

Meng Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 21 April, 2022 4:17 PM
To: assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: MTPRI; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd); Wong Kok Wah (Strides Automotive Services Pte Ltd)
Subject: FW: D22001099MFSH/STRIDES/KT/TPD1 - CYCLISTS AND SHB523C ALONG STILL ROAD SOUTH ON 11042022
Attachments: 5618.22 - Bike Quotation.pdf; 5618.22 - Damage Photos.pdf
Importance: High
Sensitivity: Confidential

Ref: TAX/04/22/2038

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP:BICYCLE
Insured:SHB523C
Workshop: BIKE SHOP LLP

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: mae@cosmas.com.sg <mae@cosmas.com.sg>
Sent: Thursday, 21 April 2022 4:06 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Wong Kok Wah (Strides Automotive Services Pte Ltd) <KokWah.Wong@strides.com.sg>
Subject: D22001099MFSH/STRIDES/KT/TPD1 - CYCLISTS AND SHB523C ALONG STILL ROAD SOUTH ON 11042022
Importance: High
Sensitivity: Confidential

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sirs,

As per our email of 20th April 2022, the details of the workshop is:

<https://www.bikestop.com.sg/>
237 Upper Thomson Road,
Singapore 574368
Sundays & Public Holidays: Closed
Monday to Friday: 11am - 7pm
Saturday: 10am - 6pm
Contact Us

Phone: (65) 6456 6256
Whatsapp Chat: (65) 8048 7164
Email: ask@bikestop.com.sg

Thank you and best regards,
Mae

p: 6536 4662 f: 6536 0738
a: 133 New Bridge Road, #14-09
Chinatown Point, Singapore 059413
w: www.cosmas.com.sg
e: mae@cosmas.com.sg



From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, April 21, 2022 4:04 PM
To: mae@cosmas.com.sg
Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Wong Kok Wah (Strides Automotive Services Pte Ltd) <KokWah.Wong@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Subject: RE: D22001099MFSH/STRIDES/KT/TPD1 - CYCLISTS AND SHB523C ALONG STILL ROAD SOUTH ON 11042022
Sensitivity: Confidential

Dear Mae,

We will appoint our surveyor to survey your client's bicycle.

Kindly provide name and address of the workshop.

Thanks & Regards
Hua Yen

From: mae@cosmas.com.sg <mae@cosmas.com.sg>
Sent: Thursday, 21 April 2022 12:13 pm
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; 'Karen Tan' <karentan@msfirstcapital.com.sg>; Wong Kok Wah (Strides Automotive Services Pte Ltd) <KokWah.Wong@strides.com.sg>
Subject: D22001099MFSH/STRIDES/KT/TPD1 - CYCLISTS AND SHB523C ALONG STILL ROAD SOUTH ON 11042022
Importance: High
Sensitivity: Confidential

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Hi Ashelene,

We refer to your email of 20th April 2022.

As requested, we enclose copies of the following:

- 1) Bike Quotation from Bike Shop
- 2) Photos of the damage

Meanwhile, please do let us know if you will be appointing any surveyor to survey the bicycle. Please advise

Thank you and best regards,
Mae

p: 6536 4662 f: 6536 0738
a: 133 New Bridge Road, #14-09
Chinatown Point, Singapore 059413
w: www.cosmas.com.sg
e: mae@cosmas.com.sg



From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Wednesday, April 20, 2022 3:23 PM
To: mae@cosmas.com.sg
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; Wong Kok Wah (Strides Automotive Services Pte Ltd) <KokWah.Wong@strides.com.sg>
Subject: FW: D22001099MFSH/STRIDES/KT/TPD1 - CYCLISTS AND SHB523C ALONG STILL ROAD SOUTH ON 11042022
Importance: High
Sensitivity: Confidential

REF: TAX/04/22/2038/AL

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Mae,

As spoken over the phone, you have advised that the quotation for the repair of the bike is about \$5.5K. Kindly let me have the follow so we may decide whether to send any surveyor or adjuster for this case:-

1. The repair quotation of the bike
2. Damage photos of the bike
3. Scene photos if any

Thank you.

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: mae@cosmas.com.sg <mae@cosmas.com.sg>
Sent: Wednesday, 20 April 2022 10:43 am
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: IMMEDIATE ATTENTION: PRI NOTICE ON RTA INVOLVING CYCLISTS AND SHB523C ALONG STILL ROAD SOUTH ON 11042022
Importance: High
Sensitivity: Confidential

Your Ref No: TBA

Dear Sirs,

1. We refer to the above matter in which we act for Christian Charles Eber, the cyclist at the material time of the accident.
2. Please note that State Court Practice Directions Amendment 1 of 2016 applies to this case. A copy of the police report filed is enclosed. Please be informed that the said motor bike can be inspected at: -

<https://www.bikestop.com.sg/>
237 Upper Thomson Road,
Singapore 574368
Sundays & Public Holidays: Closed
Monday to Friday: 11am - 7pm
Saturday: 10am - 6pm

Contact Us

Phone: (65) 6456 6256
Whatsapp Chat: (65) 8048 7164
Email: ask@bikestop.com.sg

3. Please note that if you fail to conduct the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you and best regards,
Mae

p: 6536 4662 f: 6536 0738
a: 133 New Bridge Road, #14-09
Chinatown Point, Singapore 059413
w: www.cosmas.com.sg
e: mae@cosmas.com.sg



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A LIMITED LIABILITY LAW CORPORATION



Virus-free. www.avg.com