

RE: [Seek Mandate] - SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Tue 11/10/2022 10:39 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

[Confidential]

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$3,227.11(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 6 October 2022 8:53 pm

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: [Seek Mandate] - SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

[Confidential]

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[Confidential]

Dear Sirs/Mdm,

We refer to our mandate request dated 05/08/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 5 August 2022 4:00 pm

To: Tan Kah Leong <KahLeong.Tan@sg.cntaijing.com>

Cc: claimsdept@sg.cntaijing.com <claimsdept@sg.cntaijing.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

Your ref: **SNM22D202736/C02/SGR160T/TANKL**

LKK ref : CC6/CTI22003845/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGR160T(CHINA TAIPING) AND SJB2277B(TP) ON 22/04/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "J-MART MOTOR PTE LTD" at **\$3,227.11(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,659.66	\$ 2,727.11 (\$2,548.70 + 7%GST)
2. Loss of Rental (6days x \$120.00)	\$ 720.00	\$ 500.00 (5days x \$100.00)
Total	\$ 6,379.66	<u>\$ 3,227.11</u>

Surveyor recommended 3days for repair + 1Sunday + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 19 July 2022 11:21 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 27 April 2022 11:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claims settlement.

Password will be sent in separate email.

Thank you.

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Regards

Tan Kah Leong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, April 26, 2022 4:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: O/R: SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - TBA) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D202736/C02/SGR160T/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 April 2022 10:49 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGR160T (OI : CTI - TBA) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJB 2277B at M/s J-Mart Motor Pte Ltd on 25/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.