Meng Yan

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Friday, 22 April 2022 10:59 AM **To:** Fulco Autocare Pte Ltd; assignments

Subject: RE: SNM22D202702/C02/SKF6512M/CHNGPW / FW: Notice of Accident Btw SMS2240G

& SKF6512M on 16.04.22

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Fulco Autocare Pte Ltd <fulco0302@gmail.com>

Sent: Friday, April 22, 2022 10:56 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: SNM22D202702/C02/SKF6512M/CHNGPW / FW: Notice of Accident Btw SMS2240G & SKF6512M on

16.04.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
Dear Adeline,
We would like to appoint Kenneth Kong (LKK) to conduct the PRS.
Best Regards,
Fulco Autocare Pte Ltd
On Fri, Apr 22, 2022 at 10:40 AM Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:</adeline.chng@sg.cntaiping.com>
Without Prejudice, Save as to Costs
Our reference: SNM22D202702 C02/ SKF6512M /Chngpw
Your reference: SMS2240G
Dear Sirs
ACCIDENT INVOLVING <u>SKF6512M & SMS2240G ON 16/04/2022</u>
We refer to your email of 21/04/2022

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sq.cntaiping.com

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, April 22, 2022 10:02 AM

To: 'fulco0302@gmail.com' <fulco0302@gmail.com'; Adeline Chng

<adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D202702/C02/SKF6512M/CHNGPW / FW: Notice of Accident Btw SMS2240G &

SKF6512M on 16.04.22

Without Prejudice

Dear Adeline,

Please conduct PRS for SMS2240G. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Fulco Autocare Pte Ltd \(\)fulco0302@gmail.com \(\)

Sent: Thursday, 21 April 2022 3:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Notice of Accident Btw SMS2240G & SKF6512M on 16.04.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm.

We refer to the above-mentioned accident and we understand China Taiping Insurance is the insurer of SKF6512M.

We hereby request China Taiping Insurance to provide your list of nominated surveyors and arrange for a PRI of our client's vehicle SMS2240G within 2 days upon receipt of this email.

A copy of the GIA report & LTA receipt is attached for your reference. Please contact Miss Jenny at 96391626 for the survey.

Best Regards,

Fulco Autocare Pte Ltd