

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 24 May 2022 2:01 PM  
**To:** 'Adeline Chng'  
**Cc:** Admin A  
**Subject:** RE: SNM22D202761/C02/SJV1243A/CHNGPW / FW: Direct Settlement - Accident Involving SJV1243A (OI : CTI - TBA) AND SLD6055P (TP : LKK REF - CC6/CTI22003771/pa3) on 19/04/2022  
**Attachments:** SLD6055P ESTIMATE\_MARKED + Wheel Alignment Rpt.pdf; Preliminary Advice\_SLD6055P.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

We are currently pending evidence from third party.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Monday, 25 April 2022 2:51 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: SNM22D202761/C02/SJV1243A/CHNGPW / FW: Direct Settlement - Accident Involving SJV1243A (OI : CTI - TBA) AND SLD6055P (TP : LKK REF - CC6/CTI22003771/pa3) on 19/04/2022

[Strictly Confidential]

Dear All

Attached herewith our insured SAS report. Password will be sent in a separate email later.

Please be informed that conflicting version of both party accident statement. Please assist to get video footage from third party, if any, in order for us to review the claim.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 25 April 2022 11:36 AM  
**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D202761/C02/SJV1243A/CHNGPW / FW: Direct Settlement - Accident Involving SJV1243A (OI : CTI - TBA) AND SLD6055P (TP : LKK REF - CC6/CTI22003771/pa3) on 19/04/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D202761/C02/SJV1243A/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 22 April 2022 5:39 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJV1243A (OI : CTI - TBA) AND SLD6055P (TP : LKK REF - CC6/CTI22003771/pa3) on 19/04/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s SM Automotive - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**