

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 10 May 2022 4:48 PM
To: 'Teo, Grace'; 'Hwang, Shiang Yi'; SUR
Subject: RE: LKK \ CMTD2201399/SYH(nr) - PRI FOR SJV5105P ACCIDENT INVOLVING SMF3756Y ON 23.04.2022 OUR REF: CL/220437/T/RA
Attachments: SJV5105P IA.pdf

Dear Shiang Yi,

Enclosed herewith preliminary advice of SJV 5105P.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Monday, 25 April 2022 2:50 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK \ CMTD2201399/SYH(nr) - PRI FOR SJV5105P ACCIDENT INVOLVING SMF3756Y ON 23.04.2022 OUR REF: CL/220437/T/RA

Dear Grace,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 25 April, 2022 2:46 PM

To: info <info@catherinelimllc.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Subject: LKK \ CMTD2201399/SYH(nr) - PRI FOR SJV5105P ACCIDENT INVOLVING SMF3756Y ON 23.04.2022 OUR REF: CL/220437/T/RA

Without Prejudice

Our Reference: CMTD2201399/SYH

Your Reference: CL/220437/T/RA

Dear Sally,

We refer to your email reply and agreed appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange to survey **SJV5105P** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: info <info@catherinelimllc.com>

Sent: Monday, April 25, 2022 2:38 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: RE: CMTD2201399/SYH(nr) - PRI FOR SJV5105P ACCIDENT INVOLVING SMF3756Y ON 23.04.2022 OUR REF: CL/220437/T/RA

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Dear Mdm (Without Prejudice)

We refer to your email.

Our client agrees to LKK Auto Consultants. Please arrange. Thank you.

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 25 April 2022 2:04 pm
To: info <info@catherinelimllc.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: CMTD2201399/SYH(nr) - PRI FOR SJV5105P ACCIDENT INVOLVING SMF3756Y ON 23.04.2022 OUR REF: CL/220437/T/RA

Our Reference: CMTD2201399/SYH
Your Reference: CL/220437/T/RA

Date: 25/04/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S CATHERINE LIM LLC

Dear Sally,

ACCIDENT INVOLVING SMF3756Y & SJV5105P ON 23.04.22

We refer to your Notice of Accident dated 25/04/2022.

Kindly re-direct your future motor claims Survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	

		Elgene Teng	
	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Monday, April 25, 2022 12:36 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: PRI FOR SJV 5105P ACCIDENT INVOLVING SMF 3756Y ON 23.04.2022 OUR REF: CL/220437/T/RA

Hi Colleagues,

New claim for your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: info <info@catherinelimllc.com>

Sent: Monday, April 25, 2022 11:23 AM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: PRI FOR SJV 5105P ACCIDENT INVOLVING SMF 3756Y ON 23.04.2022 OUR REF: CL/220437/T/RA

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Dear Sir

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SJV 5105P / SMF 3756Y ON 23.4.2022 ALONG TURN RIGHT TO Ngee Ann City

We are instructed by KOH POH TIN ANGELINE to notify you of a road traffic accident involving our client's vehicle No. SJV 5105P and vehicle No. SMF 3756Y driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: Ready Autocare
Blk 10 #03-06 AMK Auto Point
Ang Mo Kio Industrial Park 2 A
Ang Mo Kio Ave 5
Singapore 568047

Contact Person: Sulynn Tel: 6481 0304

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)