

Our ref: SFF 7777T
Your ref: _____

Direct Settlement

Date: 22 AUG 2022

To: Longac Insurance

Singapore _____

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SFF 7777T & YN 9163J
At/Along Choa Chu Kang Way On 22/04/22 @ 20:15

I am the owner of vehicle no. SFF 7777T that was involved in an accident with your insured vehicle no. YN 9163J of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>6,497.54</u>
2. Loss of Use / Rental (<u>5</u> days @ \$ <u>170</u> per day)	\$ <u>909.50</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total: \$ <u>7,409.04</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Alan Quek/ Ms Amanda Ang
E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383

LETTER OF AUTHORIZATION

To: Longac Insurance

Singapore 199555

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SFF 7777T (OWNER'S
VEHICLE NO.) AND YN 9163J (3RD PARTY'S VEHICLE NO.)
ON 22/04/22 (DATE) AT 20:15 (TIME)
AT/ALONG Choa Chua Kang Way (ROAD)

I am the registered owner of SFF 7777T (Vehicle No.).

I hereby authorize CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorized by Cycle & Carriage Industries Pte Limited to do all or any of the followings:

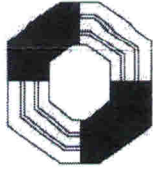
- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favor of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Mr Ng Chong Lin
NRIC No. : 8575
Date : 14/05/22



LONPAC INSURANCE BHD

CLAIM NO :
DATE : 22 SEPT 2022

DISCHARGE VOUCHER

I/We, NG CHONG LIN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YN9163J the sum of Singapore Dollar Seven Thousand Four Hundred Nine and Cents Four Only (**\$7,409.04**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SFF7777T and YN9163J on 22/04/2022 along/at CHOA CHU KANG WAY.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ASIA PILING CO PTE LTD AND/OR ARUMUGAM VETRIVEL**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**CYCLE & CARRIAGE INDUSTRIES PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

Ng Chong Lin 07/10/2022
.....
Name of vehicle owner /Date



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address		Owner Name & Vehicle Info	
LONPAC INSURANCE BHD		Cust No/Name	/Ng Chong Lin
MOTOR CLAIM DEPARTMENT		Reg No/Reg Date	SFF7777T / 14/01/2021
300 BEACH ROAD		Date In/Mileage	09/05/2022/ 46618
#17-04/07 THE CONCOURSE		Chassis No	WIN2533842F8428532
SINGAPORE 199555		Engine No	26492080078122
Contact No	62507388	Make/Model	MB/GLC 300 4MATIC COUPE
		Colour/Trim	028 890 Cavansite B/ 041 164 ARTICO Leat

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	27/07/2022/ 18:32	AQ	305 / Alan Quek Ai Lun	56382	28181418

Description of Goods / Services		Qty	Unit Price S\$	Amount S\$
M BPNSUN				F.O.C.
POLICY NO/ACC DATE :7210003636 // 22-04-2022				
DRIVE IN:25-04-2022 // TP CAR NO:YN9163J (LONPAC INSURANCE)				
DATE IN/DATE SURVEY:09-05-2022 // LKK STEVE				
BY/AUTHORIZED ON :LKK HSIAO TONG // 29-04-2022				
A BPILAB	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT		0.10	380.00
A BPILAB	CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT	L	EATING	96.00
A BPILAB	REMOVE & REPLACE REAR BUMPER & REPAIR REAR RIGHT FENDER			2400.00
A BPIRES	RESPRAY REAR BUMPER, REAR RIGHT FENDER & REAR PETROL TANK FLAP			1200.00
X REAR BUMPER		1.00	998.90	998.90
X RH/R FENDER SIDE TRIM		1.00	263.06	263.06
X RH/R TAIL LAMP		1.00	734.51	734.51

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	1,996.47		Nett	6,072.47
Labour	4,076.00	7% GST on	6072.47	425.07
Standard Menu	0.00			
Specialist Job	0.00			
Diagnostics Job	0.00		Total Payable	6,497.54
Sundry/Others	0.00		Paid	0.00
Total(w/o GST)	6,072.47		Total Due	6,497.54

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



and Mercedes-Benz are trademarks of Mercedes-Benz Group AG

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

FLEXI-DRIVE ENTERPRISE

SFF77777

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875

Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone : 9667 5455 (24 Hrs)

INVOICE

RA : 09691

ALAN

V. A. No.	Vehicle Regn. No.	Model Type	Renting Location
	SWK 9247X	MAZDA 6	188 Pandan Loop CCL

Reference	Agreed Return Date	5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)
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\$ 181.90/day X 5	per Day	\$	per	KM In		Time / Date In
\$	per Week	\$	per	KM Out		Time / Date Out
\$	per Month	Cts	per Kilometre	KM Drvn		Total / Time Chargeable

Hirer's Name	Rental Charges	Dollars	Cents
NG CHONG LIN.	Total 5 Days Rental	\$ 181.90	X 5 Day

Address	Petrol Out	E 1/4 1/2 3/4 F	Petrol In	E 1/4 1/2 3/4 F
BK 29A CHAI CHEE AVE.				
#08-78 (461029)				

I/C No.	Outstanding Petrol will charge in every 1/4, 1/2, 3/4, F	@ \$ _____ per 1/4
Reference Contact		
Tel. No.		

Driver's Name	Passport / IC No. / Country
NG CHONG LIN.	3153185TJ
Address	

Driving Licence No.	Expiry	Issued by

Additional Driver	Tel. No. (Home)

Address	Passport / IC No. / Country

Driving Licence No.	Expiry	Issued by

Method of Payment	By: (Name in Block Letters)	CASH	CHEQUE
BILL TO: CYCLE & CARRIAGE			
IND PTE LTD			
188 PANDAN LOOP.			

Sub-Total		
Others		
Grand Total		\$ 909.50.

Prepayment Received \$	Refund Received \$	by receiver X

Amount Due / Refundable	Out by	In by
	Dr.	Dr.

Hirer's Signature / Company Stamp	FRONT	FRONT

Remarks	LH	RH

	REAR	REAR
	CAR	MPV

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

YN9163J

Date of Accident

22/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **04/09/2021 - 03/09/2022**Requested By **Angel Lee Jia Lin (CYCLE & CA...**Requested Date **25/04/2022 11:53**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 14 September 2022 11:10 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [SEEK MANDATE] - SFF7777T / YN9163J Date of accident:22-04-2022 *** LKK
REF: CC4/LPC22003814/Epa3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 12 September 2022 12:11 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SFF7777T / YN9163J Date of accident:22-04-2022 *** LKK REF: CC4/LPC22003814/Epa3

Your ref: **TBA**

Our ref : CC4/LPC22003814/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN9163J(LONPAC) AND SFF7777T(TP) ON 22/04/2022

We refer to the above matter.

We have highlighted to your good office on 25/04/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver swerved left and collided onto the right rear side of third party vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"CYCLE & CARRIAGE INDUSTRIES PTE LTD"** at **\$7,409.04(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,845.74	\$ 6,497.54 (\$6,072.47 + 7%GST)
2. Loss of Rental (5days x \$170.00)(w/GST)	\$ 909.50	\$ 909.50 (5days x \$170.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,757.24	\$ 7,409.04

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 16 May 2022 8:17 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SFF7777T / YN9163J Date of accident:22-04-2022 *** LKK REF: CC4/LPC22003814/Epa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO)

Sent: Monday, April 25, 2022 3:35 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: SFF7777T / YN9163J Date of accident:22-04-2022

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 25 April, 2022 3:30 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SFF7777T / YN9163J Date of accident:22-04-2022

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Monday, 25 April 2022 2:43 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: SFF7777T / YN9163J Date of accident:22-04-2022

LONPAC INSURANCE BHD

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SFF 7777 T & YN 9163 J.**
Along **CHOA CHU KANG WAY.**

We have instructs by our client's of motor vehicle no:**SFF 7777 T**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair and other consequential loss.

In order that you are the insurer of vehicle no:**YN 9163 J** are willing to DIRECT SETTLEMENT and other incidental claims. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



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