

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Monday, 25 April, 2022 4:05 PM  
**To:** Zoom Autowerks; assignments  
**Subject:** RE: SNM22D202727/C02/SFS6060R/CHNGPW / FW: Pre-Repair Inspection for SGZ 6152 K // Accident on 20/04/2022 @ 00:40HR at along Orchard Road involving Vehicle Number SGZ 6152 K & SFS 6060 R  
  
**Importance:** High

### Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Zoom Autowerks <zoomautowerks@gmail.com>  
**Sent:** Monday, 25 April 2022 3:20 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** Re: SNM22D202727/C02/SFS6060R/CHNGPW / FW: Pre-Repair Inspection for SGZ 6152 K // Accident on 20/04/2022 @ 00:40HR at along Orchard Road involving Vehicle Number SGZ 6152 K & SFS 6060 R

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Dear All,

Please arrange Marcus Chua LKK.

On Mon, Apr 25, 2022, 15:10 Adeline Chng <[adeline.chng@sg.entaiping.com](mailto:adeline.chng@sg.entaiping.com)> wrote:

Our reference: **SNM22D202727 C02/ SFS6060R /Chngpw**

Your reference: SGZ6152K

Dear Sirs

**ACCIDENT INVOLVING SFS6060R & SGZ6152K ON 20/04/2022**

We refer to your email of 23/04/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us /

our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 25 April 2022 12:28 PM

**To:** [zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202727/C02/SFS6060R/CHNGPW / FW: Pre-Repair Inspection for SGZ 6152 K // Accident on 20/04/2022 @ 00:40HR at along Orchard Road involving Vehicle Number SGZ 6152 K & SFS 6060 R

Without Prejudice

Dear Adeline,

Please conduct PRS for SGZ6152K.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Saturday, 23 April 2022 10:55 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Pre-Repair Inspection for SGZ 6152 K // Accident on 20/04/2022 @ 00:40HR at along Orchard Road involving Vehicle Number SGZ 6152 K & SFS 6060 R

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Dear Sir/Madam,

We are instructed by 9 Motoring LLP to notify you of a road traffic accident on 20/04/2022

at about 00:40HR along Orchard Road involving our client's vehicle registration number SGZ 6152 K and vehicle registration number SFS 6060 R driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 13 Kaki Bukit Road 4, Bartley Biz Centre, #01-24, Singapore 4178 08.***

Warmest Regards,  
**Elin Cai**

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

***- Please note our change in mailing/registered address with effect from 1st July 2018 -***