

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 6 May 2022 10:18 AM  
**To:** 'Yong, Joanne-LF'  
**Subject:** RE: 6509897636SG003 Accident involving SLG4670K & FZ665Z along Loyang Ave on 21 Apr 2022

Hi Joanne,

We refer to your below email.

We have spoken to our driver Ms Goh on 27/04/2022 regards to this matter. No video footage is available as unable to retrieve from SD card. She said that she was making a U-turn, after she made U-turn, TP passing by from her left and stopped for few seconds and TP wobbled and fell of his bike. OID had collided onto TP motorbike after it was on the ground.

We have informed OID to send us PIR is she received from traffic police.

We have also requested evidence from third party.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Sent:** Wednesday, 4 May 2022 4:45 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** 6509897636SG003 Accident involving SLG4670K & FZ665Z along Loyang Ave on 21 Apr 2022

Dear Hsiao,

Refer to the above matter.

Pls do not settle the claim first. Pls noted that there is witness during the accident and OI has mentioned that there is no collision.

Pls contact OI for traffic police result. There is injury claim for this matter and my colleague has contact OI regards to the injury.

Request from third party for further evidence/ proof to this matter.

Thank you.

Best regards,

**Joanne Yong**

Senior Complex Claims Examiner – Auto Property Damage Claims

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