

Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 27 April, 2022 11:58 AM
To: Mei Kwan (LKKAuto); Admin A; Hsiao Tong (LKKAuto)
Subject: RE: SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

[Confidential]

Hi Mei Kwan,

Password is LKK12345

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Tan Kah Leong
Sent: Wednesday, April 27, 2022 11:57 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - SNM22D202736/C02/tankl) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claims settlement.

Password will be sent in separate email.

Thank you.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, April 26, 2022 4:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: O/R: SNM22D202736/C02/SGR160T/TANKL / FW: Direct Settlement - Accident Involving SGR160T (OI : CTI - TBA) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D202736/C02/SGR160T/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 April 2022 10:49 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGR160T (OI : CTI - TBA) AND SJB2277B (TP : LKK REF - CC6/CTI22003845/Apa3) on 22/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJB 2277B at M/s J-Mart Motor Pte Ltd on 25/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.