

## Meng Yan (LKK Auto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 25 April, 2022 10:45 AM  
**To:** Juan Paulo Bongon Baldoz; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.  
**Attachments:** SBW71A GIA DOA 20042022 TP (CTI).pdf; SBW71A ESTIMATE TP (CTI).pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

**Note: Our insured had not reported the accident.**

Dear LKK

Please arrange Mr. Steve to conduct PRS on without prejudice basis.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>  
**Sent:** Monday, 25 April 2022 10:38 AM  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

Importance: High

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Hi Cecilia,

We choose LKK Steve to conduct the survey.

Thank you

Paulo

Service Consultant

Bodyshop & Paint



**Wearnes Automotive Pte Ltd**

45 Leng Kee Road Singapore 159103

M (65) 98270463

[www.wearnesauto.com](http://www.wearnesauto.com) [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

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From: Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

Sent: Monday, 25 April 2022 10:36 am

To: Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

Without Prejudice

Our reference: **SNM22D202760/C02/SNB7966R/LEEPG**

Your reference: **SBW71A**

Dear Sirs,

We refer to your email of 22/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Sent: Monday, 25 April 2022 10:28 AM

To: 'juan.paulo@wearnes.com' <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

Subject: O/R: SNM22D202760/C02/SNB7966R/LEEPG / FW: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.

Without Prejudice

Dear Cecilia,

Please conduct PRS for SBW71A. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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From: Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
Sent: Friday, 22 April 2022 12:23 PM  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: Direct Settlement involving vehicle SBW71A (Ours) & SNB7966R (Your Insured) DOA: 20/04/2022.  
Importance: High

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Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey on 27 April 2022 (Wednesday).

Customer will be here 9am to 12nn at 45 Leng Kee Infiniti.

**Besides, kindly check the liability on the said incident.**

Kindly revert to us as soon as possible.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnesauto.com](http://www.wearnesauto.com) | [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

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