

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 9 February 2021 9:28 AM  
**To:** Raihan14430@gmail.com  
**Subject:** <STANDARD LETTER> OUR REF: CC4/AIG20013447/T1gs3 \*\*\* ACCIDENT  
INVOLVING GBJ 183D & SHA 3434L ON 05/12/2020 \*\*\*

Our Ref: CC4/AIG20013447/T1gs3

09 FEBRUARY 2021

**THONG CHEW FOOD INDUSTRIES PTE LTD**  
**DRIVER: MUHAMMAD RAIHAN MOHD REDUAN**

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBJ 183D & SHA 3434L ON 05/12/2020**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHA 3434L**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter with the following evidence/s:

1. Accident video footage (if any)
2. Traffic Police Investigation Result (if any)
3. Accident colored Scene Photos (if any)

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Cecilia Chong  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

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