

## Shiau Chan (LKKAUTO)

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**From:** Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>  
**Sent:** Wednesday, 6 July 2022 8:35 AM  
**To:** Steve Chen (LKK Auto)  
**Cc:** Shiau Chan (LKKAUTO)  
**Subject:** RE: TP FINALIZED: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

Hi Steve,

Noted with thanks

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnesauto.com](http://www.wearnesauto.com) [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

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**From:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Sent:** Tuesday, 5 July 2022 7:16 pm  
**To:** Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>  
**Cc:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Subject:** TP FINALIZED: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

Hi Paulo,

Finalize amount correct. Please proceed.

Thanks.

Best Regards,  
**Steve Chen** | Automotive Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Sent:** Monday, 4 July 2022 12:44 pm  
**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Subject:** TP FINALIZED: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

Dear Steve,

Kindly check & confirm finalized amount \$4,207.96 before GST (part by part). 3 days repair.  
Attached before paint photos & After repair photos.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Thursday, 19 May 2022 7:44 pm  
**To:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Subject:** RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

**WITHOUT PREJUDICE**

Dear Sir/Madam

Based on the available information, liability is in your client's favor.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

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**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Sent:** Thursday, 19 May 2022 9:56 am  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

**Importance:** High

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**REMINDER!**

Dear Cecilia,

Any update on the liability?

Does your insured already lodge their accident report?

Please advise.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnesauto.com](http://www.wearnesauto.com)   [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

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---

**From:** Juan Paulo Bongon Baldoz

**Sent:** Tuesday, 17 May 2022 12:27 pm

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

**Importance:** High

Dear Cecilia,

Any update on the liability?

Does your insured already lodge their accident report?

Please advise.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Wednesday, 11 May 2022 4:55 pm  
**To:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

**Without Prejudice**

Dear Sir/Madam

Our insured has not reported the accident to us. We are therefore unable to advise liability at this juncture.  
Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

**Cecilia Lee**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

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**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Sent:** Wednesday, 11 May 2022 4:47 PM  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.  
**Importance:** High

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Dear Cecilia,

Any update on the liability?

Our customer doesn't want to convert his claim to OD.

Please revert to us as soon as possible.

Thank you

**Paulo**  
**Service Consultant**  
**Bodyshop & Paint**



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
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**From:** Juan Paulo Bongon Baldoz  
**Sent:** Saturday, 30 April 2022 9:28 am  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.  
**Importance:** High

Dear Cecilia,

Any update on the liability? Does your insured already lodge their accident report?

Kindly revert to us as soon as possible.

Thank you

**Paulo**  
**Service Consultant**  
**Bodyshop & Paint**



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Tuesday, 26 April 2022 10:09 am  
**To:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Subject:** RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

**Without Prejudice**

Dear Sir/Madam

Our insured has not reported the accident to us. We are therefore unable to advise liability at this juncture.

Thank you.

**NOTICE :**

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Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>

**Sent:** Tuesday, 26 April 2022 10:06 am

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

**Importance:** High

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Dear Cecilia,

Any update on the liability?

Please revert to us as soon as possible.

Thank you

**Paulo**

**Service Consultant**

**Bodyshop & Paint**



**Wearnes Automotive Pte Ltd**

45 Leng Kee Road Singapore 159103

M (65) 98270463

[www.wearnesauto.com](http://www.wearnesauto.com) | [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

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---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 25 April 2022 10:28 am

**To:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

Without Prejudice

Dear Cecilia,

Please conduct PRS for SBW71A. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>

**Sent:** Friday, 22 April 2022 12:23 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey on 27 April 2022 (Wednesday).

Customer will be here 9am to 12nn at 45 Leng Kee Infiniti.

**Besides, kindly check the liability on the said incident.**

Kindly revert to us as soon as possible.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnesauto.com](http://www.wearnesauto.com)   [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

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