

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, 25 April, 2022 1:10 PM
To: Admin A; Summer Lee (LKK Auto)
Subject: FW: SNM22D202669C02 - ENQUIRY OF LIABILITY -- GBK7983K

Hi Team

Please arrange for survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Monday, April 25, 2022 1:05 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: Re: SNM22D202669C02 - ENQUIRY OF LIABILITY -- GBK7983K

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Hi So Chow,

Our selection as below :-

KENNETH KONG

Kindly assist to arrange.

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd

Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Chee So Chow
Sent: Thursday, April 21, 2022 8:28 AM
To: 'June Phua (Cheng Hoe Motor)'
Subject: RE: SNM22D202669C02 - ENQUIRY OF LIABILITY -- GBK7983K

Dear June

We refer to your email of 20/04/2022.

Our insured has not reported accident to us.

Nonetheless, we would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
2. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
3. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, April 20, 2022 3:11 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ENQUIRY OF LIABILITY -- GBK7983K

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Dear Sir,

OUR CLIENT : GBK7983K

DA
TE O
F ACC : 7/4/22 @01:23am
INS
URED : GBG5672S
Attached our client report.
Pls advise who is the claim handler?
Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719