



ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,
Singapore 415933

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date : 12 October 2022
Your Ref : SMP6488Z
To : **AIG Asia Pacific Insurance Pte. Ltd**
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 19/04/2022 between SJU7000A & SMP6488Z at/along Bishan Road

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-239 @ **S\$8,500.00**
- 2) Loss of Use @ **S\$1,620.00 (09 Days x S\$180)**
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim

Advance Auto Garage

LETTER OF AUTHORITY

Name : Gary Tan Teik Boon
Address : 636A Senja Road #15-303
: Singapore 671636
Contact No : _____

To (Insurance): AIG Asia Pacific Insurance Pte. Ltd.

Dear Sirs,

ACCIDENT INVOLVING SJU 7000A AND SMP 6488Z ON 19/04/2022
AT/ALONG Bishan Road

I/We, Gary Tan Teik Boon, am/are the registered owner of
motor car no. SJU 7000A

Please note that I have assigned all compensation monies due to me/us in the above stated
accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-
mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to
ADVANCE AUTO GARAGE whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ADVANCE AUTO GARAGE** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,500.00** (Repair Cost), **S\$700.00** (Loss of Use/Rental) for vehicle no. **SJU7000A** that was damaged pursuant to the accident which occurred on **19/04/2022** (date) along **BEFORE TRAFFIC JUNCTION OF BISHAN ROAD -BRADDELL ROAD** (location) involving vehicle no/s **SMP6488Z**. This is pursuant to the inspection conducted on **20/04/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GARY TAN TEIK BOON** (the third party claimant”) of vehicle no. **SJU7000A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJU7000A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of May (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 29 April 2022 16:31
To: SHERMAINE@GMAIL.COM
Subject: ACCIDENT INVOLVING SMP 6488Z AND SJU 7000A ON 19/04/2022

Our Ref: CC6/AIG22003773/Aea3

29 April 2022

SHERMAINE YEO MIN ER

Dear Sir/Madam,

ACCIDENT INVOLVING SMP 6488Z AND SJU 7000A ON 19/04/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Apr 2022 23:45	Clm Dtl Modified	Claimant's Name: -> GARY TAN TEIK BOON. Claimant's ID: -> S7639434B.	[A] HOW MEI KWAN
2	22 Apr 2022 23:45	Clm Veh Model Changed	(204512) MERCEDES-BENZ E250 1.8 CGI (A).	[A] HOW MEI KWAN
3	22 Apr 2022 23:45	Clm Created	Reg No: SJU7000A. Acct Date: 2022/04/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: ADVANCE AUTO GARAGE (23 KAKI BUKIT) (HQ)	[A] HOW MEI KWAN
4	22 Apr 2022 23:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Apr 2022 23:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/04	[A] HOW MEI KWAN
6	22 Apr 2022 23:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Apr 2022 23:45	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	22 Apr 2022 23:45	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	22 Apr 2022 23:45	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	22 Apr 2022 23:45	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	28 Apr 2022 09:29	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
12	29 Apr 2022 16:32	Video Downloaded	Downloaded Video - Accident	[A] Asher Sng Rong Yi
13	12 Sep 2022 10:31	Video Downloaded	Downloaded Video - Accident	[A] ADRIAN LING
14	19 Sep 2022 22:18	Video Downloaded	Downloaded Video - Accident	[A] ADRIAN LING
15	20 Apr 2023 15:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	20 Apr 2023 15:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	20 Apr 2023 15:42	Clm Dtl Modified	JPJ Reg. Date: -> 2011/08/12.	[A] JOANNE LEE KHANG MIN
18	20 Apr 2023 15:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	02 May 2023 10:20	Adj Mandate Request	Cur Req:9300.00:Liability: 100% (BOLA 27) *Quantum: \$9,300.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
20	02 May 2023 10:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/04	[I] MdNoor, Norsiah
21	02 May 2023 10:40	Adj Mandate Set	Approved:9300.00.	[I] MdNoor, Norsiah

Date From Date To Audit Type

ACTIVITY
[29/04/2022 16:29] Asher Sng Rong Yi: Letter send to oi to notify claim.
[29/04/2022 16:29] Asher Sng Rong Yi: FILE REVIEW: 100% B:27 OID REAR ENDED TP

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2786380	25 Apr 2022 21:32:15	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SJU7000A	Mohdsalim, Mohamadamm	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)		arramdzan	
2786656	26 Apr 2022 14:03:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJU7000A	SMP6488Z	11.00
2951587	20 Apr 2023 15:42:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJU7000A	SMP6488Z	11.00