

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 16 June 2022 09:24
To: chenming@singnet.com.sg
Subject: ACCIDENT INVOLVING SKG 663U AND SMQ 200X ON 04/04/2022

Our Ref: CC6/AIG22003798/Aea3

16 June 2022

CHEN MING

Dear Sir/Madam,

ACCIDENT INVOLVING SKG 663U AND SMQ 200X ON 04/04/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAuto)

From: singnet <chenming@singnet.com.sg>
Sent: Thursday, 16 June 2022 4:01 pm
To: Asher Sng (LKKAuto)
Subject: Re: ACCIDENT INVOLVING SKG 663U AND SMQ 200X ON 04/04/2022
Attachments: TP VIDEO SMQ200X.mp4

Hi

I was on a straight line, the car should stop, look and go. The car even did not show down its speed at the point.

Thanks & best regards,
Chen Ming, Stanley

在 2022年6月16日, 14:57, Asher Sng (LKKAuto) <AsherSng@lkkauto.com> 写道 :

Hi Sir,

Please refer to third party video.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: singnet <chenming@singnet.com.sg>
Sent: Thursday, 16 June 2022 14:50
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SKG 663U AND SMQ 200X ON 04/04/2022

Hi

This is not acceptable, please let me have your draft statement of review.

Thanks & best regards,
Chen Ming

在 2022年6月16日, 13:58, Asher Sng (LKKAuto) <AsherSng@lkkauto.com> 写道:

Hi Sir,

We refer to the email below.

Based on third party video, we are in the opinion that is a 50/50 case.

Both party have equal liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: singnet <chenming@singnet.com.sg>

Sent: Thursday, 16 June 2022 12:44

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SKG 663U AND SMQ 200X ON 04/04/2022

Hi

Please be informed that I am absolved from this case. Kindly let me know your review before the negotiation.

Thanks & best regards,
Chen Ming

在 2022年6月16日, 09:23, Asher Sng (LKKAuto)
<AsherSng@lkkauto.com> 写道:

Our Ref: CC6/AIG22003798/Aea3

16 June 2022

CHEN MING

Dear Sir/Madam,

ACCIDENT INVOLVING SKG 663U AND SMQ 200X ON 04/04/2022

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Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

EzLyna (LKKAuto)

From: Elise Law <eliselaw@successunited.com.sg>
Sent: Friday, 5 May 2023 5:19 pm
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: Re: LETTER OF DEMAND / YR VEH NO:SMQ200X / OUR REF:CC6/AIG22003798/Aea3q2 / DOA:04/04/2022

Hi EzLyna,

This vehicle didn't proceed to claim third party.

Therefore, we didn't submit the LoD to you.

Thank you.

Best Regards,

Elise Law
Claim Executive

SUCCESS UNITED PTE LTD
2 Kaki Bukit Ave 2
#01-33 Kaki Bukit AutoHub
Singapore 417921
Tel: 6746 1515 Fax: 6748 5015

On Tue, 2 May 2023 at 13:40, EzLyna (LKKAuto) <ezlyna@lkkauto.com> wrote:

Dear Elise,

We refer to the above matter.

This case has assigned to me. Kindly forward a copy of letter of demand to us. Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 12 May 2023 10:09 am
To: Syed-Yusoff, Saliha
Cc: Admin A
Subject: YR REF:9391933234SG -SKG663U / OUR REF:CC6/AIG22003798/Aya3q2 -SMQ200X / DOA:04.04.2022
Attachments: Email from TP WS - not proceed claim.pdf

Dear Saliha,

We refer to the above matter.

We have received an email from TP WS that they are not proceeding to claim against our insured. Please find enclosed email from TP WS.

We will close file & submit WP to your good office. Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

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