



17 SEP 2022

Your Ref : SLG4670K
Our Ref : TP/11916/FZ665Z/SLG4670K

BY EMAIL

AIK Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way
#07-16
Singapore 79120

ATTN: Motor Claims Dept

Dear Sir/Madam,

Accident Involving FZ665Z & SLG4670K on 21/04/2022

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

| | |
|--------------------------------|--------------------------|
| 1. Cost of Repair (Inc 7% GST) | \$1,284.00 |
| 2. Loss of Use (3days x \$20) | \$ 60.00 |
| 3. GIA Search Fee | \$ 2.00 |
| TOTAL | <u>\$1,346.00</u> |

We attached our Tax Invoice, Towing Invoice, Signed Release Voucher and Authorisation To Act for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220

Thank you.

BAN HOCK HIN CO PTE LTD

.....
Raymond Tan
Manager/Insurance Dept



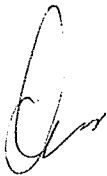
AUTHORISATION TO ACT

I, Muhammad Isnan bin Rameit (the third party claimant) of BK6158 Edgefield Plains
#15-345 Singapore 822615 (address), owner of F26652 (vehicle no.)
hereby authorize Ban Hock Hin Co. Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. F26652 that was damaged pursuant to the accident which occurred on 21/04/2022
(date) along Loyang Avenue (Beide Air Base) (location) involving vehicle no/s
SLG4670K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 16th (day) of Sep (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Ban Hock Hin Co. Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 1,284.00 (Repair Cost), S\$ 60.00 (Loss of ~~rental~~/use), S\$ 2.00 (Disbursement), for vehicle no. FZ665Z that was damaged pursuant to the accident which occurred on 21/4/2022 (date) along Loyang Avenue (Beside Air Base) (location) involving vehicle no/s SLG4670 K. This is pursuant to the inspection conducted on 25/4/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Mohammad Iwan Bin Romait ("the third party claimant") of vehicle no. FZ665Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FZ665Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of Oct (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120
MOTOR CLAIMS DEPT

Invoice No. : **DLCR40111615-I11916**
Invoice Date : 16/09/2022
Payment Due Date : 16/10/2022

CLAIM NO. : 11916
POLICY NO. : MC/00686706/02
VEHICLE NO. : FZ0665Z
MAKE/MODEL : YAM / FZ16

| <u>S/N</u> | <u>Description</u> | <u>Amount</u> |
|-------------------|--------------------|---------------|
| 1 | LUMPSUM REPAIR | \$1,200.00 |
| SUB TOTAL | | \$1,200.00 |
| GST @ 7 % | | \$84.00 |
| GRAND TOTAL (SGD) | | \$1,284.00 |

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD

Printed by : RAYMOND

bizSAFE₃



Address: No.6, Defu Lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) + 65 6281 2830, (Spare Parts) + 65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) + 65 6281 6759

CERT NO: 2002-1-0383
ISO 9001 : 2015


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLG4670K

Date of Accident

21/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **30/09/2021 - 29/09/2022**Requested By **Tan Chok Lok (Ban Hock Hin C...**Requested Date **22/04/2022 14:36**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 27 April 2022 2:36 PM
To: zhijun.goh@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SLG 4670K(AIG) AND FZ 665Z AT/ALONG LOYANG AVE BEFORE ST' GEORGE CHAPEL BUS STOP ON 21/04/2022

27 April 2022

Tan Kee Lian [By Email Only]
Driver: Goh Zhi Jun (Wu ZhiJun)

Dear Sir/Madam,

You Ref: SLG4670K
Our Ref: CC6/AIG22003790/Upa3
ACCIDENT INVOLVING SLG 4670K(AIG) AND FZ 665Z AT/ALONG LOYANG AVE BEFORE ST' GEORGE CHAPEL BUS STOP ON 21/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FZ665Z against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter. In addition, if you/your authorized driver have received the Police Investigation Result (PIR), please forward a copy to us immediately.

Please be informed that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL

| No. | On | Audit | Remarks | By |
|-----|-------------------|----------------------------------|--|---------------------------|
| 1 | 25 Apr 2022 14:03 | Clm Dtl Modified | Claimant's Name: -> -. | [A] HOW MEI KWAN |
| 2 | 25 Apr 2022 14:03 | Clm Veh Model Changed | (202293) YAMAHA FZ16 153cc (M). | [A] HOW MEI KWAN |
| 3 | 25 Apr 2022 14:03 | Clm Created | Reg No: FZ665Z. Acct Date: 2022/04/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ban Hock Hin Co. Pte Ltd (HQ) | [A] HOW MEI KWAN |
| 4 | 25 Apr 2022 14:03 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 25 Apr 2022 14:03 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2022/05/05 | [A] HOW MEI KWAN |
| 6 | 25 Apr 2022 14:03 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 25 Apr 2022 14:03 | Clm Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [A] Merimen Administrator |
| 8 | 25 Apr 2022 14:03 | Label Added | (20224):Field Survey. | [A] Merimen Administrator |
| 9 | 25 Apr 2022 14:04 | Label Added | (19):Fastlane. | [A] HOW MEI KWAN |
| 10 | 25 Apr 2022 14:04 | Adj Adjuster Assigned | [None] -> MARCUS CHUA | [A] HOW MEI KWAN |
| 11 | 26 Apr 2022 15:56 | Clm Dtl Modified | Claimant's Name: - -> MUHAMMAD ISNAN BIN ROMAITH. Claimant's ID: -> SXXXX893B. | [A] HOW MEI KWAN |
| 12 | 26 Apr 2022 15:56 | Clm Registration Modified | Init.Est.:8,000 - 9,000->3,000 - 4,000. | [A] HOW MEI KWAN |
| 13 | 05 Oct 2022 15:33 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 14 | 05 Oct 2022 15:33 | Clm Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 15 | 05 Oct 2022 15:33 | Clm Dtl Modified | JPJ Reg. Date: -> 2012/09/15. | [A] JOANNE LEE KHANG MIN |
| 16 | 05 Oct 2022 15:33 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
| 17 | 06 Oct 2022 17:39 | Adj Mandate Request | Cur Req:1346.00:Liability: 100% *Quantum: \$1,346.00(all-in). Pls refer to adjuster report for details. *For your approval please. | [A] CHEW HSIAO TONG |
| 18 | 11 Oct 2022 09:32 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2022/05/05 | [I] Yong, Joanne |
| 19 | 11 Oct 2022 09:32 | Adj Mandate Set | Approved:1346.00. | [I] Yong, Joanne |

Date From Date To Audit Type

ACTIVITY

[02/08/2022 10:48] CHEW HSIAO TONG:
Called OID Ms Goh. Confirm that she received stern warning from Traffic police. She agreed to let insurer to SAB. No further issue.
[27/04/2022 14:02] CHEW HSIAO TONG:
Called OID Ms Goh, confirm accident. No video footage is available as unable to retrieve from SD card. She said that she was making a U-turn, after she made U-turn, TP passing by from her left and stopped for few seconds and TP wobbled and fell off his bike. OID had collided onto TP motorbike after it was on the ground.

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|--|--------|----------|--------|
| 2787057 | 27 Apr 2022 11:58:33 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | FZ665Z | SLG4670K | 11.00 |
| 2852166 | 05 Oct 2022 15:33:16 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants | LKK Auto Consultants | FZ665Z | SLG4670K | 11.00 |

| | | | | | | | | |
|--|--|--|--|---------|--------------|--|--|--|
| | | | | Pte Ltd | Pte Ltd (HQ) | | | |
|--|--|--|--|---------|--------------|--|--|--|