

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Thursday, 21 April, 2022 4:43 PM
To: Admin A; Summer Lee (LKK Auto)
Cc: Celine Fong (LKKAuto)
Subject: FW: SNM22D202641C 02 - PRI (YR VEH NO:SJP1757R) OUR REF:CLLC.PD.077.2022 - SMM9571L DOA:18.04.2022

[Confidential]

Hi Team

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879 Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: Ezlyna <ezlyna@centrollc.com.sg>
Sent: Thursday, April 21, 2022 12:01 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: Re: SNM22D202641C 02 - PRI (YR VEH NO:SJP1757R) OUR REF:CLLC.PD.077.2022 - SMM9571L DOA:18.04.2022

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Dear So Chow,

We refer to the above matter and your email below.

Our client choose (5) Adrian Ling to conduct PRI for this matter.

Thank you.

Warmest Regards,
Ezlyna (Lyna)

M/s Centro-Legal Law Corporation

151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939

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On 2022-04-21 10:38, Chee So Chow wrote:

> Dear Lyan

>

> We refer to your email of 20/04/2022.

>

> Kindly note the following:-

> 1. We would like to conduct pre-repair survey of the vehicle at the
> appointed workshop.

> 2. We propose the following list of surveyors to be nominated as the
> Single Joint Expert to conduct survey of the claimant's vehicle:-

> 1. MARCUS CHUA 6. BEN CHUA
> 2. GARY SOON 7. MOHD TAUFIKH
> 3. KENNETH KONG 8. NG YOU HAN
> 4. CHOW BO XIONG 9. STEVE CHEN
> 5. ADRIAN LING 10. HENRY NG

> 3. If we do not hear from you within two days of this letter, you
> shall have deemed to have agreed that the surveyor appointed by us
> shall be Single Joint Expert for this matter.

> 4. As per the NIMA Protocol, the survey by our appointed surveyor
> would include survey of your vehicle pre-repair, after it is
> dismantled, and post repairs. Hence, you need to provide us / our
> surveyors with the list of items that were damaged and required to be
> replaced or repaired to facilitate an effective survey.

> 5. As stated above, please inform us and our surveyor after the
> claimant's vehicle had been repaired so that our surveyor can carry
> out post repair inspection before the vehicle is returned to your
> client. Please co-ordinate with our surveyor immediately after the
> repair is completed.

>

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> inconvenience caused is much regretted.

>

> Thanks and Best Regards

>

> Chee So Chow

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

> Main: (65) 6389 6116 | F: (65) 6222 5879 Email :

> claimsdept@sg.cntaiping.com

>

> W:

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https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Csochow.chee%40sg.cntaiping.com%7C19bf62c090504668497e08da234b8df6%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637861104678783846%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=zgXX1Kj5XZWwOFz0f8gSmbfG6RU%2BqE1Y9uzTVPZP%2BoA%3D&reserved=0 |

> WeChat: 太平獅城 Taiping SG

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> -----Original Message-----

> From: Ezlyna <ezlyna@centrollc.com.sg>

> Sent: Wednesday, April 20, 2022 10:01 AM

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

> Subject: PRI (YR VEH NO:SJP1757R) OUR REF:CLLC.PD.077.2022 - SMM9571L

> DOA:18.04.2022

>

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>

> WITHOUT PREJUDICE

>

> Dear Sirs,

>

> NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING

> DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE

>

> We act for MOHAMED NOR JAILANI BIN ABDUL RAHMAN, the owner of motor

> vehicle SMM9571L, who has appointed us to act on his behalf to claim

> against your insured's vehicle no. SJP1757R in regards to the road

> traffic accident on 18.04.2022.
>
> Please be informed that the said motor vehicle can be inspected at:-
>
> D&K AUTOMOTIVE SERVICES PTE LTD
> Blk C Kaki Bukit Ave 6, #01-59 Kaki Bukit Autobay Singapore 417883
> Tel: 6509 8258
>
> Kindly contact: Mr Hoo at Tel: 8226 5945
>
>
> Please note that if you fail to conduct the pre-repair inspection
> within the next 2 working days excluding any intervening Saturday,
> Sunday or Public Holiday, the said workshop will commence repairs
> thereafter without further reference to you.
>
> --
> Warmest Regards,
> Ezlyna (Lyna)
>
> M/s Centro-Legal Law Corporation
>
> 151 Chin Swee Road
> #02-21 Manhattan House
> Singapore 169876
> Tel: 6235 0633
> Fax: 6235 6939
>
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