

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Saturday, 23 April, 2022 9:45 AM
To: Jun Teo; poon@dacc.com.sg; siewying@dacc.com.sg; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM22D202720/C02/SLK2642J/THAMYL / FW: THIRD PARTY CLAIM- SMK3913J
Attachments: SD09224K0001_20-04-2022_173343.pdf; QUOTATION.pdf

Without Prejudice

Hi Jun

Thanks for reply.

As your replied was late Friday evening, our surveyor – LKK (contact : 62563561) will only be able to make arrangement to conduct PRS on coming Monday, 25 April 2022.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jun Teo <junteo@dacc.com.sg>
Sent: Friday, April 22, 2022 5:57 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; poon@dacc.com.sg; siewying@dacc.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202720/C02/SLK2642J/THAMYL / FW: THIRD PARTY CLAIM- SMK3913J

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Hi Pauline,

We agree to any of the surveyors nominated below.

Thank You

JUN
RECEPTIONIST

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

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From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Friday, 22 April 2022 5:30 pm

To: 'junteo@dacc.com.sg' <junteo@dacc.com.sg>; 'poon@dacc.com.sg' <poon@dacc.com.sg>; 'siewying@dacc.com.sg' <siewying@dacc.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202720/C02/SLK2642J/THAMYL / FW: THIRD PARTY CLAIM- SMK3913J

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, April 22, 2022 4:55 PM
To: 'junteo@dacc.com.sg' <junteo@dacc.com.sg>; 'poon@dacc.com.sg' <poon@dacc.com.sg>; 'siewying@dacc.com.sg' <siewying@dacc.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D202720/C02/SLK2642J/THAMYL / FW: THIRD PARTY CLAIM- SMK3913J

Without Prejudice

Dear Pauline,

Please conduct PRS for SMK3913J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jun Teo <junteo@dacc.com.sg>
Sent: Friday, 22 April 2022 10:46 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Poon <poon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>
Subject: THIRD PARTY CLAIM- SMK3913J

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Dear Sir/Madam,

We would like to make a **TP claim** for the following vehicle and to request for a surveyor for the inspection please:

- Survey Type : New Survey
- Vehicle to be surveyed : SMK3913J
- CHINA TAIPING Insured Vehicle : SLK2642J
- Date of Accident : 19 APRIL 2022
- Date of Survey : **PLEASE ARRANGE ASAP- AS VEHICLE NOT IN WORKSHOP**
- Name of Workshop : DICKSON AUTO CARE CENTRE
- Address of Survey Location : 29 UBI ROAD 4, DICKSON AUTO CENTRE, S(408619)
- Name of Contact Person : POON HENG CHEONG
- Contact Number : +65 9011 5602

Here are our operating hours:

Monday - Friday : 8.30am to 5.30pm

Saturday : 8.30am to 12.30pm

Sunday & Public Holiday : Closed

Please find attached the repair quotation as well as the GIA report.

Do let us know should you require any other information.

We look forward to hearing from you soon.

Thank You

JUN

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T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

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