

Our Ref: YN3878U220419

Date: 16/05/2022

Your Ref:

AIG Asia Pacific Insurance Pte Ltd  
No. 78 Shenton Way #07-16  
AIG Building  
Singapore 079120

**Attn: Motor Claims Department**

Dear Sir / Madam

**Traffic Accident Along** Ridgewood Close  
**Involving** YN3878U **and** SCF9388E **On** 19/04/2022

We/I, **Goldbell Leasing Pte Ltd** (NRIC / ROC No: 199001196N ), the registered owners of m/vehicle - YN3878U at all material times of the above accident. Our/my vehicle was surveyed by “AIG Asia” authorized appraiser and we/I based our/my claims on his recommendation for S\$ 1,000-00 being the repair for 03 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle SCF9388E when the same was involved in the aforesaid accident with our/my m/vehicle - YN3878U.

We/I whereby you are the insurers of m/vehicle SCF9388E and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - YN3878U has suffered loss and damage as follows:

Cost of repairs	S\$	<u>1,000-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>140-00</u> [ Fridge Box 7545 cc]		<u>280-00</u>
LOU Fee for <u>03</u> days @S\$ <u>140-00</u> [ Fridge Box 7545 cc]		<u>420-00</u>
Rental Fee Invoice No: _____		_____
GIA / LTA search fee		<u>2-00</u>
Towing Fee (Cash Sale No _____ )		_____
Survey Fee		_____
<b>Total Amount</b>	<b>S\$</b>	<u>1,702-00</u>

We/I enclose herewith copies of the supporting documents for vehicle no. YN3878U as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Liu's Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

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The owner of m/vehicle YN3878U

Messers **Goldbell Leasing Pte Ltd**

cc. Liu's Bro Auto Engineering Workshop

# Authorization To Act

**Attn: Motor Claims Department**

AIG Asia Pacific Insurance Pte Ltd

No. 78 Shenton Way #07-16

AIG Building

Singapore 079120

I / We, Messers **Goldbell Leasing Pte Ltd** ("the third party claimant") No. 59 Senoko Road Singapore 758123 (address), owner of YN3878U (vehicle no.) hereby authorize **Liu's Brother Auto Engineering Workshop** ("the workshop") to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use ("claim") for my / our vehicle no. YN3878U that was damaged pursuant to the accident which occurred on 19/04/2022 (date) along Ridgewood Close (location) involving SCF9388E ("the accident").


I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 21st day of April (month) 20 23 (year)

3<sup>rd</sup> Party Claimant:

Workshop:

Signature: Name: Goldbell Leasing Pte LtdAddress: No. 59 Senoko RoadSingapore 758123Nric/ROC No: 199001196NSignature: Name: Liu's Brother Auto Engineering WorkshopAddress: No. 1 Kaki Bukit Avenue 6AutoBay @ Kaki Bukit#01-01 Singapore 417883ROB No: 53291793J

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **LIU'S BROTHER AUTO ENGINEERING WORKSHOP** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,000.00** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **YN 3878U** that was damaged pursuant to the accident which occurred on **19/04/2022** (date) along **RIDGEWOOD CI** (location) involving vehicle no/s **SCF9388E**. This is pursuant to the inspection conducted on **25/04/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GOLDBELL LEASING PTE LTD** (the third party claimant”) of vehicle no. **YN 3878U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **YN 3878U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25th (day) of April (month) 20 23 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)  
Liu's Brother Auto Engineering Workshop  
ROB No: 53291793J  
N0. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883

**FINAL BILL**

Name: AIG Asia Pacific Insurance Pte Ltd  
Address Motor Claims Department  
78 Shenton Way #07-16  
AIG Building Singapore 079120

Ref Date:	
Ref No:	YN3878U220419
Vehicle No:	YN3878U
Model / Make:	Mitsubishi
	FE83BE6SRDEA

[illegible]**Total Parts & Labour of estimate for damaged vehicle**

**\$ 5,051.00**

<b>Total amount in Lumpsum Basis for repaired vehicle</b>	
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\$ 1,000.00

**SDL**      One Thousand Only



Liu's Bro Auto Engrg Wks

ENQUIRY


and

Insurer

Vehicle reg. no.

scf9388e

Date of Accident

19/04/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **16/06/2021 - 15/06/2023**

Requested By ..... **Susan Low (Liu's Brother Auto...**

Requested Date ..... **22/04/2022 12:11**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 26 April 2022 9:31 am  
**To:** whaznuuuu@yahoo.com  
**Subject:** <STANDARD LETTER> OUR REF: CC6/AIG22003763/Uga3 \*\*\* ACCIDENT INVOLVING SCF 9388E & YN 3878U ON 19/04/2022 \*\*\*

**Importance:** High

Our Ref: CC6/AIG22003763/Uga3

26 APRIL 2022

**TAN TIEN GUAN WILFRED**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SCF 9388E & YN 3878U ON 19/04/2022**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SCF 9388E**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter.

### **Please provide the following:**

#### **1. Accident Video Footage (if any)**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Apr 2022 17:01	<b>Clm Dtl Modified</b>	Claimant's Name: -> GOLDBELL LEASING PTE LTD. Claimant's ID: -> 1XXXXX196N.	[A] HOW MEI KWAN
2	22 Apr 2022 17:01	<b>Clm Veh Model Changed</b>	(203052) MITSUBISHI FE83BE6SRDEA 3.0 D (A).	[A] HOW MEI KWAN
3	22 Apr 2022 17:01	<b>Clm Created</b>	Reg No: YN3878U. Acct Date: 2022/04/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Liu's Brother Auto Engineering Workshop (HQ)	[A] HOW MEI KWAN
4	22 Apr 2022 17:01	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Apr 2022 17:01	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/04	[A] HOW MEI KWAN
6	22 Apr 2022 17:01	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Apr 2022 17:01	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	22 Apr 2022 17:01	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	22 Apr 2022 17:02	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	22 Apr 2022 17:02	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	26 Apr 2022 09:34	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Chong Pui Lin
12	26 Apr 2022 17:54	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] MARCUS CHUA
13	26 Apr 2022 17:55	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] MARCUS CHUA
14	29 Jun 2022 09:06	<b>Adj Rpt Initiated</b>		[A] Elaine Kuan Hwa Meen
15	29 Jun 2022 09:06	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
16	29 Jun 2022 09:06	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2013/06/03.	[A] Elaine Kuan Hwa Meen
17	29 Jun 2022 09:06	<b>Clm Details Notified</b>		[A] Elaine Kuan Hwa Meen
18	22 Jul 2022 12:07	<b>Adj Mandate Request</b>	Cur.Reg:1702.00:LIABILITY: 100% BOLA S9 COR: 1,000.00 + LOU(5days x \$140.00): 700.00 + SEARCH FEE: 2.00 = 1,702.00 03 RECOMMENDED REPAIR DAYS + 1PRS + 1WEEKEN D = 5 DAYS FOR YOUR APPROVAL PLEASE	[A] Chong Pui Lin
19	03 Oct 2022 16:38	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Lee, Ming-Yao
20	03 Oct 2022 16:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/04	[I] Lee, Ming-Yao
21	03 Oct 2022 16:42	<b>Adj Mandate Set</b>	Approved:1702.00.	[I] Lee, Ming-Yao
22	03 Oct 2022 16:42	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/05/04. Mandate Remarks: to propose LOU \$100/day	[I] Lee, Ming-Yao
23	03 Oct 2022 16:42	<b>Adj Mandate Set</b>	Approved:1502.00:to propose LOU \$100/day	[I] Lee, Ming-Yao

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2785788	22 Apr 2022 17:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	YN3878U	SCF9388E	11.00
2786381	25 Apr 2022 21:35:09	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	YN3878U	Mohdsalim, Mohamadamm arramdzan	xx.xx
2810116	29 Jun 2022 09:06:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	YN3878U	SCF9388E	11.00