# **Hsiao Tong (LKKAuto)**

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 13 October 2022 11:15 AM

To: Asher Sng (LKKAuto); Admin A; Shiau Chan (LKKAuto)

Cc: Claims Dept of CTI

**Subject:** RE: [MANDATE REQUEST] RE: NON REPORTING & HIRER AGREEMENT -

SNM22D202863/C02/GBC453L/LEWLC / Direct Settlement - Accident Involving GBC453L AND SMD4591J (TP: LKK REF - CC6/CTI22003724/Uea3) on 20/04/2022

Hi all,

Pls proceed as follows:

1. Cost of Repairs (with GST) \$ 1,926.00

2. Loss of Rental (4days x \$100) \$400.00 (4days x \$100)

3. LTA Search Fee \$ 7.45

Total\$ 2,333.45

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

#### Jenny Lew

Executive

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Tuesday, 5 July 2022 1:31 pm

To: Jenny Lew < jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: NON REPORTING & HIRER AGREEMENT - SNM22D202863/C02/GBC453L/LEWLC /

Direct Settlement - Accident Involving GBC453L AND SMD4591J (TP: LKK REF - CC6/CTI22003724/Uea3) on

20/04/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D202863/C02/GBC453L/LEWLC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured hit third party parked vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " FASTECH AUTO PTE LTD" at \$2,433.45 (all-in).

The summary is as follows: -

|                                   | Amount Claimed   | Amount Revised            |
|-----------------------------------|------------------|---------------------------|
| 1. Cost of Repairs (with GST)     | \$ 6,090.87      | \$ 1,926.00               |
| 2. Loss of Rental (4days x \$100) | \$ 400.00        | \$ 400.00 (4days x \$100) |
| 3. LTA Search Fee                 | \$ 7.45          | \$ 7.45                   |
|                                   | Total\$ 6,498.32 | \$ 2,333.45               |

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05.07.2022 is only for mandate purpose.

#### For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew < jenny.lew@sg.cntaiping.com>

**Sent:** Wednesday, 25 May 2022 10:12

To: Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; Asher Sng (LKKAuto) < <a href="Meikwan@lkkauto.com">AsherSng@lkkauto.com</a>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: NON REPORTING & HIRER AGREEMENT - SNM22D202863/C02/GBC453L/LEWLC / Direct Settlement -Accident Involving GBC453L AND SMD4591J (TP: LKK REF - CC6/CTI22003724/Uea3) on 20/04/2022

Password: CTP123

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

## Jenny Lew

Executive

Claims Department

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jenny Lew

Sent: Wednesday, May 25, 2022 10:13 AM

**To:** 'Meikwan@lkkauto.com' <<u>Meikwan@lkkauto.com</u>>; 'Asher Sng (LKKAuto)' <<u>AsherSng@lkkauto.com</u>>; 'Admin A' <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: NON REPORTING & HIRER AGREEMENT - SNM22D202863/C02/GBC453L/LEWLC / Direct Settlement - Accident Involving GBC453L AND SMD4591J (TP: LKK REF - CC6/CTI22003724/Uea3) on 20/04/2022

Hi Mei Kwan/ Asher,

Pls refer to attached.

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

## Jenny Lew

Executive

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, April 27, 2022 2:24 PM

**To:** 'Meikwan@lkkauto.com' < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; 'admin-a@lkkauto.com' < <a href="meikwan@lkkauto.com">admin-a@lkkauto.com</a>; Admin A < <a href="meikwan@lkkauto.com">admin-a@lkkauto.com</a>; Jenny Lew < <a href="meikwan@lkkauto.com">jenny.lew@sg.cntaiping.com</a>>

Subject: O/R: SNM22D202863/C02/GBC453L/LEWLC / FW: Direct Settlement - Accident Involving GBC453L (OI: CTI-TBA) AND SMD4591J (TP: LKK REF - CC6/CTI22003724/Uea3) on 20/04/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Claim no SNM22D202863/C02/GBC453L/LEWLC.

Dear Jenny,

Pls revert LKK.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Sent:** Tuesday, 26 April 2022 6:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving GBC453L (OI: CTI - TBA) AND SMD4591J (TP: LKK REF -

CC6/CTI22003724/Uea3) on 20/04/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMD 4591J at M/s Lee Fastech Auto Pte Ltd on 22/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

## **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email:  $\underline{\text{MeiKwan@lkkauto.com}}$  | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.