



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SJL3246G & GBG181A
ALONG 255 PANDAN LOOP (128433) TAI SUN FOOD INDUSTRIES PTE LTD
ON 24/04/2022.

We understand that you are the insurer of vehicle GBG181A.

I/We wish to inform you that my/our vehicle SJL3246G have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 1,016.50 (w/GST 7%)
2.	Loss of Rental (S\$120.00 x 02 days)	S\$ 256.80 (w/GST 7%)
3.	LTA Search Fee/GIA Reports	S\$ 2.00
TOTAL		S\$ 1,275.30

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



27/05/2022

LETTER OF AUTHORISATION

I/We, Husaini Bin Anapi ("claimant") of Blk 627 Jurong West St 65 #05-384
(address), owner of (Vehicle no.) 5JL3246G hereby authorize AUTOMOTIVE REPAIR
CENTRE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. 5JL3246G that was damaged
pursuant to the accident which occurred on 24/04/2022 (date) along 255 Pandan Loop
_____ (location) involving vehicle no/s 6B6181A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 25 (day) of 04 (month) 2022 (year)



Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00053592103 Claim No : SNM22D202790/C02/GBG181A/LEWLC

Claimant : HUSAINI BIN ANAPI

Amount : S\$1,230.50
SINGAPORE DOLLARS ONE THOUSAND TWO HUNDRED THIRTY AND CENTS
FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJL3246G
Insured Vehicle No. : GBG181A

Date of Loss : 24/04/2022
Place of Accident : 255 PANDAN LOOP (128433) TAI SUN FOOD INDUSTRIES PTE LTD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ENG SOON MARKETING PTE LTD
Driver Name : MOHAMAD YUSNI BIN SULAIMI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,016.50
(3) Loss of Use /Rental/ Earning	S\$	214.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,230.50
	=====	

Claimant Name : HUSAINI BIN ANAPI

NRIC No : SXXXX12913

Signature : _____

Date : _____

02/02/2022

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present of future that may manifest arising directly or indirectly from this accident.
This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1 #05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg



PayNow UEN: 201312913C

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#16-00

SPRINGLEAF TOWER

SINGAPORE 079909

Tax Invoice No: 00003951

Date: 27/5/2022

Reference: SJL3246G

Page: 1

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (L/S)	\$950.00
Customer Signature & Co. Stamp		Sub-Total: \$950.00 GST @ 7%: \$66.50 Amount Due: \$1,016.50

This is an electronically generated invoice, no signature is required



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
HUSAINI BIN ANAPI BLK 627 JURONG WEST ST 65 #08-384 SINGAPORE 640627

DATE	INVOICE NO.
19/5/2022	A 44605

DESCRIPTION	VHA NO.	DUE DATE	VEH NO.
	A 44605	19/5/2022	SLK 2472 H
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 04 MAY 2022 TO 06 MAY 2022 YOUR REF: SJL 3246 G	2	120.00	240.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$240.00	
	GST @ 7%	\$16.80	
	TOTAL	\$256.80	

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of **BKW Automobile Pte Ltd**



bizSAFE

BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VHA No: **A 44605**

VEHICLE HIRING AGREEMENT

Workshop: ACC

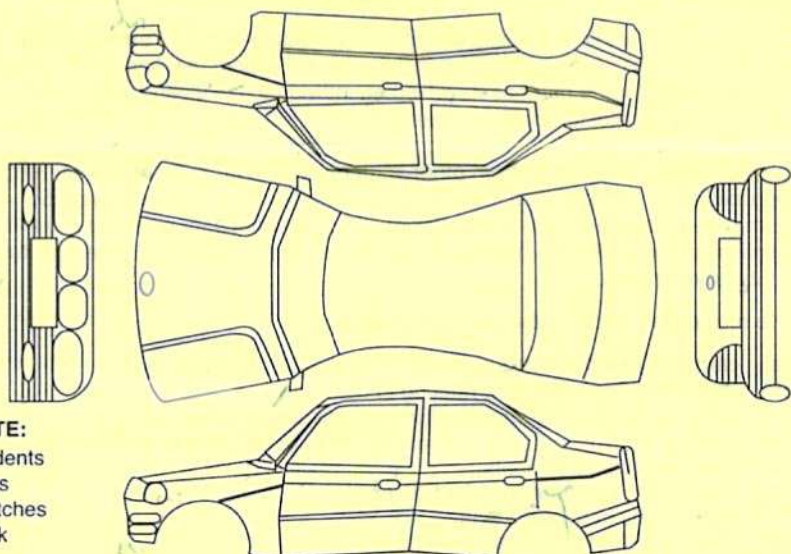
HIRER'S PARTICULARS

(as in I/C) HUSAINI BIN ANAPU
NRIC/Passport No: [REDACTED] Date of Birth: 6/3/1971
Address: BLK 627 JURONG WEST Age: 64
STREET 65 #08-384 S(640627)
Name & Address of Employer:
Occupation: Driving Exp:
Driving Licence No: [REDACTED] Passed Date: 1/7/98
D/L Type: Local/Int'l/Others:

Hirer's Own Vehicle No: <u>5JL3246G</u>	Replace Veh No:
Loan Vehicle No: <u>SLK-0724</u>	VR No:
Make & Model: <u>1.8L 1.8L 1.8L</u>	Auto/Manual Group:
CHARGES : \$ cts	
Daily <u>2</u> day @ \$ <u>120</u>	Per day <u>\$240</u> ✓
Weekly/Monthly week @ \$	Per week/Monthly
Others	
CDW/PAI @ \$	Per day/Monthly
Delivery/Collection Svc	
GST <u>7%</u> <u>16</u> <u>80</u>	
OR No:	(A) SUB-TOTAL <u>\$256</u> <u>80</u>
Petrol Level & Surcharge	OUT IN
First <u>1</u> km FREE per day	GST
Excess mileage is chargeable at <u>1</u> cents per km	TOTAL CHARGES

DRIVER'S PARTICULARS

Name (as in I/C)
NRIC/Passport No: [REDACTED] Date of Birth:
Address: Age: S()
Occupation: Driving Exp: Yrs
Driving Licence No: [REDACTED] Passed / Expiry Date:
D/L Type: Local/Int'l/Others: Contact No: [REDACTED]



INDICATE:
A - Accidents
D - Dents
S - Scratches
X - Crack

NON WAIVER EXCESS (Subject to GST): \$2000

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-wavier excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>4/5/22</u>	<u>1.45pm</u>	<u>105278</u>		

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>5/5/22</u>	<u>6.30pm</u>	<u>105381</u>	<u>NIK</u>	<u>6/5/22 21100</u>

Hirer's/Driver Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBG181A

Date of Accident

25/04/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **23/05/2021 - 22/05/2022**

Requested By **Ng Keng Guan (Automotive Re...**

Requested Date **25/04/2022 10:35**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 26 April 2022 4:06 PM
To: AIPENG.LIM@HOTMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING GBG 181A(CHINA TAIPING) AND SJL 3246G AT/ALONG 255 PANDAN LOOP CARPARK ON 24/04/2022

26 April 2022

ENG SOON MARKETING PTE LTD
Driver: MOHAMAD YUSNI BIN SULAIMI

[By Email Only]

Dear Sir/Madam,

You Ref: GBG181A
Our Ref: CC6/CTI22003837/pa3
ACCIDENT INVOLVING GBG 181A(CHINA TAIPING) AND SJL 3246G AT/ALONG 255 PANDAN LOOP CARPARK ON 24/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJL3246G against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 10 June 2022 11:38 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/Epa3) on 24/04/2022

Hi Hsiao Tong,

Pls proceed up to **S\$1,232.50.**

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, June 2, 2022 10:03 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/Epa3) on 24/04/2022

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Your ref: **SNM22D202790/C02/GBG181A/LEWLC**
LKK ref : CC6/CTI22003837/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG181A(CHINA TAIPING) AND SJL3246G(TP) ON 24/04/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and collided onto third party parked vehicle.

We seek your approval to offer repairer "AUTOMOTIVE REPAIR CENTRE PTE LTD" at \$1,232.50(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,103.00	\$ 1,016.50 (\$950.00 + 7%GST)
2. Loss of Rental (2days x \$120.00)(w/GST)	\$ 256.80	\$ 214.00 (2days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,361.80	<u>\$ 1,232.50</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 31/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 9 May 2022 6:07 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/Epa3) on 24/04/2022

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Tuesday, April 26, 2022 2:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/pa3) on 24/04/2022

[Strictly Confidential]

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

Password is insured carplate number.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, April 26, 2022 1:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/pa3) on 24/04/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202790/C02/GBG181A/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 25 April 2022 6:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/pa3) on 24/04/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- GIA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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