

Our Ref : T 1220 / SHA3434L /KS(st)
Your Ref: _____
Date : 17-Dec-2020



AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA3434L YOUR INSURED GBJ 183D
AND OTHER _____ ON 5-Dec-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA3434L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBJ 183D we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,662.61
2	2 days Loss of Rental @ \$ 126.47 per day	\$	252.94
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	1,923.04

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$	160.00
Total Claims :		\$	2,083.04

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBJ 183D
- c) GIA / Police report/s of : SHA3434L
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin
CDGE Taxi Claims Department
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHA3434L , GBJ183D
LOR BEKUKONG OPEN CARPARK****ON 05-Dec-20 22:00**

I / We

NEO SHENG CHYE(Hirer) NRIC No.: **SXXXX076C**

and/or

ANUAR BIN AWANG(Relief) NRIC No.: **SXXXX353H**

Taxi Number

SHA3434L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

07-Dec-2020

Name of Hirer

NEO SHENG CHYE

Hirer NRIC

SXXXX076C

Signature :



Address

**469 TAMPINES STREET 44 #10-158
520469**

Contact No.

81288676

Name of Relief

ANUAR BIN AWANG

Relief NRIC

SXXXX353H

Signature :



Address

**437 TAMPINES STREET 43 03-143
520437**

Contact No.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2,000.00 (Global Sum) for vehicle no. SHA 3434L that was damaged pursuant to the accident which occurred on 05/12/2020 (date) along Lor Bekukong (location) involving vehicle no/s GBJ 183D.

This is pursuant to the inspection conducted on 07/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 3434L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 3434L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of MAY (month) 2022 (year)


MTH
Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document."

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA3434L

INV. NO/DATE
91537138 16.12.2020

MAKE
TOYOTA

JOB NO.
305437504

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
15.04.2020

DATE/TIME IN
07.12.2020 09:30

CHASSIS CODE
JTDEKB3FUX03091260

Description : 3P 05.12.202

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-0573	PRIG4 FENDER SUB-ASSY FRONT RH	1	945.30	25.00	708.97
0002	04-01-0302-2297	PRIG4 EMBLEM SIDE PANEL (HYBRID)	1	86.50	25.00	64.87
SUB-TOTAL :						773.84

JOB NATURE

0001	PB	PANEL BEATING	320.00	320.00
0002	SP	SPRAYPAINT CHARGE	400.00	400.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.	30.00	30.00

- 1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR FIRES OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE UPON THE OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS, PURSUANT TO THE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED FOR A DAY TO DAY UNPAID DEBIT OF ANY AMOUNT DUE AND PAYABLE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT, I.E. AFTER 7 DAYS FROM THE INVOICE DATE TO PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91537138	1,662.61	

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA3434L

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
15.04.2020

CHASSIS CODE
JTDKB3FUX03091260

INV. NO/DATE
91537138 16.12.2020

JOB NO.
305437504

ODOMETER READING

DATE/TIME IN
07.12.2020 09:30

S/No Part No.

Qty Unit Price %Disc

Net

SUB-TOTAL

:

780.00

Items total

1,553.84

Add GST @

7.000 %

108.77

Invoice amount

1,662.61

Issued by : KATHERINETAN 16.12.2020 13:32:48

Repair type : CLSO/57/57

Payment Type/Term: /Credit 30 days

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR OTHER PROPRIETIES, INCLUDING TO CUSTOMERS' AND VEHICLE - FOR WHICH THE POLICE OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN A RECEIPT WITHIN 7 DAYS FROM DELIVERY. IF NO NOTICE IN WRITING TO THE COMPANY OF ANY DISCREPANCY OR DAMAGE, THE VEHICLE WILL BE DEEMED TO BE IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT FOR ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT OR AFTER THE EXPIRATION OF THE INVOICE DATE IN PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR DAMAGE WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:

205 Braddell Road

Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHK No.

8010004

91537138

1,662.61

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

Our Ref: CT20120092

Date: 16 December 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 05/12/2020 @ 22:00 hrs
ALONG LOR BEKUKONG OPEN CARPARK
INVOLVING GBJ183D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3434L** (the "Taxi"). The Taxi was hired to **NEO SHENG CHYE IC NO SXXXX076C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Transaction History

Transaction History Details

Log Date/Time:	07 Dec 2020 / 10:59:44		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBJ183D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20201207105944136126

Search Date / Time: 05 Dec 2020 22:00:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

54A3434L

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 9 February 2021 9:28 AM
To: Raihan14430@gmail.com
Subject: <STANDARD LETTER> OUR REF: CC4/AIG20013447/T1gs3 *** ACCIDENT INVOLVING GBJ 183D & SHA 3434L ON 05/12/2020 ***

Our Ref: CC4/AIG20013447/T1gs3

09 FEBRUARY 2021

THONG CHEW FOOD INDUSTRIES PTE LTD
DRIVER: MUHAMMAD RAIHAN MOHD REDUAN

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 183D & SHA 3434L ON 05/12/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHA 3434L**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter with the following evidence/s:

1. Accident video footage (if any)
2. Traffic Police Investigation Result (if any)
3. Accident colored Scene Photos (if any)

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SHA3434L (6752158969SG)**
[GBJ183D]

TP

COMFORT TRANSPORTATION PTE LTD

Dec 5 2020 11:00PM

[THONG CHEW FOOD INDUSTRIES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **28/04/2022 10:30 AM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$2023.05) - SHA3434L - Claim Handler: Lee, Ming-Yao**

Approved:2023.05.