacypolicy>, as may be amended from time to time.

I/We agree on my/our behalf (where I am the Policy Owner or the claimant) or on behalf of the Policy Owner/the claimant (if applicable, and where I/We am/are the authorised representative of the Policy Owner or the claimant) that CTPIS is authorised to collect, retain, use and / or disclose as it reasonably deems fit, any information in respect of me/us/the Policy Owner or the claimant (where I/We am/are the authorised representative of the Policy Owner or the claimant), that is received by CTPIS in accordance the Privacy Policy set out under paragraph 7 herein. As far as reasonably possible, CTPIS will release such information to the parties specified in the Privacy Policy on a need to know basis and on the understanding that the information will be kept strictly confidential and be used, disclosed and retained in accordance with the applicable law.



Signature of Policy Owner / Agreed Payee¹

Date

17/10/22

¹ For entities, this form must be signed by the authorised signatory of the company and company stamp is required

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 May 2022 8:41 AM
To: hockseng.ahsong@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SGR 160T(CHINA TAIPING) AND SJB 2277B AT/ALONG LOR 1 TOA PAYOH - OUTSIDE SFFCA ON 22/04/2022

04 May 2022

SOH TING SONG

[By Email Only]

Dear Sir/Madam,

You Ref: SGR160T

Our Ref: CC6/CTI22003845/Apa3

ACCIDENT INVOLVING SGR 160T(CHINA TAIPING) AND SJB 2277B AT/ALONG LOR 1 TOA PAYOH - OUTSIDE SFFCA ON 22/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJB2277B against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 17 October 2022 10:12 AM
To: 'Tan Kah Leong'
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

Dear Sirs,

For an update, we have settled the matter at \$3,127.11(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 2,727.11
2. Loss of Rental (4days x \$100.00)	\$ 400.00
Total	\$ 3,127.11

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 11 October 2022 10:40 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

[Confidential]

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$3,227.11(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 6 October 2022 8:53 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: [Seek Mandate] - SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Dear Sirs/Mdm,

We refer to our mandate request dated 05/08/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 August 2022 4:00 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

Your ref: **SNM22D202736/C02/SGR160T/TANKL**
LKK ref : CC6/CTI22003845/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGR160T(CHINA TAIPING) AND SJB2277B(TP) ON 22/04/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**J-MART MOTOR PTE LTD**" at **\$3,227.11(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,659.66	\$ 2,727.11 (\$2,548.70 + 7%GST)
2. Loss of Rental (6days x \$120.00)	\$ 720.00	\$ 500.00 (5days x \$100.00)
Total	\$ 6,379.66	<u>\$ 3,227.11</u>

Surveyor recommended 3days for repair + 1Sunday + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 19 July 2022 11:21 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 27 April 2022 11:57 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claims settlement.

Password will be sent in separate email.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, April 26, 2022 4:05 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: O/R: SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - TBA) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D202736/C02/SGR160T/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 April 2022 10:49 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGR160T (OI : CTI - TBA) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJB 2277B at M/s J-Mart Motor Pte Ltd on 25/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.