

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 21 April, 2022 8:11 PM
To: Jerome Soh; 'SUR'; 'ASSIGNMENTS@LKKAUTO.COM'
Cc: 'Jacqueline Tan'; Claims Dept of CTI
Subject: RE: SNM22D202682/C02/GBF7545T/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SJG 1899 L & GBF 7545 T ON 20 APRIL 2022 ALONG WOODLANDS AVENUE 2 AT ABOUT 1150 HOURS

[Confidential]

Without Prejudice

Save as to cost

Dear Jerome,

Sorry for the mistake,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Thursday, 21 April 2022 6:01 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'ASSIGNMENTS@LKKAUTO.COM' <assignments@lkkauto.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202682/C02/GBF7545T/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SJG 1899 L & GBF 7545 T ON 20 APRIL 2022 ALONG WOODLANDS AVENUE 2 AT ABOUT 1150 HOURS

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Dear Billy,

Refer to the matter, we are agreeing to Marcus Chua from LKK that was on your surveyor list. Do check and confirm with the arrangement. Thank you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]

Sent: Thursday, 21 April, 2022 5:49 PM

To: Jerome Soh; 'SUR'; ASSIGNMENTS@LKKAUTO.COM

Cc: 'Jacqueline Tan'; Claims Dept of CTI

Subject: RE: SNM22D202682/C02/GBF7545T/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SJG 1899 L & GBF 7545 T ON 20 APRIL 2022 ALONG WOODLANDS AVENUE 2 AT ABOUT 1150 HOURS

[Confidential]

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Jerome,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

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Thanks and Best Regards

Billy Tan

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From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Thursday, April 21, 2022 5:40 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: RE: SNM22D202682/C02/GBF7545T/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SJG 1899 L & GBF 7545 T ON 20 APRIL 2022 ALONG WOODLANDS AVENUE 2 AT ABOUT 1150 HOURS

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Our Ref: M89.SJG1899L.22 (sj)
Your Ref: **SNM22D202682/C02/GBF7545T/TANKW**

21 April 2022

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING SJG 1899 L & GBF 7545 T ON 20 APRIL 2022 ALONG WOODLANDS AVENUE 2 AT ABOUT 1150 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 21 April 2022 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of 6. Marcus Chua (LKK) as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: MCS Garage
10 Kaki Bukit Road 2
#03-25 First East Centre
Singapore 417868
Contact Person: Mr Kendrick (9270 0917) / 8285-7623 (Ah Hock)

FOR SURVEYOR
Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor _____ :
(Name & Signature)

2nd Survey on _____
Appointed surveyor _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor _____
(Name & signature)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]

Sent: Thursday, 21 April, 2022 5:23 PM

To: Claims Dept of CTI; 'Jerome Soh'

Cc: 'Jacqueline Tan'

Subject: RE: SNM22D202682/C02/GBF7545T/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SJG 1899 L & GBF 7545 T ON 20 APRIL 2022 ALONG WOODLANDS AVENUE 2 AT ABOUT 1150 HOURS

[Confidential]

Without Prejudice

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Dear Sirs / Madam,

ACCIDENT INVOLVING GBF7545T & SJG1899L on 20/04/2022

We refer to your email of 21/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, April 21, 2022 5:18 PM

To: 'Jerome Soh' <jeromesoh@visionlawllc.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: O/R: SNM22D202682/C02/GBF7545T/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SJG 1899 L & GBF 7545 T ON 20 APRIL 2022 ALONG WOODLANDS AVENUE 2 AT ABOUT 1150 HOURS

Without Prejudice
Save as to costs

Dear Billy,

Please conduct PRS for SJG 1899 L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Thursday, 21 April 2022 3:20 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>
Subject: Pre-Repair Survey on ACCIDENT INVOLVING SJG 1899 L & GBF 7545 T ON 20 APRIL 2022 ALONG WOODLANDS AVENUE 2 AT ABOUT 1150 HOURS

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Our Ref: M89.SJG1899L.22 (sj)
Your Ref: GBF 7545 T

21 April 2022

CHINA TAIPING INSURANCE (S'PORE) PTE LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING SJG 1899 L & GBF 7545 T ON 20 APRIL 2022 ALONG WOODLANDS AVENUE 2 AT ABOUT 1150 HOURS

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We are instructed by Koh Siew Yong to notify you of a road traffic accident on **20 APRIL 2022** at about **1150 HOURS** at/along **WOODLANDS AVENUE 2** involving our client's vehicle registration number **SJG 1899 L** and vehicle registration number **GBF 7545 T** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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