Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Monday, 25 April, 2022 4:39 PM

To: yvonne; assignments

Cc: Anu

Subject: RE: [PRI] SNM22D202743/C02/SKF5757E/CHNGPW / FW: [NOA] CTP insured

SKF5757(4th) || Our ref: TA.2022.3359.ya

Importance: High

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 25/04/2022

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: yvonne yvonne@everestlawllc.com> Sent: Monday, 25 April 2022 4:33 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Anu <anu@everestlawllc.com>

Subject: [PRI] SNM22D202743/C02/SKF5757E/CHNGPW / FW: [NOA] CTP insured SKF5757(4th) || Our ref:

TA.2022.3359.ya

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Our ref : TA.2022.**3359**.ya(bobo)

Your ref : SNM22D202743 C02/ SKF5757E /Chngpw SKF5757E(4TH)

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

China Taiping Insurance (Singapore)
Pte. Ltd.

V

No. 3 Anson Road, #16-00 Springleaf Tower, Singapore 079909

Attn: Motor Claims Department 2 DAYS' PRE-REPAIR NOTICE

Surveyor from M/s China Taiping Insurance (Singapore) Pte. Ltd.

Vehicle SME3797U(3RD) inspected as follows by Name:

Before repair Parts removed After repair

Signature Signature Signature
Date/ Time: Date/ Time:

Dear Sir/Madam,

NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE

CLAIMANT: ASIA EXPRESS CAR RENTAL PTE LTD

ACCIDENT INVOLVING SME3797U(3RD) & SKF5757E(4TH) & SKV1972S(1ST) & SLG7553X(2ND) ON (MMDDYYYY) 4/22/2022 ALONG BKE AT ABOUT 1716 HOURS

We refer to the above matter wherein we are instructed to act for ASIA EXPRESS CAR RENTAL PTE LTD, the owner of vehicle no. SME3797U(3RD).

There is no agreement to the surveyors proposed by parties.

Our client's vehicle SME3797U(3RD) is available as follows, please call prior appointment for the pre-repair inspection:

M/S APEX MOTORING 25 KAKI BUKIT ROAD 4, #01-56, SINGAPORE 417800 Tel: Pei Jie (9169 0825)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

[Please attention the emails to my solicitor Ms Anu. As part of our COVID-19 measures, we encourage telecommunting, please communciate with us via email only to avoid any delay in reply.]

Regards,

Yvonne Ang (Bobo)

(Paralegal/In-house counsel)

For and on behalf of solicitor Ms Tiwary

M/s Everest Law LLC

No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876

Tel: 69707502 | Fax: 69707503

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, April 25, 2022 4:29 PM

To: yvonne < yvonne@everestlawllc.com >; Anu < anu@everestlawllc.com >

Subject: RE: SNM22D202743/C02/SKF5757E/CHNGPW / FW: [NOA] CTP insured SKF5757(4th) || Our ref: TA.2022.3359.ya

Without Prejudice, Save as to Costs

Our reference: SNM22D202743 C02/ SKF5757E /Chngpw

Your reference: TA.2022.3359.ya

Dear Sirs

ACCIDENT INVOLVING SKF5757E & SME3793U ON 22/04/2022

We refer to your email of 25/04/2022

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. Please confirm your client's vehicle number as subject title was different from the accident statement that attached.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, 25 April 2022 4:14 PM

To: yvonne@everestlawllc.com; Adeline Chng adeline.chng@sg.cntaiping.com

Subject: O/R: SNM22D202743/C02/SKF5757E/CHNGPW / FW: [NOA] CTP insured SKF5757(4th) || Our ref:

TA.2022.3359.ya

Without Prejudice Save as to cost

Dear Adeline,

Please conduct PRS for SME3793U.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: yvonne <<u>yvonne@everestlawllc.com</u>>
Sent: Monday, 25 April 2022 11:51 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Anu <anu@everestlawllc.com>

Subject: [NOA] CTP insured SKF5757(4th) || Our ref: TA.2022.3359.ya

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Our ref : TA.2022.3359.ya Your ref : SKF5757E(4TH)

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

China Taiping Insurance (Singapore) Pte. Ltd. No. 3 Anson Road, #16-00 Springleaf Tower, Singapore 079909 For your information only Owner of SKF5757E(4TH)

Attn: Motor Claims Department NOTICE OF ACCIDENT

Dear Sir/Madam,

CLAIMANT: ASIA EXPRESS CAR RENTAL PTE LTD ACCIDENT INVOLVING SME3797U(3RD) & SKF5757E(4TH) & SKV1972S(1ST) & SLG7553X(2ND) ON (MMDDYYYY) 4/22/2022 ALONG BKE AT ABOUT 1716 HOURS

We are instructed by **ASIA EXPRESS CAR RENTAL PTE LTD** to notify you (the insurer of **SKF5757E(4TH)**) of a road traffic accident on (MMDDYYYY) **4/22/2022** ALONG **BKE AT ABOUT 1716 HOURS** involving our client's vehicle registration number SME3797U(3RD) and vehicle registration number SKF5757E(4TH) driven by your insured at the material time.

A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's vehicle SME3797U(3RD) has been damaged. Before our client proceed to repair the damaged vehicle:

- 1. Please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle; and
- 2. Please forward a copy of your insured's report.

Our client proposes to use one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

1. Kelvin Teo (KAAS Automotive Appraising Services) 5. Patrick Ng (Carlink Consultancy)

Terrence Hong (TY5 Consultancy)
 Dennis Yap Teck Wee (Pal's Appraiser Pte Ltd)
 Michael Yap (Mc-Coy Appraisal Pte Ltd)
 Kent Ong (KTO Automobile Assessors)
 Andrew How (Prominent Appraiser Services)
 Andy Yap (LCW Appraiser Pte Ltd)

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

[Please attention the emails to my solicitor Ms Anu. As part of our COVID-19 measures, we encourage telecommunting, please communciate with us via email only to avoid any delay in reply.]

Regards,

Yvonne Ang (Bobo) (Paralegal/In-house counsel) For and on behalf of solicitor Ms Tiwary M/s Everest Law LLC

No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876

Tel: 69707502 | Fax: 69707503

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