

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 18 May 2022 2:22 PM  
**To:** 'Adeline Chng'  
**Cc:** Admin A  
**Subject:** RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report \*\*\*  
LKK REF: CC3/CTI22003774/Vpa3  
**Attachments:** SHC7367K doa 21.4.22.mp4; Claim Notification - ACCIDENT INVOLVING GBL 1528B(CHINA TAIPING) AND SHC 7367K AT/ALONG 46 JALAN BUKIT HO SWEE ON 21/04/2022

Dear Adeline,

Attached is a copy of third party video footage for your easy reference.

For an update, we have spoken to our driver Mr Zhu on this matter. We have informed him that third party has submitted a copy of video footage to show that he reversed and slightly hit onto third party taxi front right side. Our driver noted that there is evidence to prove and agreed on collision. Our driver also confirmed that the accident was happened on Thursday(21/04/2022) instead of Friday(22/04/2022). We have send him an addendum form to amend the DOA. Our driver may consider to private settle if the amount is acceptable. We will update him again once we received LOD from third party.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Wednesday, 4 May 2022 11:33 AM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report \*\*\* LKK REF: CC3/CTI22003774/Vpa3

[Strictly Confidential]

Dear Mei kwan

Insured has reported but different date of accident and location.

Third party vehicle correct.

Please assist to check.

Password will sent in a separate email later.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 4 May 2022 11:19 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; [absinsurance@absgroup.sg](mailto:absinsurance@absgroup.sg)

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report \*\*\* LKK REF: CC3/CTI22003774/Vpa3

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

**Sent:** Monday, April 25, 2022 3:07 PM

**To:** [absinsurance@absgroup.sg](mailto:absinsurance@absgroup.sg)

**Cc:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** SNM22D202764/DMCVSNW00031992201/GBL1528B - accident non report

**Importance:** High

[Internal]

Hi Team

We refer to the above matter.

Please note that **Insured has not and/or has yet to file accident report till date.**

Please assist to notify mutual client to file accident report at our authorised workshop **IMMEDIATELY** for our next course of action.

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**Thank you.**

**Adeline Chng**

Claims Department

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