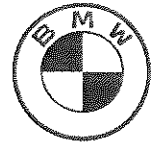


# Performance Motors

BMW Dealer



INDIA INTERNATIONAL INSURANCE

64 Cecil Street #04, #05

IOB Building

Singapore 049711

Attn: Motor Claims Dept

Your ref: SMV9646H

Our ref: DS/2527062/SLM3773Y

**Without Prejudice**

8 June 2022

## **ACCIDENT INVOLVING VEHICLES SLM3773Y & SMV9646H ON 10/04/22**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 12,594.05	Excess : \$ -
Loss of Use : \$ 720.00 (\$120.00*6 days)	GIA/LTA Search : \$ 7.45
Loss of Rental : \$ -	Others : \$ -
	<b>Total : \$ 13,321.50</b>

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice & Receipts
2. GIA/LTA search slip
3. Original Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Cresendo Lagman  
Customer Service Manager, Bodyshop

Bernard Wan  
Aftersales Manager, Bodyshop

Performance Motors Limited.  
Sime Darby Performance Centre, 303 Alexandra Road  
Sime Darby Business Centre, 315 Alexandra Road  
East Coast Centre, 280 Kampong Arang Road  
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269  
Co Reg No. 197401559W

# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLM 3773Y & SMV 9646H ON 16/04/2022

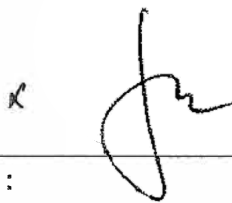
I, JASON CHANG PIK EU, owner of Vehicle Registration No. SLM 3773Y  
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and  
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all  
documents whatsoever in relation to this matter and to accept and receive any payment  
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation  
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if  
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement  
amount in respect of such claim shall constitute the full discharge of my claim in respect of  
such loss and damage.

Signed by:



30 March 2023

Name : \_\_\_\_\_ (Date)

NRIC No.: \_\_\_\_\_

In the presence of:



Jack Ng Guoming  
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159041

Name : \_\_\_\_\_ (Date)

NRIC No.: \_\_\_\_\_

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: **MFL2022D0001866**  
Claimant Ref : **SLM3773Y**

We/I, **PERFORMANCE MOTORS LIMITED** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd **LKK Auto Consultants Pte Ltd** (name of Surveyor) with respect to the amount claimed for S\$ **12,594.05** (repair cost), S\$ **360.00** (loss of use/rental), S\$ **7.45** (search fee), vehicle no. **SLM3773Y** that was damaged pursuant to the accident which occurred on **10.04.2022** (date) at **STAGMONT RING** (location) involving vehicle no. **SMV9646H** (insured vehicle). This is pursuant to the inspection conducted on **21.04.2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **JASON CHANG PIK EU** ("the third party claimant") of vehicle no. **SLM3773Y** to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to **SLM3773Y** (vehicle no.) as a result of the accident.

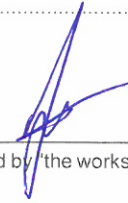
We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

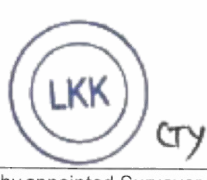
We/I authorize you to pay the total amount of S\$ **12,961.50** to **PERFORMANCE MOTORS LIMITED**

Dated this 24 day of 2 2023

**CLAIMANT:**

Signature:   
Signed by "the workshop" (with chop)  
Name: \_\_\_\_\_  
NRIC: **Jack Ng Guoming**  
Address: **Performance Motors Limited**  
**303 Alexandra Road**  
**Sime Darby Performance Centre**  
**Singapore 159941**  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_

**WITNESS:**

Signature:   
Signed by appointed Surveyor  
Name: **LKK Auto Consultants Pte Ltd**  
NRIC: **199607198R**  
Address: **51 Ubi Avenue 1**  
**#01-25 Paya Ubi Ind. Park S(408933)**  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-00200



303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770

280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (After)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796674 ( )

## SERVICE TAX INVOICE

Repair Order No. : B1 1660555	Page No. : 1 of 2
Date IN : 24/05/2022	Invoice Number : 2527062 / WSB
Motor Claim Advisor: Jack Ng Guo Ming	Invoice Date : 06/06/2022
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

## - CUSTOMER INFORMATION -

Dr Jason Chang Pik Eu  
631 Choa Chu Kang North 6  
#02-225

Singapore 680631

## - INVOICE TO - 219

India Int'L Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711

REGN. NO. SLM3773Y	CHASSIS NO. WBA1M32050V819741	REGN. DATE 07/03/2017	MODEL 218IA-C	MILEAGE 71733
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## - - - - L A B O U R 1 - - - -

	NETT
To remove and install front suspension for inspection and replace damaged parts.	2,522.00
To check steering geometry and conduct wheel alignment in accordance with BMW specifications. (2x).	1,009.00
To replace electromechanical power steering including program, initialize steering column adjustment and conduct check for proper function.	841.00
To check electrical wiring system at the front section for proper function including adjustment of headlights.	168.00
Sundries.	150.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT :10.04.22. 3RD PARTY CAR :SMV9646H	
YOUR REF NO :INDIA	
VEHICLE WAS SURVEYED BY STEVE CHEN FROM LKK ON 21.04.22@1000HRS. AUTHORISED GABRIEL WEE FROM INDIA INSURANCE VIA EMAIL ON 19.04.22.	
PROPOSE LOSS OF USE = \$120X6 THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
LTA SEARCH FEE = \$7.45.	0.00
Total Labour 1:	4,690.00

## - - - - P A R T S - - - -

	Qty	Retail Price	NETT
LH WISHBONE	1	272.50	272.50
LH TENSION STRUT W/HYDRAULIC MOUNT	1	272.50	272.50
WHEEL HUB WITH BEARING FRT	1	487.00	487.00
LH BALL JOINT	1	178.10	178.10
FRT SPRING STRUT	1	313.35	313.35
EXCH STEERING BOX ELECTR. (ZF)	1	4,995.00	4,995.00
FRT LH CARRIER	1	484.50	484.50
COMBINATION NUT M14X1.5	2	6.10	12.20
HEX NUT WITH FLANGE	1	2.50	2.50
HEX SCREW WITH COLLAR M12X1.5X85	1	8.45	8.45
HEXAGON SCREW WITH FLANGE M12X121	1	12.90	12.90

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (Aft)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796501 ( )  
64796524 ( )**SERVICE TAX INVOICE**

Repair Order No. : B1 1660555	Page No. : 2 of 2
Date IN : 24/05/2022	Invoice Number : 2527062 / WSB
Motor Claim Advisor: Jack Ng Guo Ming	Invoice Date : 06/06/2022
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

HEXAGON SCREW WITH FLANGE M10X85	1	7.10	7.10
HEX NUT M10 CHROME FREE	1	1.84	1.84
SPHERICAL COLLAR SCREW M12X1.25X45	4	8.05	32.20
Total Parts :			<b>7,080.14</b>

Labour Charges :	<b>4,540.00</b>	Total Labour & Parts Charges :	<b>S\$ 11,770.14</b>
Parts Charges :	<b>7,080.14</b>	Less Insurance Excess :	<b>S\$ 0.00</b>
Lubricant/Misc :	<b>150.00</b>	Invoice Total Amount Exclude GST :	<b>S\$ 11,770.14</b>
		GST @ 7% :	<b>S\$ 823.91</b>
		Invoice Total Amount Include GST :	<b>S\$ 12,594.05</b>

Computer generated invoice. No signature is required.	Amount Payable Include GST :	<b>S\$ 12,594.05</b>
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Apr 2022 / 10:36:51

Receipt Date/Time : 12 Apr 2022 / 10:36:51

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220412-000969

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMV9646H As at 10 Apr 2022/09:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMV9646H Enquiry Fee 20220412103524879384	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
434922XXXXXX7634		eNETS Credit Card		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Apr 2022 11:22	<b>Clim Dtl Modified</b>	Claimant's Name: -> JASON CHANG PIK EU. Claimant's ID: -> SXXXX374G.	[A] HOW MEI KWAN
2	22 Apr 2022 11:22	<b>Clim Veh Model Changed</b>	(205263) BMW 218I 1.5 CONVERTIBLE HID ABS NAV (A).	[A] HOW MEI KWAN
3	22 Apr 2022 11:22	<b>Clim Created</b>	Reg No: SLM3773Y. Acct Date: 2022/04/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
4	22 Apr 2022 11:22	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Apr 2022 11:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/04	[A] HOW MEI KWAN
6	22 Apr 2022 11:22	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Apr 2022 11:22	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	22 Apr 2022 11:22	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	22 Apr 2022 11:35	<b>Clim Registration Modified</b>	Pol No:->D21MFL0000447_01.	[I] Gabriel Wee
10	22 Apr 2022 13:30	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[A] HOW MEI KWAN
11	22 Apr 2022 13:30	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[A] HOW MEI KWAN
12	05 Jul 2022 10:09	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[I] Gabriel Wee
13	05 Jul 2022 10:09	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Gabriel Wee
14	15 Jul 2022 16:36	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS: LIABILITY:100% REMARK: B:NIL OID SLIGHTY ENCROACHED INTO TP LANE WHILE TURNING (REFER TO TP VIDEO)	[A] Asher Sng Rong Yi
15	18 Jul 2022 10:09	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[I] Gabriel Wee
16	18 Jul 2022 10:09	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Gabriel Wee
17	18 Jul 2022 10:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/04. Mandate Remarks: Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
18	18 Jul 2022 10:12	<b>Adj Mandate Set</b>	Approved:0.00:Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
19	23 Dec 2022 13:49	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
20	23 Dec 2022 13:49	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	23 Dec 2022 13:49	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/03/07.	[A] JOANNE LEE KHANG MIN
22	23 Dec 2022 13:49	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
23	23 Dec 2022 14:24	<b>Adj Mandate Request</b>	Cur.Reg:13081.50:PODS Liability: 100% *Quantum: \$13,081.50. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
24	23 Dec 2022 16:38	<b>Adj Mandate Request Cancelled</b>		[A] Ezlyna
25	09 Feb 2023 08:17	<b>Adj Mandate Request</b>	Cur.Reg:13081.50:PODS Liability: 100% *Quantum: \$13,081.50. Please refer to adjuster & DE reports for details. *For your approval please.	[A] Ezlyna
26	10 Feb 2023 10:31	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Gabriel Wee

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	10 Feb 2023 10:39	Adj Mandate Set	Approved:13081.50.	[I] Sherini Pillai

Date From



Date To



Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2785545	22 Apr 2022 11:33:50	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLM3773Y	Gabriel Wee	xx.xx
2785552	22 Apr 2022 11:39:45	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLM3773Y	SMV9646H	11.00
2785572	22 Apr 2022 12:22:18	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLM3773Y	Krishnan Bhuvaneswari	xx.xx
2887805	23 Dec 2022 13:49:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLM3773Y	SMV9646H	11.00