

Hsiao Tong (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 10 June 2022 11:38 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/Epa3) on 24/04/2022

Hi Hsiao Tong,

Pls proceed up to **S\$1,232.50.**

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at **6224 7175**. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, June 2, 2022 10:03 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/Epa3) on 24/04/2022

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Your ref: **SNM22D202790/C02/GBG181A/LEWLC**
LKK ref : CC6/CTI22003837/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG181A(CHINA TAIPING) AND SJL3246G(TP) ON 24/04/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and collided onto third party parked vehicle.

We seek your approval to offer repairer "AUTOMOTIVE REPAIR CENTRE PTE LTD" at \$1,232.50(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,103.00	\$ 1,016.50 (\$950.00 + 7%GST)
2. Loss of Rental (2days x \$120.00)(w/GST)	\$ 256.80	\$ 214.00 (2days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,361.80	<u>\$ 1,232.50</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 31/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 9 May 2022 6:07 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/Epa3) on 24/04/2022

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Tuesday, April 26, 2022 2:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/pa3) on 24/04/2022

[Strictly Confidential]

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

Password is insured carplate number.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, April 26, 2022 1:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/pa3) on 24/04/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202790/C02/GBG181A/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 25 April 2022 6:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/pa3) on 24/04/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- GIA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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