

Meng Yan

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 22 April 2022 10:09 AM
To: admin@mycar.sg; assignments
Subject: RE: SPAM-LOW: RE: SNM22D202680/C02/SMV5789E/CHNGPW / FW: OUR REF: SNE8784B YOUR REF: SMV5789E PRE REPAIR INSPECTION FOR SNE8784B

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Huiqin Tan <admin@mycar.sg>
Sent: Friday, April 22, 2022 10:06 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: SPAM-LOW: RE: SNM22D202680/C02/SMV5789E/CHNGPW / FW: OUR REF: SNE8784B YOUR REF: SMV5789E PRE REPAIR INSPECTION FOR SNE8784B

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Dear Adeline,

Please appoint LKK for survey

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Adeline Chng" <adeline.chng@sg.cntaiping.com>

Sent: 4/22/22 9:27 AM

To: "admin@mycar.sg" <admin@mycar.sg>

Subject: SPAM-LOW: RE: SNM22D202680/Co2/SMV5789E/CHNGPW / FW: OUR REF: SNE8784B YOUR REF: SMV5789E PRE REPAIR INSPECTION FOR SNE8784B

Without Prejudice, Save as to Costs

Our reference: **SNM22D202680 C02/SMV5789E /Chngpw**

Your reference: SMV5789E

Dear Sirs

ACCIDENT INVOLVING SMV5789E & SMV5789E ON 20/04/2022

[We refer to your email of 21/04/2022](#)

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.entaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, April 21, 2022 4:05 PM

To: 'admin@mycar.sg' <admin@mycar.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D202680/Co2/SMV5789E/CHNGPW / FW: OUR REF: SNE8784B YOUR REF: SMV5789E PRE REPAIR INSPECTION FOR SNE8784B

Without Prejudice

Dear Adeline,

Please conduct PRS for SNE8784B. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Huiqin Tan <admin@mycar.sg>
Sent: Thursday, 21 April 2022 2:00 PM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: OUR REF: SNE8784B YOUR REF: SMV5789E PRE REPAIR INSPECTION FOR SNE8784B

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SNE8784B

YOUR REF: SMV5789E

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SNE8784B

ACCIDENT INVOLVING SNE8784B AND SMV5789E

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,
Huiqin
General Manager | Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
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