

Hsiao Tong (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Saturday, 24 December 2022 3:55 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D202761/C02/SJV1243A/CHNGPW / FW: Direct Settlement - Accident Involving SJV1243A (OI : CTI - TBA) AND SLD6055P (TP : LKK REF - CC6/CTI22003771/pa3) on 19/04/2022
Attachments: RE: SNM22D202761/DMPCSNW00024582200/SJV1243A

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Hsiao Tong

We refer to the above matter.

There is no further evidences suggested that OI was at fault except PIR. TP do not have VF as well.

Insured is currently deployed to oversea for 4 years. He could have receive PIR which against TP and he might not know as well.

Refer to attached email from insured. You may want to find out more from insured on the status of claiming against TP.

Suggest to offer 50% liability first unless TP has further evidences to prove that our insured was at fault.

Please proceed to resolve claim at \$4402 (50% liability)

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, December 15, 2022 4:02 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - SNM22D202761/C02/SJV1243A/CHNGPW / FW: Direct Settlement - Accident Involving SJV1243A (OI : CTI - TBA) AND SLD6055P (TP : LKK REF - CC6/CTI22003771/pa3) on 19/04/2022

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Your ref: **SNM22D202761/C02/SJV1243A/CHNGPW**
 LKK ref : CC6/CTI22003771/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJV1243A(CHINA TAIPING) AND SLD6055P(TP) ON 19/04/2022

We refer to the above matter.

Please be informed that third party submitted a copy of police investigation result to show that traffic police taken action against our insured. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"SM AUTOMOTIVE"** at **\$8,802.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 21,324.06	\$ 8,000.00
2. Loss of Rental (8days x \$120.00)	\$ 960.00	\$ 800.00 (8days x \$100.00)

3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 22,286.06	\$ 8,802.00

Surveyor recommended 8days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 25 April 2022 2:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202761/C02/SJV1243A/CHNGPW / FW: Direct Settlement - Accident Involving SJV1243A (OI : CTI - TBA) AND SLD6055P (TP : LKK REF - CC6/CTI22003771/pa3) on 19/04/2022

[Strictly Confidential]

Dear All

Attached herewith our insured SAS report. Password will be sent in a separate email later.

Please be informed that conflicting version of both party accident statement. Please assist to get video footage from third party, if any, in order for us to review the claim.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 25 April 2022 11:36 AM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D202761/C02/SJV1243A/CHNGPW / FW: Direct Settlement - Accident Involving SJV1243A (OI : CTI - TBA) AND SLD6055P (TP : LKK REF - CC6/CTI22003771/pa3) on 19/04/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D202761/C02/SJV1243A/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 22 April 2022 5:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJV1243A (OI : CTI - TBA) AND SLD6055P (TP : LKK REF - CC6/CTI22003771/pa3) on 19/04/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s SM Automotive - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."