

Mei Kwan (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 26 April, 2022 2:49 PM
To: Mei Kwan (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/pa3) on 24/04/2022
Attachments: GBG181A.zip
Categories: HMK

[Strictly Confidential]

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

Password is insured carplate number.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, April 26, 2022 1:52 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D202790/C02/GBG181A/LEWLC / FW: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/pa3) on 24/04/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202790/C02/GBG181A/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 25 April 2022 6:32 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBG181A (OI : CTI - TBA) and SJL3246G (TP : LKK REF - CC6/CTI22003837/pa3) on 24/04/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- GIA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted