

Our Ref: CC0422/SHC7367K/CK(st)
Date: 18.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 21.04.2022 INVOLVING SHC7367K & GBL1528B ALONG BEO CRESCENT BLK 44A
(CAR PARK)**

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC7367K, which was involved in the captioned accident with your insured vehicle No GBL1528B.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,016.50
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,634.07
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC7367K , GBL1528B
BEO CRESCENT BLK 44A (CAR PARK)****ON 21-Apr-22 12:10**

I / We

GOH SOON HAK

(Hirer) NRIC No.:

SXXXX766J

and/or

(Relief) NRIC No.:

SXXXX766J

Taxi Number

SHC7367K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

21-Apr-2022

Name of Hirer

GOH SOON HAK

Hirer NRIC

SXXXX766J

Signature :



Address

**259A COMPASSVALE ROAD #10-601
541259**

Contact No.

94356349

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00031992201

Claim No : SNM22D202764

Claimant : CITYCAB PTE LTD

Amount : **S\$1,456.48**

SINGAPORE DOLLARS ONE THOUSAND FOUR HUNDRED FIFTY SIX AND
CENTS FORTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC7367K

Insured Vehicle No. : GBL1528B

Date of Loss : 21/04/2022

Place of Accident : 44 BEO CRES

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TRANSCEND FURNISHING LIMITED LIABILITY PARTNERSHIP

Driver Name : ZHU ZHI QUAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,016.50
(3) Loss of Use /Rental/Earning	S\$	437.98
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,456.48
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 24.8.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC7367K

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
18.10.2018

CHASSIS CODE
KMHC851CVKU114898

NO/DATE
91672318 06.05.2022

JOB NO.
305513262

ODOMETER READING

JOB TYPE

Description : 3P 21.04.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	950.00
Add GST @ 7.000 %	66.50
Total Invoice amount	1,016.50

Issued by : KATHERINETAN 06.05.2022 08:24:59
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT, BE ACCIDENTAL DAMAGE THE COMPANY ACCEPTS RESPONSIBILITY FOR LOSS OF OR OTHER INCIDENTS RELATING TO CUSTOMER'S AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS ONLY.
2) CUSTOMER SHALL REPORT THEIR VEHICLE IMMEDIATELY TO THE DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC22040330



Date: 04 May 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/04/2022 @ 12:10 hrs
ALONG BEO CRESCENT BLK 44A (CAR PARK)
INVOLVING GBL1528B

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7367K** (the "Taxi"). The Taxi was hired to **GOH SOON HAK IC NO SXXXX766J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBL1528B

Date of Accident

21/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **26/03/2022 - 25/03/2023**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **21/04/2022 14:34****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 18 May 2022 2:15 PM
To: '574430501@QQ.COM'
Subject: Claim Notification - ACCIDENT INVOLVING GBL 1528B(CHINA TAIPING) AND SHC 7367K AT/ALONG 46 JALAN BUKIT HO SWEE ON 21/04/2022
Attachments: GBL1528B Addendum Form.pdf

18 May 2022

M/s Transcend Furnishing Limited Liability Partnership [By Email Only]
Driver: Zhu Zhi Quan

Dear Sir/Madam,

You Ref: GBL1528B

Our Ref: CC3/CTI22003774/Vpa3

ACCIDENT INVOLVING GBL 1528B(CHINA TAIPING) AND SHC 7367K AT/ALONG 46 JALAN BUKIT HO SWEE ON 21/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC7637K against your motor insurance policy.

As discussed with Mr Zhu Zhi Quan via phone conversation, we are of the view that we do not have a good defense towards the claim submitted by SHC7367K as third party taxi has submitted a copy of video footage to show that your lorry reversed and slightly hit onto third party taxi front right side. Liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

In addition, the date of accident should be on 21/04/2022(Thursday) instead of 22/04/2022(Friday). Kindly assist to sign & chop on the addendum form attached and return it to us (LKK) via email for our further action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 August 2022 12:55 PM
To: 'Adeline Chng'
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

Dear Sirs/Mdm,

For an update, we have settled the matter at **\$1,456.48(all-in)**.

1. Cost of Repair (w/GST)	\$ 1,016.50
2. Loss of Rental (2.5days x \$125.19)	\$ 312.98
3. Loss of Income (2.5days x \$50.00)	\$ 125.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,456.48

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 12 August 2022 11:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

Without Prejudice, Save as to Costs

Dear Hsiao tong

Please proceed to settle at \$1,544.07. (please try to avoid settle in global sum in order for us to claim back gst)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, July 18, 2022 4:35 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [Seek Mandate] - SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

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Your ref: **SNM22D202764/DMCVSNW00031992201/GBL1528B**

LKK ref : CC3/CTI22003774/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBL1528B(CHINA TAIPING) AND SHC7367K(TP) ON 21/04/2022

We refer to the above matter.

The accident occurred when our insured driver reversed and hit onto third party taxi . We are of the view that liability is not in our driver's favour. Insured will let insurer to settle the matter at best.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,544.07(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,329.28	\$ 1,016.50 (\$950.00 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)

4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 1,946.85	\$ <u>1,544.07</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 5 July 2022 3:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

Dear Hsiao Tong

Please see attached.

NOTICE :

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, July 5, 2022 2:17 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

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Hi Adeline,

We were informed by our insured driver that he had amended DOA.

Kindly assist to let us have a copy of insured amended GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Sunday, 22 May 2022 4:00 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

Dear Hsiao Tong

Ok. Will check.

NOTICE :

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, May 20, 2022 4:52 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

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Dear Adeline,

Yes, The video I have forwarded is both front & rear video.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 20 May 2022 4:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

Dear Hsiao Tong

Well received with thanks.

Does TP has front view video footage?

NOTICE :

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, May 18, 2022 2:22 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

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Dear Adeline,

Attached is a copy of third party video footage for your easy reference.

For an update, we have spoken to our driver Mr Zhu on this matter. We have informed him that third party has submitted a copy of video footage to show that he reversed and slightly hit onto third party taxi front right side. Our driver noted that there is evidence to prove and agreed on collision. Our driver also confirmed that the accident was happened on Thursday(21/04/2022) instead of Friday(22/04/2022). We have send him an addendum form to amend the DOA. Our driver may consider to private settle if the amount is acceptable. We will update him again once we received LOD from third party.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 4 May 2022 11:33 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

[Strictly Confidential]

Dear Mei kwan

Insured has reported but different date of accident and location.

Third party vehicle correct.

Please assist to check.

Password will sent in a separate email later.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 4 May 2022 11:19 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; absinsurance@absgroup.sg

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report *** LKK REF: CC3/CTI22003774/Vpa3

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Monday, April 25, 2022 3:07 PM

To: absinsurance@absgroup.sg

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report

Importance: High

[Internal]

Hi Team

We refer to the above matter.

Please note that **Insured has not and/or has yet to file accident report till date.**

Please assist to notify mutual client to file accident report at our authorised workshop **IMMEDIATELY** for our next course of action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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