Meng Yan

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 22 April 2022 2:29 PM **To:** christy; 'SUR'; assignments

Cc: Claims Dept of CTI; atec_automotive@yahoo.com.sq; Charles Hoon; Caroline

Subject: RE: SNM22D202707/C02/PC1716G/LEWLC /FW: NEW PRS - YOUR REF : PC1716G ; OUR

REF : AP/2022/004810 ; RTA ON 19 APRIL 2022 AT ABOUT 1920HRS INVOLVING MOTOR VEHICLES NO(S). c AND PC1716G ALONG STEVENS RD, SINGAPORE 257879

(STEVENS ROAD NEAR RAFFLES TOWN CLUB)

Attachments: Letter to 3P insurer for PRS - NEW.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: christy <christy@aplp.com.sg> Sent: Friday, April 22, 2022 2:02 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; atec_automotive@yahoo.com.sg; Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Subject: RE: SNM22D202707/C02/PC1716G/LEWLC /FW: NEW PRS - YOUR REF: PC1716G; OUR REF: AP/2022/004810; RTA ON 19 APRIL 2022 AT ABOUT 1920HRS INVOLVING MOTOR VEHICLES NO(S). c AND PC1716G ALONG STEVENS RD, SINGAPORE 257879 (STEVENS ROAD NEAR RAFFLES TOWN CLUB)

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Dear Sir/Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint prerepair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Dylan Lee Kah Pang
- g. Sincere Appraiser
- h. Seah Kwang Boon
- i. L H Teo
- j. Mr Willy Goh
- k. Nicky Seah
- 1. Jayson Liaw
- m. Tan Ling Ling
- n. Shawn Lee
- o. Joel Liew

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s A-tec Automotive Pte Ltd

Contact Person: Mok @ Mobile: 83994133

Email: atec_automotive@yahoo.com.sq

Address: 8, Kaki Bukit Avenue 4

Premier @ KB, #04-20

Singapore 415875

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Christy Chew

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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From: Jenny Lew < jenny.lew@sg.cntaiping.com>

Sent: Friday, 22 April 2022 1:24 pm

To: christy < christy@aplp.com.sg; atec automotive@yahoo.com.sg; Charles Hoon < charles@aplp.com.sg;

Caroline < caroline @aplp.com.sg>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202707/C02/PC1716G/LEWLC /FW: NEW PRS - YOUR REF: PC1716G; OUR REF: AP/2022/004810; RTA ON 19 APRIL 2022 AT ABOUT 1920HRS INVOLVING MOTOR VEHICLES NO(S). c AND PC1716G ALONG STEVENS RD, SINGAPORE 257879 (STEVENS ROAD NEAR RAFFLES TOWN CLUB)

Without Prejudice

Our reference: SNM22D202707/C02/PC1716G/lewic

Your reference: PC1716G

Dear Sirs / Madam,

ACCIDENT INVOLVING PC1716G & PC1716G on 19/04/2022

We refer to your email of 21/04/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
|------------------------|-----------------------|
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

- 1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, April 22, 2022 12:46 PM

To: 'christy@aplp.com.sg' < christy@aplp.com.sg; 'atec automotive@yahoo.com.sg'

<atec_automotive@yahoo.com.sg>; 'charles@aplp.com.sg' <<u>charles@aplp.com.sg</u>>; <u>caroline@aplp.com.sg</u>; Jenny Lew <<u>jenny.lew@sg.cntaiping.com</u>>

Subject: O/R: SNM22D202707/C02/PC1716G/LEWLC /FW: NEW PRS - YOUR REF: PC1716G; OUR REF: AP/2022/004810; RTA ON 19 APRIL 2022 AT ABOUT 1920HRS INVOLVING MOTOR VEHICLES NO(S). c AND PC1716G ALONG STEVENS RD, SINGAPORE 257879 (STEVENS ROAD NEAR RAFFLES TOWN CLUB)

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Without Prejudice Save as to costs

Dear Jenny,

Please conduct PRS for SJM2387J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: christy <<u>christy@aplp.com.sg</u>>
Sent: Thursday, 21 April 2022 5:11 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: atec automotive@yahoo.com.sg; Charles Hoon <charles@aplp.com.sg>; Caroline

<<u>caroline@aplp.com.sg</u>>

Subject: NEW PRS - YOUR REF : PC1716G ; OUR REF : AP/2022/004810 ; RTA ON 19 APRIL 2022 AT ABOUT 1920HRS INVOLVING MOTOR VEHICLES NO(S). SJM2387J AND PC1716G ALONG STEVENS RD, SINGAPORE 257879 (STEVENS ROAD NEAR RAFFLES TOWN CLUB)

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Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Christy Chew

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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